

CANCELLING YOUR CONTRACT

You're now in your 14-day 'cooling off' period, which started the day after you agreed your contract with us. This means that if you want to cancel your contract you can, but you need to let us know within this time frame.

We hope you stay with us, but if you decide you'd like to cancel you can do this in any of the following ways:

- **Email us at cp@edfenergy.com**
- **Call us on 0808 101 5188**
(we're open Monday to Friday 8am to 8pm and Saturday 9am to 3pm)
- **Fill in the form on the back and return to us**
(the freepost address to use is at the end of the form)



If you want to cancel your contract by post, please complete this form using capital letters and return it to us at the freepost address below.

Your EDF Energy Account Number:

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(You'll find your account number on your contract, if we've already sent it to you. If we haven't then leave this blank).

Date contract agreed:

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Day Month Year

Please cancel my electricity contract with EDF Energy:

Please cancel my gas contract with EDF Energy:

Your name:

Address:

Postcode:

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Signed:

Date:

Please send this completed form to: **FREEPOST: EDF ENERGY – PLYMOUTH**

We may monitor and record calls to improve our service. Calls to 0800 numbers are free from BT landlines and UK mobile networks but other phone companies may charge for these calls.

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