IMPORTANT INFORMATION (KEY TERMS)

We’ve tried to summarise what we believe to be the key terms, but they’re all important and you may have a different view of what is most significant to you. That’s why it’s important you read our full terms and conditions and let us know if you have any questions. We’ll send updated copies at least once every 12 months, but you can ask for a copy at any time by contacting us on 0333 200 5100 or going to edfenergy.com/tariff-info.

CHARGES
Your energy prices and the date your tariff ends are set out in your Tariff Information Label. These won’t change until the date your Easy Online+Smart Home ends or your payment type changes. You can end this contract at any time by giving us notice. However, you may need to pay an exit fee of £45 per fuel if this contract is ended more than three months before its end date – either by us in accordance with these terms, or by you leaving the tariff, changing supplier or moving home without taking the tariff with you.

If you don’t pay in line with your payment method your contract may end or change. This could result in a change to your payment method or charges (or both). You’ll get at least seven working days’ notice of this. If we make any other change which is to your disadvantage, we’ll tell you and give you the chance to change supplier. We’ll explain what you need to do and when, at the time. You are ultimately responsible for any charges incurred in accordance with these terms.

DIRECT DEBIT AND PAYMENT METHOD
As you pay for your energy by Direct Debit, we need to agree the fixed amount you need to pay at first to cover your yearly energy costs. We’ll then review this amount every 12 months. We might carry out more frequent reviews, but this isn’t guaranteed. Unless we decide that it’s necessary to do so, we won’t alter your Direct Debit at the point you make any extra ‘one-off’ payments or when you change your tariff, but at each review we will take account of one-off payments you have made and changes to your tariff rate.

We review your Direct Debit payments in line with our Direct Debit rules, which form part of these terms. You can find them at edfenergy.com/directdebitrules

PAY AS YOU GO
Pay as you go is a quick and easy way to pay for your energy and the smart way to budget and keep track of your energy and is exclusive to customers with a smart meter. Pay on the app, online, in-store or over the phone. If you choose pay as you go as your payment method, this will operate in accordance with our ‘Pay As You Go Explained’ leaflet, which is available at edfenergy.com/paygплicy. Pay as you go contains additional functionality including auto top up and low balance alert. For more information on how these functions work please visit edfenergy.com/paygплicy

EASY ONLINE+SMART HOME
One Amazon Echo Dot (3rd gen) and one Philips Hue White & Colour Ambiance Mini Starter Kit will be provided to a household. We will send you a link with a unique offer code within 40 days of your start date on this tariff which will be sent to your email address that you provided at the time of sign up. If you haven’t received your email within this time-frame please contact 0333 200 5100. This will allow you to arrange the delivery of your bundled products via our online Smart Home Store. You have until 31st May 2021 to claim your products from the Smart Home Store. For your Amazon Echo Dot you’ll be required to have, or sign up to, Amazon account terms and conditions of use. To ensure you can enjoy the benefits of all your devices, you must have the following:

• Wireless broadband router and good Wi-Fi coverage across your home
• A smartphone, tablet, PC or laptop with Android or Apple iOS (Windows and BlackBerry phones are not compatible) certain skills and services may require subscription or other fees.

Signing up to this tariff means you also agree to:

• Manage your account entirely online
• Provide a valid email address and register for MyAccount
• Receive your bills, account information and updates electronically
• If you do not have a smart meter you agree to have one fitted, or, if you decide you don’t want one installed, you can opt out by letting us know.
• Have both your electricity and gas supplied by EDF (or electricity only if you don’t have a mains gas supply to your property)

HOW ANY DEBIT OR CREDIT IS BALANCED OUT
Once we’ve completed your review, if we have an up to date meter reading and we find your account is in credit or in debit, we’ll usually update your monthly payment amount to spread the balance across the following 12 payments. In exceptional circumstances we may collect the full debit amount you owe from your bank account. In these cases we’ll try to get in touch at least 12 working days beforehand.

