

Torness monthly report

August 2014

Introduction

We are keen to hear the views of our local communities. We recognise that good communication is a two way process and we welcome your feedback and comments. While we will do our best to always use plain English, talking about our business sometimes involves specific terminology, and you will find a glossary of any terms used at the end of each monthly report.

Safety

- The station had zero lost time incidents (LTI) during the reporting period and EDF Energy staff have had 2052 LTI free days up to 31 August (more than 5 years) and contract partners have had 51 LTI free days up to 31 August.
- The station had two emergency services call outs during August (for medical issues)
- There were three first aid injuries at the station in August
- The station had no environmental events during August and has gone 1293 days without an environmental event (more than 3 years)

Station output

Reactor 1 and reactor 2 were operational for the whole month.

Two flasks containing spent fuel were safely transported to Sellafield for reprocessing during the period.

Station news

Employees raise more than £400,000 for Marie Curie

- **Employees have exceeded their three-year fundraising target in just fifteen months**
- **Staff at the company's Torness power station in East Lothian contribute nearly £20,000 to the nationwide total**



Just fifteen months after Marie Curie became EDF Energy's new charity partner, employees have already exceeded the fundraising target set for the duration of the entire three year partnership.

Since the partnership began in May 2013, staff at Torness have contributed over £19,000 to the total through tea parties, dress down days, sponsored walks, leg waxing, tombolas, raffles and more.

We celebrated this news in style by having a cake sale and dress down on 3 September where we raised another £600.

Paul Winkle said: "The staff here have been really creative with raising money for this worthy cause. Reaching the target in under half the time that they were given is an amazing achievement and is down to the enthusiasm, energy and passion of our employees and contract partners, and their extraordinary fundraising efforts. I know everyone has had a lot of fun getting involved. "

The station used its outage in February to drive fund-raising, including donating £2000 to the charity

when employees hit a maintenance milestone. A further £500 was raised through a collection within the operations' team and £700 came from a Bloomin' Great Tea Party and dress down activities.

As well as the station's own fundraising events, many employees have also completed their own challenges to raise cash.

Last year Archie Martin, got on his bike to raise more than £1,600 by taking part in the Marie Curie Etape Mercia race and in July, "Team Torness" joined Marie Curie's Walk Ten at Dalkeith Country Estate in Edinburgh raising over £600 through the 10km walk.

Company news

New nuclear research on the Sizewell coast

A team of marine engineers working on the Sizewell C project will gather fresh data from the seabed via a series of geophysical surveys, tests and shallow boreholes along the Sizewell shoreline and out to sea. As part of the work sediment cores will be removed from the sea-bed for laboratory analysis.

This work will provide essential geotechnical information for ongoing design studies for the cooling water infrastructure and the Marine Offloading Facility (MOLF) needed for the proposed new power station. The work will be carried out from boats in front of the Sizewell site.

EDF Energy's response to Ofgem investigation into complaint handling

EDF Energy has agreed to pay £3m to benefit vulnerable customers following an Ofgem investigation into the company's complaint handling during the final stages of introducing a new customer service IT system in 2011.

Despite careful planning and investment in resources to manage the transition of the new system over an 18 month period, some EDF Energy customers experienced long call waiting times in the latter part of 2011.

As soon as the problems emerged, following a number of unforeseen technical system problems, EDF Energy suspended the transfer of customer accounts into the new system. Actions were taken to resolve these technical problems and hundreds of additional staff were recruited to restore service levels.

Update on coastal flooding defence improvements at Dungeness B

Dungeness B power station is undertaking a number of improvements to its coastal flooding defences, investing around £5 million so far.

The works began in 2013 and are to upgrade the existing flooding defences to cover more extreme events that are statistically very unlikely to occur in the U.K., ones that might happen only one in every 10,000 years.

The station has just put in a planning application for the final phase of the project; a rock armour wall behind the shingle bank which we hope to be completed by the end of 2014.

Next local community meeting

The Local Community Liaison Council meeting will be held on 19 March 2015 at Torness power station.



Contacts

Margaret Wenham, Community Liaison Officer
Tel: 01368 873847
E-mail: margaret.wenham@edf-energy.com

Lindsey Ingram, Scottish Press Officer
Tel: 01355 846283
E-mail: lindsey.ingram@edf-energy.com

If you would like to receive this newsletter via e-mail please contact Ashleigh on the above address.

Glossary of terms

Term	Definition
Nuclear reportable event or incident	Nuclear reportable events are events reported to the Office for Nuclear Regulation (ONR) in compliance with EDF Energy's nuclear site licences.
Environmental event or incident	Environmental events arise from wastes or discharges above permitted levels or breaches of permitted conditions.
Outage	A period during which a reactor is shut down. The periodic shutdown of a reactor including for maintenance, inspection and testing or, in some cases, for refuelling is known as a planned outage. In the UK, some planned outages are known as statutory outages and are required by the conditions attached to the nuclear site licence needed to operate the station. Unscheduled shutdown of a reactor for a period is known as an unplanned outage.
Unit	A unit refers to one of the reactors at the power station and its generating turbine.
LTI	When a member of staff injures themselves at work, and is absent from work for one day or more, this is referred to as a lost-time incident (LTI)