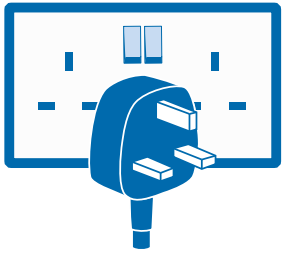
Important: Power Down Sensitive Equipment

Always allow **boilers** to cool down **BEFORE** they are powered down to **avoid** issues



Use the consumer controls on the equipment to switch off. **Boilers** - turn the thermostat to minimum before switching off at the unit.



Next turn off at the socket and unplug from the wall if possible.



Remember to reset digital clocks / timers once power has been restored.

Residential Equipment

- Boilers and heating systems
- TVs, satellite / digital boxes, computers, laptops
- Gaming consoles, telephones / alarms / CCTV
- Microwaves / cookers / white goods
- Equipment for the upkeep of animals e.g. pumps, heating
- Remember to check any garages or outbuildings!

Business Equipment may include

- Boilers and heating systems
- Refrigeration systems / Alarms / CCTV systems
- Telephones / Printers / scanners / fax machines
- Computers, laptops, TVs, Satellite / digital receivers
- Coffee / vending machines, microwaves and cookers
- Equipment for the upkeep of animals e.g. pumps, heating

Let your installer know about any life support and medical equipment on site OR if any of your neighbours share your supply.

Please hand this back to the installer.

Important: Gas Appliances

At EDF safety is our first priority. To help keep you safe we will complete a visual risk assessment of your existing gas appliances during your Smart meter installation.

- If we identify or suspect an unsafe situation we will take the appropriate action under the current Gas Industry Unsafe Situations Procedure which may include making your appliance safe. This is for your own wellbeing and is a legal obligation for energy suppliers.
- Please advise your smart meter installer when your appliances were last serviced and if you can smell gas anywhere in your property.
- The images below may help to identify any appliances you have. It's important to include ALL your gas appliances whether you use them or not and even if they are not shown below.



Gas Cooker



Gas Fires



Open flued Boiler



Warm Air Heater



Room Sealed Boiler

Please hand this back to your installer