IF YOU WANT TO PAY YOUR AMOUNT IN FULL DIRECT DEBIT WHOLE AMOUNT EVERY MONTH OR EVERY THREE MONTHS – HOW IT WORKS

• Every month/three months you’ll get a reminder from us asking you to read your meter or pay your regular payment amount.
• If you give a valid meter reading by the date we ask you to, we’ll use this to send you a bill for the amount we’ll collect from your account for that month or three months. So you can be sure you’re paying for your actual use.
• We’ll also check your regular payment amount to make sure it’s set correctly and that you’re paying for what you use.
• If you don’t give us a reading, we’ll ask you to pay a ‘regular payment amount’ which we work out by calculating how much energy we expect you to use in a year and dividing this into 12 equal payments. We look at any meter readings you’ve sent us or we’ve taken for you – if a meter reader visits your property for example. If you have less than two meter readings for your account, we will look at the size of your home and how you use your energy to make sure you’re paying the right amount.
• If you change your tariff, we’ll check that your regular payment amount is set correctly.
• If you don’t send us a meter reading, we’ll collect the amount shown on the regular payment amount.
• You can give us meter readings online through MyAccount or the EDF app, any time you like.

DIRECT DEBIT
Direct Debit is an easy way to pay for your energy and helps you budget for your bills. It’s good value too – because you’ll benefit from a lower unit rate for your energy.

BUDGET DIRECT DEBIT
To pay using our Budget Direct Debit plan we first need to agree a fixed amount to cover your energy costs.

HOW WE CALCULATE YOUR DIRECT DEBIT
We estimate how much we think you’ll spend on your energy over the coming year based on information we have in our records, such as your previous energy usage and your type of property. When it’s time for your Direct Debit review, we also take into account any balance on your account. We then divide this annual cost into 12 monthly payments, which are spread equally across the year. This means that you won’t end up paying more in winter or less in summer – just the same amount all year round.

HOW BUDGET DIRECT DEBIT REVIEWS WORK
We review your Direct Debit every 12 months. We might carry out more frequent reviews, for example if we receive a meter reading, but this isn’t guaranteed. Unless we decide that it’s necessary to do so, we won’t alter the amount you pay by Direct Debit at the time you make any extra ‘one-off’ payments or when you change your tariff, but at each review we will take account of one-off payments you have made and changes to your tariff rate.

WHY YOUR DIRECT DEBIT AMOUNT MIGHT CHANGE
After we’ve completed the annual review, if your Direct Debit needs to increase or reduce to cover your estimated annual energy cost, we’ll let you know and make the necessary changes. To avoid your agreed payments changing too often, we’ll only alter them between annual Direct Debit reviews if we think your payments need to change by more than 10% to cover your total energy costs for the year. Latest details can be found at edfenergy.com/directdebit
1.2 You are responsible for making sure your premises in England and Wales (Trading as EDF Energy).

1.3 We will provide you with an Amazon Echo Dot*, a Philips Hue White & Colour Ambience Mini Starter Kit and one Amazon Echo Dot (3rd gen) and one Philips Hue White & Colour Ambience Mini Starter Kit will be issued to that household in the event of agreeing a further contract on Easy Online+Smart Home tariff after cancelling or being supplied on another tariff from EDF or other supplier.

2. Access

2.1 You agree to give us, our contractors or any person we tell you about, safe, free and unrestricted access to your premises and all metering equipment and other fittings used in connection with supplying your premises. For example, these include:

• if your previous supplier objects to transferring the supply;
• we don’t have the information needed despite taking reasonable steps to get it;
• the supply transfer is prevented by any other circumstance relevant to you, and we’ve taken reasonable steps to deal with the problem.

2.2 You are responsible for all pipes, equipment, wires and cables, and all other fittings used in connection with supplying energy to your side of the meter and their maintenance and safe condition. Your side of the meter starts at the point energy leaves your meter after the meter has measured it, and includes your home wiring. Any energy losses that happen on your side of the meter are your responsibility. If you ask us to inspect your premises, we may charge you.

2.3 You must make sure that your premises have a suitable meter installed that meets relevant industry standards for reliability and which is capable of providing all the information we need to provide and measure energy in line with the type of tariff you have chosen. If the premises do not have a satisfactory meter installed or the meter is not in a suitable place, we may replace, reprogramme it (for which we may charge you) or we may charge your tariff to one that we consider appropriate (which may affect your prices). We will not be responsible for any fault relating to metering equipment we do not own or that has not been provided on our behalf.

2.4 If you have a ‘smart meter’ that we can read without coming to your premises, you agree that:
(a) it and the in-home display unit must not be removed from the premises without our permission;
(b) we may use it to remotely monitor the energy you use;
(c) we may remotely repair and update it, switch it from credit to prepayment or disconnect your supply (or both);
(d) we may use information from it to work out your bill, offer you appropriate tariffs and other products (including via any associated in-home display device) and for any other purposes in line with the information policy and; (e) from time to time the information from your smart meter may not correctly reflect the energy you have used. In such circumstances, we reserve the right to apply the correct charges which will be applied to your smart meter or reflected in a separate bill.

