TERMS AND CONDITIONS

1. Commencement and Duration

1.1 This Agreement shall commence on the date the Generator's export MPAN attached to their accredited installations export meter is registered with EDF Energy ("Commencement Date") and shall continue in force until terminated in accordance with this Agreement ("Term"). If you are a residential customer, you can cancel the contract in your normal billing cycle;

1.2 For真实性 and accuracy of the details set out in the Declaration are true, complete and accurate record pertaining to their Eligible Installation.

1.3 The Generator shall provide such reasonable assistance to EDF Energy as required, and in any event no less than annually, confirming that the details which it has provided to EDF Energy with respect to the Eligible Installation are correct;

1.4 The Generator warrants as at the Commencement Date to EDF Energy, and covenants to and for the benefit of EDF Energy that for the duration of the Term:

2. Eligibility and Participation in the Scheme

2.1 The Generator represents, warrants and shall ensure that, for the Term of this Agreement:

(a) all information, declarations and values provided by the Generator in the Declaration form are subsequently found to be incorrect or in need of amendment;

(b) it provides EDF Energy with a Declaration, as frequently as EDF Energy so requires, and in any event no less than annually, confirming that the details which it has provided to EDF Energy with respect to the Eligible Installation are correct;

(c) it provides EDF Energy with Valid Meter Readings for the Export Meter. Meter readings measured by the Export Meter will be provided manually to us in line with your normal billing cycle;

(d) it shall provide EDF Energy with all relevant information, evidence or declarations in relation to Extensions, Reductions or modifications to the Eligible Installation;

2.2 The Generator undertakes and shall ensure that:

(a) it shall promptly notify EDF Energy in the event that any details in the Declaration are true, complete and accurate record pertaining to their Eligible Installation;

(b) it will comply with any Authority Requirements.

2.3 The Generator shall provide EDF Energy with all relevant information, evidence or declarations which the Authority requires.

2.4 The Generator warrants as at the Commencement Date to EDF Energy, and covenants to and for the benefit of EDF Energy that for the duration of the Term:

(a) it maintains the Eligibility Criteria for each Eligible Installation for the purpose of supplying the Export Metered Output to the relevant Meter Point(s); and

(b) it is a party to, and will maintain, all necessary agreements, including but not limited to a Connection Agreement and the other agreements referred to in the Industry Rules required in order to perform its obligations under that Agreement;

(c) it is complying with and will continue to comply with the Industry Rules and has, and will maintain, all Authorisations required for the ownership and operation of each Eligible Installation; and

(d) it shall inform EDF Energy of any new installations, or changes or additions to any existing installations on the Site, which may have any impact on the Eligible Installation and the Export Meter; and

(e) it shall provide EDF Energy with any other information, evidence or declarations which the Authority requires.

2.5 The Generator undertakes and shall ensure that:

(a) all information, declarations and values provided by the Generator in the Declaration are true, complete and accurate record pertaining to their Eligible Installation;

(b) it is a party to, and will maintain, all necessary agreements, including but not limited to a Connection Agreement and the other agreements referred to in the Industry Rules required in order to perform its obligations under that Agreement;

(c) it is complying with and will continue to comply with the Industry Rules and has, and will maintain, all Authorisations required for the ownership and operation of each Eligible Installation; and

(d) it will register this on behalf of the generator in line with all applicable BSC industry rules;

(e) it has already or will have an export MPAN registered at the site;

(f) it shall provide EDF Energy with any other information, evidence or declarations which the Authority requires.

3. The Eligible Installation

3.1 With respect to the Eligible Installation, the Generator represents, warrants and shall ensure that, for the Term of this Agreement:

(a) all information, declarations and values provided by the Generator in the Declaration are true, complete and accurate record pertaining to their Premises, Site and the Eligible Installation Declaration;

(b) the Eligible Installation has a Declared Net Capacity of no more than 50kW;

(c) the Eligible Installation is MCS Accredited. EDF Energy may require MCS accreditation evidence or equivalent for installations with capacity greater than 50kW;

(d) it complies with all the Authority’s Requirements;

(e) there is an appropriate Export Meter which is in proper working order and is compliant with metering legislation and in particular:

(i) that the Export Meter is only connected to other Eligible Installations which are eligible to receive Export Payments;

(ii) that the Export Meter is registered under the BSC, and for such time as the Generator has elected to receive Export Payments from EDF Energy, then

(f) it will promptly provide EDF Energy with any other information, evidence or declarations which the Authority requires.
that Export Meter shall also be registered under the BSC in the name of EDF Energy;
(f) it is not receiving any Payments in relation to the Eligible Installation from any other SEG Licensee;
(g) it is not receiving any FIT payments in relation to the Eligible Installation from any other FIT Licensee;
(h) it is entitled to and will continue to be entitled to use and manage the Eligible Installation in accordance with this Agreement, and the requirements of the Scheme;
(i) it has in place, and will maintain, such insurance in respect of each Eligible Installation (including business interruption insurances) as would be maintained by an operator acting in accordance with Prudent Operating Practice;
and
(j) With respect to Extensions to the Eligible Installation, the Generator acknowledges and agrees that where it is a Multi-Installation Generator, its Multi-Installation Generator Status has changed

3.2 The Generator agrees that ownership and risk in the Eligible Installation shall at all times remain vested in the Generator.

