Reading your electricity meter

For small to medium sized business customers
A guide to reading your meter

Your electricity meter records the number of electricity units you have used. Keeping recordings of your readings will allow you to monitor your energy consumption as well as budgeting for your future electricity bills.

Reading your meter

There are three types of electricity meter: dial, liquid crystal display (LCD) and mechanical display. Each meter can have up to three rates.

- A one rate meter is known as ‘Standard’
- A two rate meter is known as ‘Economy 7’ or ‘Evening/Weekend’
- A three rate meter is usually known as ‘Evening/Weekend/Night’

To check the meter is for electricity supplied to your business, please match the serial number on the meter to the serial number shown on your business electricity bill.

If your particular type of meter is not covered by this e-guide (i.e. three phase meters) and you require advice on how to read it, please call us free on 0800 096 2255*.
Understanding your electricity meter

Dial meters
How to read your dial meter correctly:

• If the first dial label shows 10,000 kWh, please read the first five dials (ignore the sixth dial)
• If the first dial label shows 100,000 kWh, read all six dials on display
• Read the dials from left to right
• If the pointer is between two numbers, always record the lower number, e.g. Figure A - write down number 4
• If the pointer is directly over a number, always record it, e.g. Figure B - write down number 5
• If the pointer is between 9 and 0, reduce the number for the dial to the left by one, e.g. Figure C - write down number 9. For Figure B, reduce to 4
• The reading shown is 44928

Try the interactive test

Submit your readings online at: edfenergy.com/myaccount-sme or call us free on 0800 096 7361*
Understanding your electricity meter

LCD meters
Here’s a typical LCD electricity meter:

46043.5

Single rate meter
To read the meter, do not press any buttons, just read and record the numbers as you see them.

Two rate meter
• The display will either cycle through all the readings automatically or require you to press the ‘cycle display’ button to show your meter readings.
• To read the meter, read and record each of the readings shown. One will usually be the total of the other readings.
• Enter the two readings separately when submitting your meter readings, excluding the total.

LCD cycle display
Some LCD meters have a cycle display button that you press to take readings. This can be used to scroll through various displays.
• ‘t’ displayed is the total number of units used
• ‘rate one’ is usually the night rate
• ‘rate two’ is usually the day rate
• 88888.88 is a test pattern and should be ignored
• Please enter both rates separately when you submit your meter readings
• ‘end’ indicates the end of the reading

Mechanical meter
Here’s a typical mechanical electricity meter:

Why submit your meter reading?
By providing us with accurate meter readings we can give you an accurate bill. An accurate bill means you only pay for the electricity you have used.

Meters with three phases
A three phase meter will be clearly marked on the meter face as ‘3ph’. If you require advice on how to read it, please call us on: 0800 096 2255*.
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Submit your meter reading online at:

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Our customers appreciate e-guides because they offer timely delivery of easy to access information in an ideal format for the modern screen based working environment.

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