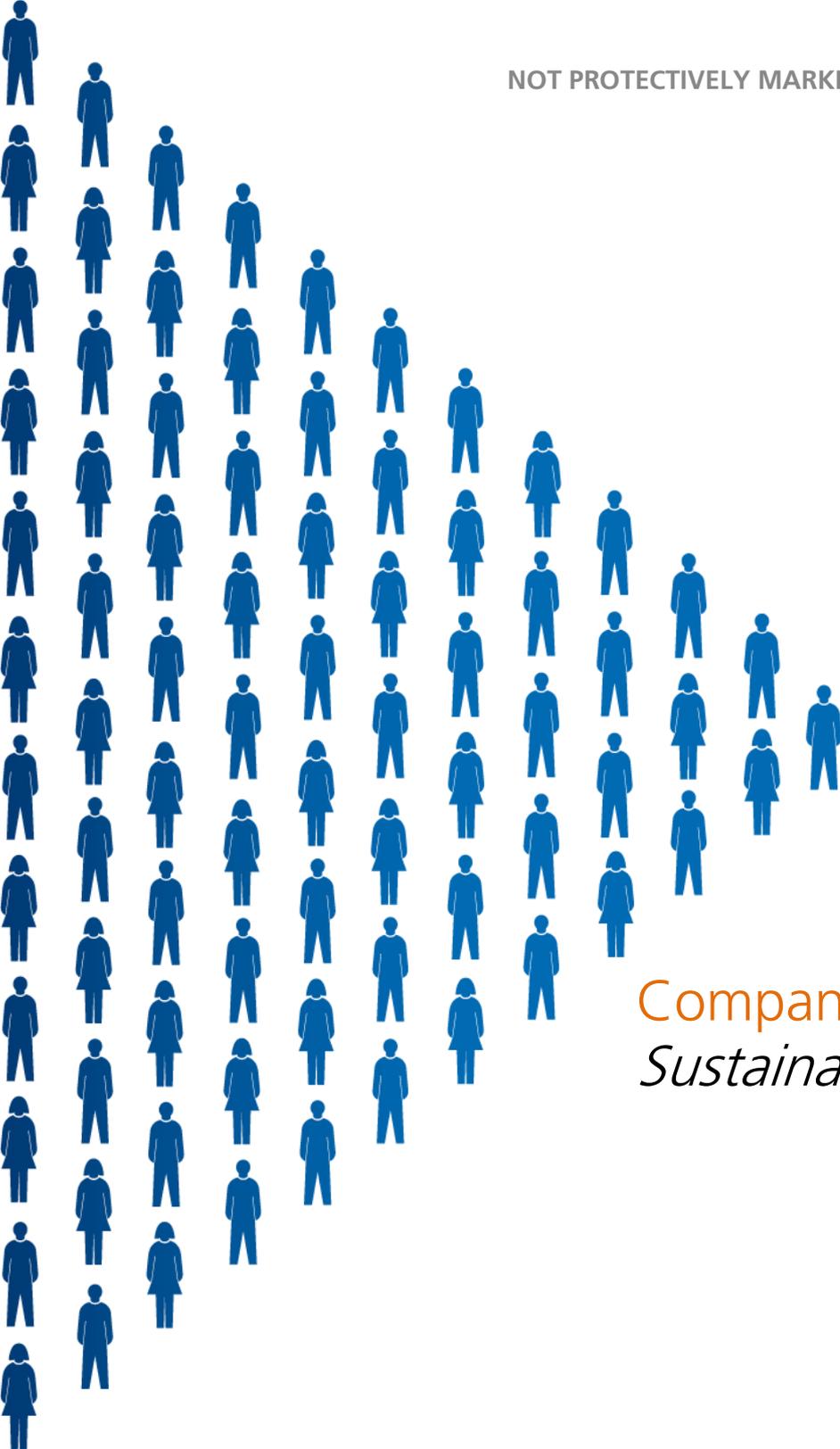


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Company Policy
Sustainable Business

NOT PROTECTIVELY MARKED

1 Company Policy: Sustainable Business

Policy Statement

The Better Plan is our framework for being a sustainable and responsible energy business.