3.3 The Generator shall keep and maintain the Eligible Installation in a good and safe condition in accordance with Industry Rules at all times throughout the duration of this Agreement.

3.4 Without prejudice to clause 3.3, the Generator shall immediately notify EDF Energy, and the operator of the Relevant Distribution Network (where appropriate) in the event of any fault with, or disrepair to, the Eligible Installation which could materially affect any of the following:
(a) the Generator's participation in this Scheme;
(b) the amount of electricity which may be generated by that Eligible Installation;
(c) the maximum generation capability of that Eligible Installation;
(d) the Relevant Distribution System;
(e) the Generator's right to export electricity onto the Relevant Distribution System.

Change of Installation Ownership

3.5 In the event that the Generator is no longer the owner of the Eligible Installation, the Generator shall, as soon as reasonably possible:
(a) give EDF Energy no less than twenty-eight (28) calendar days prior written notice, after which time EDF Energy shall send the Generator a Change of Ownership Notification form;
(b) complete and send to EDF Energy the Change of Ownership Notification form;
(c) provide proof of the change of ownership of the Eligible Installation to EDF Energy, and
(d) submit to EDF Energy a Closing Meter Reading for the Export Meter.

4. SEG Payments

4.1 The Generator acknowledges and agrees that SEG payments shall:
(a) accrue from the Commencement Date (or the Transfer Date where applicable), or the date of the first Meter Reading if taken on such other later date;
(b) be payable only once EDF Energy has confirmed that it has received from the Generator a copy of a validly executed version of this Statement of Terms; and
(c) be subject to variation where there is an Extension or Reduction or as otherwise set out in clause 16.6 of this Agreement.

4.2 EDF Energy shall pay to the Generator the SEG Payments in accordance with clause 4.5 for any electricity which the Generator has exported, provided that the Generator has:
(a) provided EDF Energy with the Opening Meter Reading (with respect to the Export Meter) and Regular Meter Readings, in accordance with clause 5 below;
(b) provided EDF Energy with Valid Meter Readings for the Export Meter upon validation on the Commencement Date and Meter Reading Months, and in subsequent billing periods;
(c) not submitted to EDF Energy any Invalid Meter Readings;
(d) satisfied the Eligibility Criteria (and such criteria continues to be satisfied);
(e) provided EDF Energy with Declarations, as and when required;
(f) registered the Export Meter under the BSC in the name of EDF Energy; and
(g) not provided a valid actual meter reading from the registered export meter when requested by the supplier within the billing window.

4.3 The Generator may be entitled to receive SEG Payments which shall be calculated as follows:
(a) Export Payment - Export Payments shall be based on Valid Meter Readings taken from the relevant Export Meter, and the Export Tariff, provided that an Opening Meter Reading for the Export Meter has been recorded and actual readings from the accredited export meter will be provided by the generator in line with their own billing cycle where payments will be made in line with the agreed unit rate;
(b) where the Generator has not been recorded as being registered for VAT on the Declaration form, VAT will not be payable on the electricity which the Generator has exported. Where the Generator has been recorded on the Declaration form as being an organisation that is registered for VAT, then any Export Payments shall be inclusive of any VAT that may be payable.

4.3A Further to clause 4.2 above, the SEG Payments will be calculated with reference to tariff B in the Export Tariff. Tariff B applies regardless of whether you have your electricity supply with EDF Energy or another energy supplier.

4.3B If you have your electricity supply with EDF Energy, or you choose to switch to EDF Energy at any point during the Term, you can notify EDF Energy in writing and we will switch you to tariff A within the Export Tariff. However, if you receive SEG Payments further to tariff A within the Export Tariff, and then choose to switch your electricity supply away from EDF Energy during the Term, we may transfer you onto tariff B and will notify you in writing if we do.

4.4 The Generator acknowledges and agrees that:
(a) the Export Tariff as set out in these terms shall be subject to variation, as determined by EDF Energy from time to time, and with advance written notice to you, or as otherwise set out in clause 16.6 of this Agreement;
(b) details of all SEG payments made to the Generator shall be retained by it for the term;
(c) SEG Payments may be subject to VAT, and accordingly the Generator shall provide EDF Energy with such information, declarations and assistance as so as to ensure that the correct amount of VAT is paid to the Generator, and as may otherwise be required to comply with relevant taxation requirements. In particular the Generator shall provide EDF Energy a VAT renewal declaration annually confirming its VAT registration status by no later than 90 days from the date the VAT renewal declaration is requested, in the form required by EDF Energy from time to time.

