

OFF PEAK AND ELECTRICAL HEATING TARIFFS

METER INFORMATION

There are a number of different off-peak and electrical heating tariffs. Below is a description of our most popular ones.

- **E7** – If you're on E7 (also known as Economy 7) your electricity will be charged at two rates. You'll have a higher day rate, and a cheaper night rate, which applies for seven to nine hours between 8pm and 8am. These meters are often installed in properties that use electricity (rather than gas) for heating and hot water. The actual times your night rate applies will depend on where you live.
- **2 MPAN E10 (3 Register)** – This type of meter is available in the Eastern distribution area only. Your heating and hot water must be on a separate circuit to the rest of the property's electricity supply. There are three different off-peak periods for heating and hot water purposes only under the tariff (up to four hours in the afternoon, up to two hours in the evening and up to seven hours overnight). We charge for electricity for all purposes (other than room and water heating) at the relevant day or night rate.
- **Cyclocontrol** – This is a system for controlling shared heating and hot water in blocks of flats and maisonettes. It is only available in the London area. The operating times of the heating and hot water are controlled by your distributor, and can vary each day depending on the weather conditions. This spreads the demand for electricity across an area evenly during the day.
- **2 MPAN Economy 9** – This type of meter provides nine hours of cheaper electricity specifically for room and water heating at various times of the day on the off-peak rate. We charge for electricity for all purposes (other than room and water heating) at the relevant day or off-peak rate.
- **Heatwise** – This type of meter is available in the East Midlands distribution area only and deals solely in heating and hot water. Your heating and hot water must be on a separate circuit to the rest of the property's electricity supply. There are three different tariff periods under the tariff – three hours in the afternoon, two hours in the evening and five hours overnight.
- **Off-peak (type 1, type 2 and type U)** – Off-peak meters offer cheaper electricity at various times during the day or night. They are only available in the South East, South West and London distribution areas.
- **Warmwise** – Provides eight hours of cheaper electricity specifically for room and water heating at various times of the day. The room and water heating should be on a separate circuit. We charge for electricity for all purposes (other than room and water heating) at the relevant day or off-peak rate.

If you want to find out the times different rates apply or you're not sure what distribution region you're in, just call us on **0800 096 9000**. We're open Monday to Friday 8am to 8pm and Saturday 8am to 2pm.

Calls to 0800 numbers are free from all consumer landlines and mobile phones.