2.5 You must make sure that all metering equipment is not damaged, stolen or lost and is kept in safe condition. You must tell us immediately if there is any damage or fault to the metering equipment. We may recover any costs we have to pay for replacing or repairing the metering equipment (including any call-out charges we have) if the damage is caused by something we have done or failed to do.

2.6 If your contract ends, we may recover any metering equipment we have provided to you and will give us, our contractors or any person we tell you about, all the access we need to do this.

3. Energy price, tariff features and charges

3.1 You agree to pay all charges due under this contract which are not genuinely disputed, even if the charges are beyond your reasonable control or the introduction of a new tax.
duty, charge or levy which we have to or allowed to recover from you through your energy bill or bills), the prices and terms and conditions for your Easy Online+Smart Home will not change until the end of the tariff period.

3.10 If you’re already an EDF customer and are changing your tariff, you won’t receive the benefits of your new tariff (for example its prices) until we process the changes. We’ll write to you to confirm when this will happen.

3.11 The Easy Online+Smart Home is only available if you have a standard credit meter, Economy 7 credit meter or any non meter for the energy you want us to supply under this contract. If you have a different type of meter, we may need to supply you on a different tariff, which is likely to have different prices. If we find this is the case, you agree that we may supply you on the lowest one of our tariffs whichever we believe is most suitable for you. We will write to you to let you know when this applies.

3.12 Whilst we’ll endeavour to provide you access to our online channels 24/7, from time to time, we may have to carry out scheduled maintenance. During these times, MyAccount may not be available.

3.13 The Easy Online+Smart Hot water tariff is only available for customers who are not in debt to us. If you, or at any time agree, an instalment plan with us to pay outstanding debt then we are permitted to refuse to offer, the Easy Online+Smart Hot water tariff. If we do so, we will inform you of alternative tariffs we offer. If you fall into debt while supplied on Easy Online+Smart Home then we may terminate the contract. If we do, or continue to supply you, then you will be supplied on our deemed contract scheme, and will be charged our deemed contract scheme prices for cash/cheque customers, which are available at www.edfenergy.com/sites/default/files/505_deemed_rate_card.pdf

Low-carbon electricity

3.14 At the end of each fuel mix reporting year we’ll make sure we’ve bought enough low-carbon fuel to meet the total volume of electricity supplied under this contract. The fuel mix reporting year begins on 1 April and ends on 31 March the following year.

4. Changes

4.1 If, within 20 working days of your Easy Online+Smart Home tariff coming to an end, either: (a) you agree a new fixed term tariff with us; or (b) another supplier formally lets us know that they will become your registered supplier and your switch goes ahead within a reasonable period, we’ll extend your current prices and terms until the transfer happens (a ‘transfer extension’). We’ll do this unless you’re changing supplier and we’re supplying energy at a rate that has been outstanding for 28 days or more. In those cases we may tell the other supplier that we’re preventing the transfer until you’ve paid. We’ll tell you if this happens, and also the changes we’ll make to your Direct Debit at the point you make any extra ‘one-off’ payments or when you change your tariff, but at each review we will take account of one-off payments you have made and changes to your tariff rate.

4.2 We are allowed to change all terms of supply at any time, as long as the change is not to your disadvantage. Any changes will apply from the date the meter is first correctly read after the change.

4.3 If you have a debt which is still not paid after 28 days or if you fail to keep to any payment method we agree with you, we will write to you, explaining what has happened and giving you a date when you need to re-start your Direct Debit. If you don’t do so by this date, we will write to you, explaining what has happened and giving you a date when you need to re-start your Direct Debit. If you don’t do so by this date, we will write to you, explaining what has happened and giving you a date when you need to re-start your Direct Debit. If you don’t do so by this date, we will write to you, explaining what has happened and giving you a date when you need to re-start your Direct Debit. If you don’t do so by this date, we will write to you, explaining what has happened and giving you a date when you need to re-start your Direct Debit.

4.4 If you’ve been supplied on a contract and we continue to be your registered supplier, if you haven’t agreed a new tariff with us then you may move to our ‘deemed contract scheme’, which has different prices and terms and conditions. These are available at edfenergy.com. If this happens, or if we change your contract under clause 4.3, you will no longer benefit from features such as any fixed-price period.