4.5 Subject to the provisions of this clause 4, EDF Energy shall pay the Generator the SEG Payments within 90 calendar days following the last day of the relevant Meter Reading Month in which the Generator has both provided EDF Energy with Valid Meter Readings and EDF Energy has subsequently validated such meter readings. EDF Energy may make such SEG Payments by the Method of Payment as set out in the Declaration.

4.6 If a generator installs additional capacity which takes them over the 5MW (or 50kW for micro-CHP) threshold for eligibility for SEG compliant tariffs, we may not make payments on the additional capacity.

4.7 EDF Energy may not provide SEG payments to an Anaerobic Digestion installed capacity if the generator has not fulfilled their obligation to notify us of their reporting start date or provided confirmation from the Authority that they have met their reporting obligations under Anaerobic Digestion requirements covering sustainable and feedstock declarations.

Consequences of failure to meet Obligation

4.8 To the extent that the Generator:
(a) has breached any obligations under this Agreement, the Scheme or any of the Authority's Requirements;
(b) is subsequently found to have failed to meet any of the Eligibility Criteria;
(c) has provided, or EDF Energy has obtained, any Invalid Meter Readings (including any Meter Readings, which are subsequently found to be Invalid Meter Readings);
(d) has failed to provide EDF Energy with two consecutive Valid Meter Readings in accordance with this Agreement;
(e) is required to pay EDF Energy any charges, or
(f) provides incorrect, inaccurate or false declarations, or other information required under this Agreement, or fails to provide any Declaration or information when due, then EDF Energy shall be entitled to do the following (in so far as it is not prohibited under the Scheme):
(i) withhold SEG Payments regarding a Generator's failure to provide two consecutive Valid Meter Readings (and will accrue SEG Payments until such time as the Generator has provided a Valid Meter Reading for the Export Meter);
(ii) recoup, withhold or suspend any SEG Payments made by EDF Energy to the Generator;
5 Meter Readings

5.1 In relation to the Export Meter, the Generator acknowledges and agrees that it owns and is responsible for the Export Meter which is installed with respect to the Eligible Installation.

5.2 The Generator shall retain all meter readings supplied to EDF Energy for a period of not less than 12 months. This includes the Export Meter readings supplied to EDF Energy as part of the request for SEG Payments in respect of the Accredited SEG Installation.

5.3 In relation to the Export Meter where applicable, the Generator acknowledges and agrees that the following shall apply:

(a) except as set out in clause 5.3(b), the Generator shall be responsible for any such Export Meter, and shall enter into a Meter Operator Agreement with an Authorised Meter Operator who shall install and maintain all the metering equipment and communications equipment necessary to properly record the Export Metered Output for the purposes of calculating the Export Payment, and shall allow the metering equipment to be read remotely by EDF Energy or its agents;
(b) in the event that the Export Meter is registered under the BSC by EDF Energy, such registration shall be the responsibility of EDF Energy; and
(c) EDF Energy reserves the right to install at any time during the Term, an Export Meter (which EDF Energy shall be responsible for registering under the BSC) with respect to the Eligible Installation.

5.4 So as to enable EDF Energy to make SEG Payments to the Generator in accordance with the Scheme, the Generator is responsible for ensuring that:

(a) uses all reasonable endeavours to provide EDF Energy with actual Opening Meter Readings;
(b) provides EDF Energy actual Regular Meter Readings during the Meter Reading Months, commencing from the Commencement Date (or the Transfer Date where applicable);
(c) provides EDF Energy with actual Valid Meter Readings;
(d) promptly notifies EDF Energy in the event that it subsequently discovers or suspects that any Generation Meter Reading which it has provided to EDF Energy is an Invalid Meter Reading; and
(e) maintains the Generation Meter and any ancillary metering arrangements, to ensure that it is capable of producing Valid Meter Readings.

5.5 The Generator acknowledges and agrees that EDF Energy will not be able to calculate, and accordingly will not be able to make SEG Payments where:

(a) the Generator has not provided to EDF Energy the actual Opening Meter Readings, actual Regular Meter Readings, or the actual Closing Meter Readings (with respect to the Export Meter);
(b) the Generator has provided Export Meter Readings which EDF Energy reasonably considers or suspects to be Invalid Meter Readings;
(c) EDF Energy has not been granted access to the Export Meter for the purposes of obtaining Valid Meter Readings.

If the Generator does provide an actual final meter reading as required in sub-section (a) of this clause, when their current SEG contract is ending, EDF Energy may estimate this final reading if the Generator has agreed a new SEG contract for the forthcoming 12 month period as detailed in clause 7 below.

5.6 In the event that the Generator is no longer the owner of the Eligible Installation, they must as soon as reasonably possible notify EDF Energy, or any officer, employee, agent, contractor, or sub-contractor so as to obtain Meter Readings as further set out in this clause 6.

