

Sign up to our Triad Alert Guarantee (TAG) service to avoid winter peak time costs.*

WHAT ARE TRIADS?

Triads are the three half hour periods of peak power demand across the National Grid in a year (from November to February). These three peaks are used to calculate the TNUoS (or Transmission Use of System) cost component of your energy bill, which is typically 8% of your total charges.

These peaks are getting more difficult to predict as more businesses are responding to Triad forecasts through flexibility schemes (Demand Side Response and battery storage for example).

WHAT IS TAG?

Our TAG service guarantees we will successfully forecast 2 out of 3 Triad peaks. If you respond to these alerts you will make guaranteed savings through peak time avoidance.

HOW DOES IT WORK?

- 1 SIGN UP** – your energy solutions manager will sign you up to our [market insight](#) service for our TAG alerts (if you already receive these you can upgrade to the TAG service).
- 2 RESPOND** – You will receive the TAG alerts through our Market Insight service. You can then respond by turning down or shifting your energy use away from peak times.
- 3 SAVE** – EDF Energy will reconcile consumption data and TNUoS charges with your TAG savings. If we forecast 3 out of 3 of the alerts correctly, we will take 20% share of the savings.

*Available to customers on our pass-through business tariff



WHAT ARE THE BENEFITS?

- ✓ **Peak cost avoidance** by responding to our alerts and reducing or shifting your consumption you'll avoid the highest winter time costs charges
- ✓ **Guaranteed savings** of up to 5% on a typical business energy bill by responding to our Triad alerts, even if our forecasts aren't correct
- ✓ **It's win-win** EDF Energy will only take a 20% share of the savings if all 3 Triads are successfully alerted to you. If we miss a Triad peak we will reimburse you for any savings you would have made had you responded
- ✓ **Deeper market insight** get access to information about the triad market on the market insight TAG page, exclusive to TAG customers