The Better Plan is an integral part of our 2020 vision and EDF's 2030 vision – to be the efficient, responsible electricity company, and champion of low-carbon growth.

Our society depends on energy to live, work, develop and grow. Our customers depend on us to produce enough affordable energy– and to do it in a sustainable way. And we depend on our people to help us take on new challenges and fulfil our ambitions.

Through the Better Plan we are working to deliver Better Lives, Better Experience and Better Energy for all of society. This will help us drive innovation and growth, and manage the risks of doing business in an increasingly volatile world – and, importantly, it will ensure that we do all these things in a sustainable and a responsible way.

These three strategic goals are:

- Better Lives: Innovating to transform people's lives with skills and job opportunities
- Better Experience: Innovating to help all customers manage energy better; and
- Better Energy: Innovating to lead the UK's transition to safe, low-carbon energy.

Underpinning these goals are our six Better Energy Ambitions:

- To achieve Zero Harm to people
- To be better than anyone else at solving customers' energy needs
- To lead the decarbonisation of the electricity sector and achieve a net zero environmental impact
- To achieve strong financial and ethical performance
- To achieve world-leading excellence in nuclear construction, operation and decommissioning and shape a diverse, low-carbon electricity system
- To empower our people as force for good

These ambitions encompass 16 goals and targets for improving our social, environmental and economic performance.

To achieve this requires action from each of us, we all need to demonstrate sustainable and responsible decision making and behaviours in our daily roles, I expect everyone to act professionally and to apply the principles of The Better Plan in all that we do and to continually look for improvements that will help us to deliver on each of our goals and ambitions.

I am committed to effective engagement on The Better Plan and we will report our performance internally and publicly on a regular basis.



Simone Rossi, Chief Executive Officer
For and on behalf of the EDF Energy Executive Team

2 Company Policy: Sustainable Business

Policy Standards

Framework

1. The Better Plan and related strategic goals and targets are our framework for being a sustainable and responsible business.
2. The Better Plan forms our sustainable business strategy and is aligned with the EDF Group approach to sustainable development and EDF's 2030 strategic vision.
3. The Better Plan framework is reviewed every three to five years to ensure it remains relevant, addresses existing and emerging sustainability challenges, demonstrates leadership in sustainable business, and drives continual business improvements.

Governance

4. EDF Energy operates a defined structure of governance, up to executive board level, to provide strategic direction and monitor progress against the delivery of The Better Plan.
5. Being a sustainable and responsible business is embedded into decision making, policies and processes.

Deployment

6. Sustainable business communications, training and tools are provided to all employees to ensure awareness, understanding and action to deliver The Better Plan.
7. There are defined responsibilities for delivering, measuring and reporting on progress against The Better Plan in the Business Units and Corporate & Steering Functions.

Monitoring

8. Regular internal reports on progress are provided through defined business reporting routes.
9. EDF Energy publicly reports its sustainability performance annually and this information is independently assured.

References

- EDF Group CAP 2030 strategic vision
- EDF Group six Corporate Social Responsibility goals
- EDF Group Sustainable Development Policy
- Supply Chain Policy
- Ethics and Business Conduct Policy
- Environment Policy

3 Company Policy: Sustainable Business

Definitions

Word or Phrase	Definition
The Better Plan	The Better Plan is our framework for being a sustainable and responsible energy business. It sets out three strategic goals: Better Lives, Better Experience and Better Energy. Underpinning these goals are our six Better Energy Ambitions setting out 16 goals and targets for improving our social, environmental and economic performance. https://www.edfenergy.com/about/sustainability-the-better-plan

Change History

Version	Date	Changes Made
1.0	April 2011	Published version
2.0	May 2015	Updated policy following policy review
3.0	July 2018	Updated policy following launch of The Better Plan