5.7 The Generator shall inform EDF Energy as soon as reasonably possible where there is a change to any of the details set out in the Declaration in relation to the Export Meter.

5.8 The Generator hereby confirms that the Export Metered Output to be supplied to EDF Energy from any Eligible Installation shall be delivered at the Meter Point for that Eligible Installation. All generating risks and associated costs incurred by the Generator in respect of the Export up to the Meter Point at each Eligible Installation shall be the sole responsibility of the Generator. All risks, costs and benefits accruing after the Meter Point in respect of Export Metered Output shall be the sole responsibility and for the sole benefits of EDF Energy.

6 Access to the Eligible Installation and Meters

6.1 The Generator hereby confirms that it has the necessary authority and capacity to grant access to the Premises, Site, Eligible Installation and the Meters, and that it shall continue to possess such authority and capacity for the duration of the Term.

6.2 The Generator shall:

(a) maintain the Eligible Installation and all Meters (and associated equipment and arrangements) for which the Generator has ownership of in good working order and safe condition at all times;
(b) ensure that all Meters are located in an accessible location; and
(c) provide safe access to EDF Energy and any officer, employee, agent, contractor, or sub-contractor so as to obtain Meter Readings as further set out in this clause 6.

6.3 The Generator agrees that, if, shall allow EDF Energy and any officer, employee, agent or sub-contractor of EDF Energy, or the Authority and the Authority’s agents, to have safe, full and free unobstructed access to the Premises, Site, Eligible Installation and Meters (and any associated plant, property or assets which the Generator owns or operates):

(a) at any time if there may be danger to life or property, or EDF Energy’s powers or obligations in relation to the Scheme are being exercised pursuant to the Authority’s Requirements;
(b) at any time in the event that EDF Energy considers that the Eligible Installation may be operating incorrectly or that the continued operation of the Eligible Installation exposes any persons or property to a risk of harm;
(c) at all reasonable times for the purposes of installing, maintaining or replacing any Meters (including inspection and testing), or associated metering equipment and arrangements;
(d) at all reasonable times for the purpose of obtaining, verifying and ensuring the accuracy of Meter Readings;
(e) at any time as may be required, in the event of any fault with, or dispose to, the Eligible Installation which could materially affect any of the factors noted in clause 3.4 above; and
(f) at all reasonable times for the purposes of enabling EDF Energy to perform its obligations under this Agreement and the Scheme.

6.4 Where the Generator is not able to comply with the obligations set out in this clause 6 with respect to locating Meters in an accessible place and allowing access to such Meters, then the SEG Payments may be suspended in the event that Meter Readings cannot be appropriately verified by EDF Energy, or any officer, employee, agent, contractor, or sub-contractor appointed by EDF Energy or the Authority.

6.5 EDF Energy may require the Generator to pay any charges (or have such charges deducted from any future SEG Payments) that EDF Energy reasonably incurs (either directly or indirectly) pursuant to any access visit undertaken by EDF Energy pursuant to this clause 6. Any such charges shall be subject to any relevant tax, duty or levy.

6.6 For the avoidance of doubt, EDF Energy is not required to install or maintain any metering equipment at the Eligible Installation and nothing in this Agreement shall be construed to impose any such obligation on EDF Energy to do so.

7. Ending the Export Tariff

7.1 Further to clause 8, EDF Energy will request that the Generator provide a final meter reading on the last date of the Scheme and/or Agreement. If the Generator does not provide EDF Energy with an actual final reading when requested, EDF Energy may have to estimate a final reading in order to facilitate payment.

8. Termination

8.1 Where EDF Energy is of the reasonable opinion that the Generator is in breach of this Agreement, then EDF Energy shall contact the Generator specifying the nature of the breach and requesting remedy. If the Generator fails to initiate and proceed without delay with action to remedy the breach, then EDF Energy may be required to withhold SEG payments until they are satisfied the breach has been resolved.

8.2 Subject to the provisions of clause 7 above, EDF Energy may terminate this Agreement immediately and without notice to the Generator:

(a) if the Generator ceases at any time to comply with any of the Eligibility Criteria, or elects to withdraw from the Scheme;
(b) if the Generator sells or otherwise transfers or vacates the Site or Eligible Installation;
(c) if EDF Energy suspects that the Generator has illegally abstracted electricity or has interfered with electricity related equipment or if EDF Energy suspects it has been provided with an Invalid Meter Reading with
9. Liability

9.1 Subject to clause 9.2, the liability of EDF Energy in contract, tort (including negligence or breach of statutory duty) statute or otherwise arising by reason of or in connection with the Agreement shall be limited in respect of each event or series of connected events to the total payments due from EDF Energy to the Generator for all electricity exported as at the date of the event or series of connected events giving rise to such liability. EDF Energy, its officers, employees or agents, shall not in any circumstances be liable to the Generator for:

(a) loss of profit, revenues, use, contracts business, or good will, or anticipated savings that fall into this category;
(b) indirect or consequential loss;
(c) loss resulting from the Generator’s liability to any other person, or in any way related to the Generator’s responsibility and liability for the Eligible Installation;
(d) loss resulting from loss, corruption or damage to any electronically stored data or operating systems; or
(e) loss in any way resulting from products, equipment, features or other components relating to the Eligible Installation.