Your right to change terms

4.5 You are allowed to change any of the following terms at any time.

(a) The payment method for this tariff is Direct Debit. If you change your payment method to anything other than this, we will transfer you to our deemed contract scheme under clause 7.6 of these terms.

(b) Type of meter – as long as you have paid all charges due for your energy and your tariff supports your chosen new meter, you may change your current tariff from standard metering to multi-rate (for example, Economy 7 metering, and vice versa.

(c) Moving home – if you move home and the payment method and meter type at your new home support your existing tariff, you may change the premises being supplied to. If you decide to do this, you must tell us which fuels you want us to supply at your new premises so that we can apply to become the registered supplier for those premises.

4.6 To do any of the above you need to ask us. If you do, the changes will apply once we have processed your request. Your charges may change as a result, and you agree not to have to pay costs associated with changing your meter. We will explain any changes to your charges and any extra costs to you at the time.

Ending a tariff

4.7 In advance of the tariff end date we’ll write to remind you that your Easy Online+Smart Home is ending. You can then:

(a) switch to one of our other tariffs, as long as your new tariff is already available or becomes available within 20 working days of your request. (If you do so we’ll let you stay on your Easy Online+Smart Home prices until you move onto your new tariff);

(b) switch to another supplier (as long as they formally let us know within 20 working days of the end date that they will become your registered supplier within a reasonable period, we’ll let you stay on your Easy Online+Smart Home prices until your switch goes through;

(c) if you don’t do (a) or (b), we’ll arrange for your energy accounts to be automatically transferred on the end date to the most appropriate standard variable or fixed tariff that we have on offer at the time based on your current type of meter and payment method. We’ll include the prices for this tariff when we write to you.

5. Billing

5.1 We will give you a bill or statement at least once a year, but we may send you a bill or statement at any time, or in line with your agreed payment method and communication preferences. We will charge you for your energy usage based on the amount of energy we reasonably consider that you have consumed (or which we estimate you have consumed in accordance with paragraph 5.2 below) for the period from the beginning of your billing period, up to a maximum period of twelve months except where the charges relate to circumstances where:

a) we have previously taken steps to recover payment for charges which are older than this, b) we have not previously taken payment for older charges because of any unreasonable act or omission on your part, or

c) any other circumstance applies which our regulator confirms that we may seek to recover charges relating to consumption that is older than twelve months.

Where we don’t have an up to date meter reading we will bill you based on an estimated reading using the information that we have available about your property, however to help us to improve the accuracy of your bills please provide us with an up to date and accurate meter reading at least once per year.

5.2 We have the right to estimate your usage if we don’t have all the information we need (including the energy you have used during any period) to work out the charges you owe us. We’ll estimate using information about how much energy we think you use, which may be based on your consumption from standard metering and previous meter readings, or the characteristics of your home and household energy use, or price changes.

5.3 If your meter is not read immediately before the supply start date, and we reasonably believe that the reading we have is not accurate, we may estimate the amount of energy supplied during the period beginning with the supply start date and ending with either:

(a) the date the meter is first correctly read after the date we start supplying you; or

(b) the date your contract with us ends; whichever is earlier.

5.4 Where this contract ends, we’ll take all reasonable steps to send you a final bill within 6 weeks. Where new information becomes available, we’ll send you a corrected final bill as soon as reasonably practicable.

6. Payment

6.1 You must pay your bill by the due date on the bill (or if a due date is not given within 14 calendar days of the bill date) using the payment method we have agreed with you.

6.2 If you have a debt which is still not paid after 28 days or if you fail to keep to any payment method we agreed with you, we will write to you, explaining what has happened and giving you a date when you need to re-start your contract with us under clause 7.1.

6.3 We have the right to use or transfer any debts or credits you have on your energy account: (a) with a previous supplier to us; or (b) with us to a new supplier. Either of us can use the credit you have on your accounts you have with us to offset debt you owe us or our group companies.

6.4 If you are being supplied at premises where Green Deal charges apply, we’ll collect these from you through your bill or statement. You must pay Green Deal charges using the same payment method as you pay for your energy. You cannot choose a different method. We’ll only collect Green Deal charges that become due after we start supplying you, and we’ll pass them on to your Green Deal provider.

6.5 If you owe us any outstanding charges, and you send us a payment that does not cover these charges, we’ll put it towards the debt and in whichever proportions we consider appropriate.

