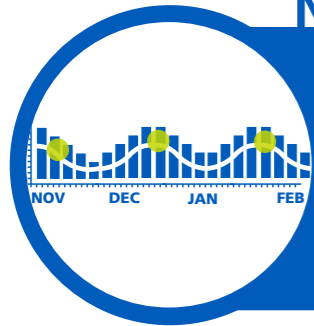


Triad Alert Guarantee service for Pass-through customers

The Triad charging system is one way that large industrial users of electricity can reduce their energy charges by reducing consumption over peak periods.

NOVEMBER



Triads are the three highest periods of national consumption during the winter period (Nov-Feb).

If you're a Pass-through customer you are eligible for our **Triad Alert Guarantee (TAG)** service. The TAG service guarantees we will successfully forecast 2 out of the 3 Triads, meaning guaranteed savings.



Your transmission charges are calculated by averaging your consumption across these periods.



By receiving Triad alerts and reducing consumption during these periods businesses can avoid high transmission charges.



When a Triad is forecast EDF Energy issues an alert via email and SMS at around 10:30am. Providing an alert window of 1-2 hours.



Triad alerts are designated as low, medium or high based on probability and subscribers have choice over which alerts they receive and react to.

EDF Energy customers receive Triad alerts by signing up to Market Insight.
If you're a Pass-through customer you can sign up to our new TAG service.



Customers can choose to respond to the Triad alerts by reducing consumption during the alert window.



APRIL

In April EDF Energy reconcile consumption data and apply an account credit for any savings.

Energy Solutions for your best energy future.

To sign up to TAG, contact energysolutionsales@edfenergy.com
or call **0800 068 7171**