9.2 Nothing in this Agreement shall exclude or restrict the liability of a Party for death or personal injury caused by such Party's negligence or for fraud.

9.3 In so far as it excludes liability, this clause 9 overrides any other provision in the Agreement except where otherwise expressly provided, and this clause 9 shall survive termination of this Agreement.

9.4 Each of the sub-clauses in this clause 9, shall be a separate limitation of liability, and shall survive, if for any reason, one or other of these provisions is held inapplicable or unreasonable.

10. Damage to Eligible Installation

10.1 The Generator shall immediately notify EDF Energy in writing if the Eligible Installation is destroyed for any reason or damaged to such an extent as to be incapable of generating and delivering electricity at the Site, and accordingly, if the Generator considers that it is uneconomic to repair the Eligible Installation, then EDF Energy shall be entitled to terminate the Agreement forthwith upon such notification.

10.2 If however the Eligible Installation is repaired, or is capable of rectification, the Generator shall give EDF Energy no less than five (5) calendar day's prior written notice of the date on which generation, and where applicable export is to be resumed.

11. Force Majeure

11.1 Neither Party shall be liable for any delay in performing or failure to perform its obligations to the extent that such delay or failure results from an act of god or events or circumstances outside its reasonable control (which shall not include lack of funds, industrial action from the Generator's personnel or agents, or issues which could have been avoided or alleviated through prudent management of the Generator) (a “Force Majeure Event”), and it has notified the other Party within a period of not more than one (1) calendar day after such delay or failure first comes to its attention (having regard to the provisions of clause 14), had the Generator and/or its personnel or agents acted in accordance with best industry practices.

11.2 If a Party seeks to rely on the occurrence of a Force Majeure Event to suspend its obligations pursuant to this Agreement (the “Relying Party”) or more than thirty (30) calendar days after, the other Party may terminate this Agreement forthwith by written notice to the Relying Party upon the expiry of thirty (30) calendar days following the Force Majeure Event.

12. Intellectual Property

12.1 All intellectual property generated by in connection with or as a result of this Agreement including all and any rights to the data derived therefrom shall be and remain the absolute and exclusive property of EDF Energy.

13. Data Protection and Information

13.1 We respect your privacy and are committed to providing you with a clear understanding of how we use your data. To find out about the ways in which we protect and use your data, please visit our Privacy Notice and Policy at edfenergy.com/yourprivacy If you’d like a hard copy of the privacy policy you can contact us on 0333 200 5100 and we’ll post it to you.

13.2 The Generator acknowledges that with respect to Switching, EDF Energy (in its capacity as the incoming or outgoing SEG Licensee), shall be entitled to disclose information (including personal data) relating to the Generator which it has in its possession in respect of the Eligible Installation and/or the Meters “information” in order to act in accordance with the Scheme. Accordingly, the Generator hereby consents to EDF Energy handling such Information, as may be required, during the Term, and for a reasonable period of time after termination of this Agreement.

13.3 The Generator acknowledges that EDF Energy shall be required to retain all Information relating to the Generator in accordance with the Authority’s Requirements, and shall make such Information accessible to the Authority (and any organisation appointed by the Authority).

14. Notices

14.1 Any notice under this Agreement shall be in writing and shall be properly given if served by delivery by hand, or by sending it by first class pre-paid post, recorded delivery post or facsimile or email to the address of the relevant Party specified in these terms or any other such address as is notified in writing to the other Party from time to time.

14.2 A notice shall be deemed to have been served two (2) Business Days after it was sent and a notice delivered by hand or by email or facsimile transmission shall be deemed to be served upon actual delivery or transmission.

15. Complaints and Disputes

15.1 The Generator shall contact the Authority directly, if the Generator:

(a) seeks to make a complaint against the Authority; or
(b) has a complaint or dispute in relation to the Eligible Installation being Accredited.

15.2 The Generator acknowledges and agrees that EDF Energy shall have no responsibility or liability in relation to any products, equipment, features or other components relating to the Eligible Installation, and the Generator shall refer any such complaints or disputes to the relevant manufacturer and/or installer.

15.3 In the event of any other complaints in relation to the subject matter of this Agreement, the Generator shall contact the Authority directly, if the Generator:

(a) seeks to make a complaint against the Authority; or
(b) has a complaint or dispute in relation to the Eligible Installation being Accredited.

15.4 The Generator acknowledges and agrees that EDF Energy shall have no responsibility or liability in relation to any products, equipment, features or other components relating to the Eligible Installation, and the Generator shall refer any such complaints or disputes to the relevant manufacturer and/or installer.