Direct Debits

6.6 As you pay for your energy by Direct Debit, we need to agree the fixed amount you need to pay at first to cover your yearly energy use. This amount will be reviewed every 12 months. We might carry out more frequent reviews, but this isn’t guaranteed. Unless we decide that it’s necessary to do so, we won’t alter your Direct Debit at the point you make any extra ‘one-off’ payments or when you change your tariff, but at each review we will take account of one-off payments you have made and changes to your tariff rate.

6.7 Whenever we review your Direct Debit, we’ll estimate the cost of the energy you will use (your ‘estimated annual energy cost’) up to the date of the next annual Direct Debit review and we’ll adjust your Direct Debit on your next review to cover your estimated annual energy use, current prices, and any debt or credit on your account. If your Direct Debit needs to change by more than a ‘specified (set) percentage’ to cover your estimated annual costs we’ll let you know and make the changes. To avoid changing your payments too often, we won’t adjust your Direct Debit if it would result in a change of less than the specified (set) percentage.

6.8 If, on the date we review your Direct Debit your account is in credit or in debit, we’ll usually update your monthly payment amount to spread the balance across the following 12 payments. If your account with us is in debt by more than our ‘specified debit amount’ we’ll let you know and take the amount of the debt from your bank account. By choosing to pay by Direct Debit, you agree to allow us to review this amount every 12 months. (You can find our current specified (set) percentage and specified debit amount, together with more information on paying by Direct Debit, on our website at edfenergy.com).

6.9 Apart from where you or we change the way you pay your charges under clause 4.3 or 4.5, if you choose to pay by Direct Debit, you must continue to use that payment method to pay the charges. If you fail to do so, we will write to you, explaining what has happened and giving you a date when you need to re-start your Direct Debit. If you don’t do so by this time, we can move you onto the cash/cheque or Pay As You Go prices. You will not be charged the current cash/cheque and Pay As You Go prices for your current tariff by viewing the relevant tariff information label at edfenergy.com/tariff, or by calling us.

Debt

6.10 If we agree a payment method with you, you must pay charges in line with it. If not, we can withdraw it...
and all outstanding charges will then be due in full.

6.11 If you don’t pay our bills in the way we’ve agreed, we can reduce your charges by using energy more efficiently.

6.12 If you fall into debt and we agree with you to pay this debt via an installment plan, we may move you to our Cash Cheque prices version.

6.13 If you are late in paying any of our bills and fail to pay them when they have reminded you to pay, we may charge you a £10 late payment charge for that bill.

6.14 If your contract ends and you do not pay the charges premies you must give us notice so we can end this contract at no cost. You can also end this contract at any time by giving us notice, in writing, that you will not use your right under clause 7.3. If we do so, you will still be responsible under it for bills relating to your old premises up until a new supplier becomes your registered supplier; or

7.10 You can end this contract at any time by giving us notice however you may need to pay an exit fee of £45 per fuel if this contract is ended more than three months before its end date.

8. Limits to our legal responsibilities

8.1 We are only legally responsible as set out in these terms and conditions. We have no other duty or legal responsibility to you, and all responsibilities, guarantees and any other conditions implied by law or otherwise will not apply, as far as this is allowed by law.

8.2 We will not be legally responsible to you for any event or circumstance beyond our reasonable control.

8.3 We are not legally responsible to you in any way for any indirect or direct loss of income, business, profits, or for any other loss or damage that could not reasonably have been expected at the time we entered into this contract to happen as a result of us acting fraudulently. Also, we will not be legally responsible to you for any loss you suffer as a result of your responsibilities to any other person however this is caused.

8.4 If we are legally responsible to you under these terms, except as set out in clause 8.5 below, the maximum amount we will accept responsibility for is £10,000 for all incidents that lead to loss or damage (however it happens).

8.5 Nothing in these terms will exclude our legal responsibility for death or personal injury caused by our negligence or legal responsibility resulting from us failing to carry out our legal duty under Part 1 of the Consumer Protection Act 1987 or for fraud.

8.6 This clause applies even after this contract has ended. As far as it excludes or limits our legal responsibility, it takes priority over any other contract term.

9. Other conditions that apply

9.1 We can transfer all or any of our rights and legal responsibilities under your contract without your permission by giving you written notice (unless we are acting under clause 7.6, in which case we do not need to give you notice).

9.2 Your rights and duties under this contract apply only to you and cannot be transferred to any other person without your written permission.