15.5 In the event of any other complaints in relation to the subject matter of this Agreement, the Generator shall contact the Authority directly, if the Generator:

(a) seeks to make a complaint against the Authority; or
(b) has a complaint or dispute in relation to the Eligible Installation being Accredited.

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15.7 In the event of any other complaints in relation to the subject matter of this Agreement, the Generator shall contact the Authority directly, if the Generator:

(a) seeks to make a complaint against the Authority; or
(b) has a complaint or dispute in relation to the Eligible Installation being Accredited.

15.8 The Generator acknowledges and agrees that EDF Energy shall have no responsibility or liability in relation to any products, equipment, features or other components relating to the Eligible Installation, and the Generator shall refer any such complaints or disputes to the relevant manufacturer and/or installer.
Agreement, the Generator shall first notify EDF Energy on 0333 009 7009, or 0113 820 7292 if calling from a mobile. The Generator can also email us at complaintsresolutionmanager@edfenergy.com or write to us at: Freepost - Complaint Resolution Manager. EDF Energy's representatives will then provide the Generator with details of any required complaints procedure. If the complaint remains unresolved the Generator may email EDF Energy's Customer Services Director Executive Team at CSDirector@edfenergy.com or write to the above address. EDF Energy's Customer Services Director at the address above. Should there be no resolution and the Generator is a domestic customer or a micro-business, it is free to contact the Energy Ombudsman (an independent entity) without charge to escalate the complaint. Details are Ombudsman Services: Energy the telephone number of which is 0330 440 1624 (9am-5pm Monday to Friday) or www.os-energy.org.uk. EDF Energy’s full procedure for handling complaints is available at: www.edfenergy.com/makingacomplaint.

15.4 This Agreement and any issues or disputes arising out of or in connection with it (whether contractual or non-contractual in nature) shall be governed by and construed in accordance with the law of England and Wales, and the Parties hereby irrevocably and unconditionally submit to the exclusive jurisdiction of the English Courts.

16. General

16.1 The Generator may not assign, sub-contract, charge or otherwise deal in any of its rights or obligations under this Agreement without the prior written consent of EDF Energy. EDF Energy may assign or sub-contract any or all of its rights or obligations under the Agreement without the prior written consent of the Generator.

16.2 For the purposes of the Contracts (Rights of Third Parties) Act 1999, nothing in this Agreement is intended to, and does not, confer any benefits on a third party (whether referred to herein by name, class, description or otherwise) or any right to enforce any term contained in the Agreement.

16.3 This Agreement constitutes the entire agreement between the Parties and supersedes all prior agreements and understandings whether oral or written.

16.4 None of the provisions of this Agreement shall be considered waived by either Party except when such waiver is given in writing, and no waiver by either Party of any default by the other pursuant to any provision of this Agreement shall operate or be construed as a waiver of any further or other default whether of the same or a different character.

16.5 If any provision of this Agreement is held by any court of competent jurisdiction to be void, voidable, illegal or unenforceable for any reason whatsoever the remainder of this Agreement shall nonetheless remain in full force and effect as if the relevant provision were not contained in this Agreement provided that if any such determination results in the commercial frustration of the principal terms of this Agreement then the Generator and EDF Energy agree to use their respective reasonable endeavours to renegotiate in good faith this Agreement.

16.6 EDF Energy may vary the terms of this Agreement at any time, to the extent that such variation is not materially detrimental to the Generator, by giving the Generator no less than 5 days written notice of the same (where reasonably practicable). Notwithstanding the foregoing, EDF Energy may immediately vary the terms of this Agreement as a result of, or reflecting, changes or developments in any law, regulation, regulatory guidance documents (including but not limited to amendments to the Energy Act 2008, the Authority’s Guidance, Value Added Tax Act 1994, and any guidance from HM Customs and Excise), industry agreements, the methodology used to calculate industry charges, or similar, as may occur from time to time.

16.7 Where there is any conflict or inconsistency between any term or condition and any Special Condition (if any), the Special Condition shall have precedence and the term or condition and any other relevant terms and conditions shall be construed accordingly.

17. Definitions

17.1 In this Agreement the following terms shall bear the following meanings unless expressly specified to the contrary or where the context otherwise requires:

“Act” means the Electricity Act 1989;

“Agreement” means these Statement of Terms, any Special Conditions, and any Appendices or Schedules (in each case as amended from time to time in accordance with the terms of this Agreement);

“Authorisation” means any authorisations, consents, approvals, resolutions, licences, permits, permissions, exemptions, filings or registrations;

“Authorised Meter Operator” means a person authorised under the terms of the BSC to act as a meter operator;

“Authority” means the Gas and Electricity Markets Authority and the Office of Gas and Electricity Markets (Ofgem), and shall include any successor organisation, authority, or industry or regulatory body, as may be established from time to time, to manage the Scheme;

“Authority’s Guidance” means any guidance document which may be released by the Authority in relation to the Scheme;

“Authority’s Requirements” means any requirements in relation to the Scheme which are in force, or which the Authority may from time to time introduce, that shall include, but not be limited to the following: any requirements set out in the Authority’s Guidance, and EDF Energy’s Electricity Supply Licence (in so far as it relates to the Scheme);

“Balancing and Settlement Code” or “BSC” means the document of that name, as amended from time to time, setting out electricity balancing and settlement arrangements in Great Britain;

“Business Day” a day (other than a Saturday, Sunday or public holiday) when banks in London are open for business.

“Change of Ownership Notification” means a notice in writing from the Generator to EDF Energy in terms of which the Generator notifies EDF Energy that they are no longer the owner of the Eligible Installation;

“Closing Meter Reading” means a Valid Meter Reading, that: (a) in the case of Switching, shall be the Opening Meter Reading taken on the Transfer Date and provided to the Generator’s new SEG Licensee; and (b) in any other situation, shall be the Meter Reading to be taken by the Generator on the date of termination of this Agreement, and provided to EDF Energy within thirty (30) calendar days of the date of termination of this Agreement;

“Commencement Date” means the date the Generator’s export MPAN attached to their accredited installations export meter is registered with EDF Energy;

“Connection Agreement” means a connection use of system agreement in respect of the high voltage national transmission system or a Local Connection Agreement;

“CUSC” means the Connection and Use of System Code which was implemented on 18 September 2001 which is the contractual framework for connection to, and use of, the National Grid's high voltage transmission system;

“Data Aggregator” means a person appointed to carry out the aggregation of metering data received from Data Collectors and to forward such data to the person responsible for determining the quantities to be taken into account in respect of settlement under the BSC;

“Data Collector” means a person appointed by EDF Energy to retrieve, validate and process metering data received from the Meter Equipment and the communications equipment;

“Declaration” means the completed declaration form signed, dated and provided by the Generator, on or before the Commencement demonstrating an Eligible Installation under these terms;

“Declared Net Capacity” means the maximum capacity at which the Eligible Installation can be operated for a sustained period without causing damage to it (assuming the source of power used by it to generate electricity was available to it without interruption) less the amount of electricity that is consumed by the Plant;

“Distribution Connection and Use of System Agreement” means the agreement designated by the Authority in accordance with standard condition 98 of the distribution licence granted or treated as granted under section 6(1)(c) of the Act;

“Distribution System” means the system consisting (wholly or mainly) of electric lines or cables operated or operated as a Local Distribution Company and used for the distribution of electricity;

“EDF Energy” means EDF Energy Customers Limited, a company incorporated in England and Wales under registered number 2228297 and having its registered office at 90 Whitfield Street, London, W1T 4EZ;

“Electricity Supply Licence” means a licence granted by the Authority;

“Eligible Installation” means, on a Site, any Plant owned by the Generator which is capable of producing Small-scale Low-carbon Generation from the same type of Eligible Low-Carbon Energy Source, the Total Installed Capacity of which does not exceed the Specified Maximum Capacity, and which is more fully described in these terms;

“Eligible Low-carbon Energy Source” means the sources of energy or technology as defined in these terms; “Eligibility Criteria” means any requirements or qualification criteria imposed by the Authority from time to time in relation to any aspect of this Scheme;

“Eligibility Period” means the maximum period for which the Eligible Installation shall be subject to the Scheme, as determined and as set out in these terms, and which shall commence on the Commencement Date;

“Export Tariff” means the relevant above-zero export tariff (tariff A and/or tariff B) stated in the Smart Export Guarantee Terms Sheet included with these terms, which priced in pence per kilowatt hour for SEG Export from an Accredited SEG Installation and is also specified online at www.edfenergy.com/SEG;

“Export Meter” means a meter which measures the quantity of Export and which is registered pursuant to the BSC;

“Export Metered Output” means the measured net electrical output in kilowatt hours for the Eligible Installation measured at the relevant Meter Point for the Export Meter, using half-hourly electricity metering which complies with all relevant codes of practice (including, but not limited to the Authority’s Requirements) in relation to the Eligible Installation;
“Export Payment” means the sum paid to the Generator by EDF Energy for SEG Export in any period, calculated by reference to the Export Tariff and Export Metered Output. For the avoidance of doubt, the Export Payment shall be inclusive of any VAT that may be payable (where applicable);

“Export Tariff” means the payment rate per kilowatt hour for SEG Export from an Accredited SEG Installation as specified on line at www.edfenergy.com/SEG;

“Extension” means a modification to an Accredited SEG Installation to increase its Total Installed Capacity from the same Eligible Low-carbon Energy Source (and Extend as a verb shall be construed accordingly);

“FIT” means the Feed-in-Tariff, the scheme designed to promote the uptake of small-scale renewable and low-carbon electricity generation technologies that closed to new applicants on 1 April 2019