9.3 If we don’t complete your application for this contract at any time, this will not stop you from doing so in the future.

9.4 To help us improve quality, we may monitor and record calls that you or we make in relation to customer services and telemarketing.

9.5 If you need to give us notice under this contract, you must follow our instructions in any related communications on how to provide that notice.

9.6 You may communicate any general notices to us in writing to the address shown on your contract, by email to ContactUs@EDFenergy.com or by contacting our live chat team at edfenergy.com/myaccount.

10. Making a complaint

10.1 If we’ve let you down in any way, we want to put it right quickly. It’s always best to get in touch with us first on 0333 200 5100 (Monday to Friday from 8am to 8pm and Saturday 8am to 2pm) email customer.correspondence@EDFEnergy.com or write to FREEPOST EDF ENERGY - PLYMOUTH.

10.2 If, after eight weeks, you’re still not satisfied with the way we’ve handled your complaint, you can phone the Ombudsman Services: Energy on 0330 440 1624 (9am to 5pm Monday to Friday). Or, you can email them at enquiry@ombudsman-services.org or visit ombudsman-services.org/energy. The Ombudsman is free, independent. If the Ombudsman finds we have not acted correctly, they will make recommendations on how we can put this right. This might include:

(a) an apology or explanation;
(b) compensation; or
(c) any other relevant action.

They may investigate your complaint if you are a residential or microbusiness customer and if you have received a deadlock letter from us or if you are unhappy with the handling of your complaint and eight weeks have passed since you first made the complaint to us.

10.3 Contact Citizens Advice if you need help with an energy problem, you’re struggling to pay your bills, or if you are unhappy with the handling of your complaint and eight weeks have passed since you first made the complaint to us.

10.4 Go to customeradvice.edfenergy.co.uk or call them on 0808 223 1133. Calls are charged at your normal rate.

11. National Terms of Connection

11.1 Your supplier is acting on behalf of your network operator to make an arrangement with you. The agreement is that you and your network operator both accept the National Terms of Connection (NTC) and agree to keep to its conditions. This will happen from the time that you sign this contract and it affects your legal rights. The NTC is a legal agreement. It sets out rights and duties in relation to the connection at which your network operator...
under this contract, we have entered into an arrangement with your gas shipper in order to provide you with a gas supply. If your gas shipper suspends your supply for a period of time because of a gas shortage, we will pass on any compensation payment due to you as soon as possible after we receive the payments from the gas shipper.

12. Supply characteristics - electricity
As required by law, the electricity delivered to your premises through the distribution system will be supplied: (a) if you have a single-phase supply, normally at 230 volts declared alternating voltage, with an allowed range of voltage variation from plus 10% to minus 6%; (b) if you have a three-phase supply, normally at 400 volts nominal alternating voltage, with an allowed range of voltage variation from plus 10% to minus 6%; and at either of the above voltages at a frequency of 50 hertz, with a permitted nominal variation of plus or minus 1%.

13. Information policy
13.1 We respect your privacy and are committed to providing you with a clear understanding of how we use your data. To find out about the ways in which we protect and use your data, please visit our Privacy Notice and Policy at edfenergy.com/yourprivacy. If you’d like a hard copy of the privacy policy you can contact us on 0333 200 5100 and we’ll post it to you.

EDF fuel mix per tariff or product

<table>
<thead>
<tr>
<th></th>
<th>Coal</th>
<th>Gas</th>
<th>Nuclear</th>
<th>Renewable</th>
<th>Other</th>
<th>CO2 g/kWh</th>
<th>Radioactive Waste g/kWh</th>
</tr>
</thead>
<tbody>
<tr>
<td>Easy Online+Smart Home</td>
<td>0.0%</td>
<td>0.0%</td>
<td>100%</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0</td>
<td>0.0070</td>
</tr>
</tbody>
</table>

* Amazon, Kindle, Echo, Echo Dot, Alexa, Dash, Fire and all related logos are trademarks of Amazon.com, Inc. or its affiliates.

edfenergy.com
Calls to UK wide numbers are included in any inclusive call plan you may have. If you don’t have an inclusive call plan, calls are charged at a national rate. Please check with your service provider if you’re unsure. EDF Energy is a trading name used by EDF Energy Customers Ltd, Reg. No. 02228297 whose Registered Office is at 90 Whitfield Street, London, W1T 4EZ, incorporated in England and Wales.
Correct at time of print: January 2021