“Generator” means the person identified as such in the Declaration, and who is the owner of an Eligible Installation including a Multi-Installation Generator;

“Grid Code” means a code drawn up by a person holding a transmission licence pursuant to the Act, and approved by the Authority, as amended from time to time, governing connections to and the operation and use of an electricity transmission system, and the operation of electric lines and plant connected to the transmission system or distribution system;

“Implementation” means the date on which the Scheme became operational, that being 1 April 2010;

“Industry Rules” means, in each case to the extent applicable to the performance of a Party’s obligations under the Agreement, the Electricity Act 1989, the Authority’s Requirements, the Finance Act 2000, the BSC, the Grid Code, the Distribution Use of System Agreement, the Master Registration Agreement, the CUSC and any Connection Agreement, the Distribution Connection and Use of System Agreement, a Licence or exemption (as applicable) and any other legislation, agreement, licence or code relevant to the sale or purchase of electricity and associated benefits or which affects the ability of the Generator or EDF Energy to perform their obligations under the Agreement, each as amended from time to time;

“Insolvency Event” means if a Party:
(i) is dissolved (other than pursuant to a consolidation, amalgamation or merger);
(ii) becomes insolvent or is unable to pay its debts or fails or admits in writing its inability generally to pay its debts as they become due;
(iii) makes a general assignment, arrangement or composition with or for the benefits of its creditors;
(iv) institutes or has instituted against it a proceeding seeking a judgment of insolvency or bankruptcy or any other relief under any bankruptcy or insolvency law or other similar law affecting creditors’ rights, or a petition is presented for its winding-up or liquidation, and, in the case of any such proceeding or petition instituted or presented against it, that proceeding or petition results in a judgment of insolvency or bankruptcy or the entry of an order for relief or the making of an order for its winding-up or liquidation or (ii) is not withdrawn, dismissed, discharged, stayed or restrained, in each case no later than 30 calendar days following the institution or presentation of that proceeding or petition;
(v) has a resolution passed for its winding-up, official management or liquidation (other than pursuant to a solvent consolidation, amalgamation or merger);
(vi) petitions for or becomes subject to the appointment of an administrator, provisional liquidator, conservator, receiver, administrative receiver, compulsory manager, trustee, custodian or other similar official for it or for all or substantially all of its assets;
(vii) has a secured party take possession of all or substantially all its assets or has a distress, execution, attachment, sequestration or other legal process levied, enforced or sued on or against all or substantially all its assets and that secured party maintains possession, or that process is not withdrawn, dismissed, discharged, stayed or restrained, in each case no later than 30 calendar days following that event;
(viii) causes or is subject to any event with respect to it which, under the applicable laws of any jurisdiction, has an analogous effect to any of the events specified in (i) to (vii) inclusive;
(ix) takes any action in furtherance of, or indicating its consent to, approval of, or acquiescence in, any of the acts referred to in (i) to (viii) inclusive;

“Invalid Meter Reading” means any Meter Reading that is, or is later found by (the Generator, EDF Energy, and / or the Authority) to be:
(a) a mistaken or transposed Meter Reading;
(b) a Meter Reading taken from a Meter that is connected in accordance with clause 3.1(f), and which does not solely relate to the Eligible Installation;
(c) a falsified Meter Reading;
(d) a Meter Reading which has been taken from a Meter that is faulty, damaged, has been tampered with, or is for any other reason providing inaccurate Meter Readings;
(e) a Meter Reading provided by a person other than the Generator.

“Licence” means any licence granted to the Generator or EDF Energy under Section 6 of the Electricity Act 1989 as amended from time to time;

“Local Connection Agreement” means the agreement or agreements between the Local Distribution Company and the Generator for the provision and maintenance of the connection(s) of each Eligible Installation to the Local Distribution Company’s Distribution System, each as amended from time to time;

“Local Distribution Company” means, in respect of any Eligible Installation, the company licensed by the Secretary of State under Section 6 (1) (c) of the Act for the area in which that Eligible Installation is located;

“Mandatory SEG Licensee” means a person who is a holder of a licence under section 6(1)(d) of the Electricity Act 1989 which, as at 31 December before the start of each SEG Year, either: (a) supplies electricity to at least 150,000 domestic customers; or (b) together with its affiliates jointly supplies electricity to at least 150,000 domestic customers;

“Master Registration Agreement” means the agreement of that title dated 1st June 1998, as amended from time to time;

“MCS” means the Micro generation Certification Scheme (or equivalent successor schemes) which certify micro generation products and installers in accordance with consistent standards;

“Meter” means any Import Meter, Export Meter and/or any Generation Meter;

“Meter Equipment” means Meters, metering equipment, infrastructure and measurement transformers (both voltage, current or combination units) or other communications equipment necessary to connect data obtained from the same for transmission to the Data Collector or Data Aggregator (as may be applicable) and any other measuring or communications equipment and apparatus at a Meter Point;

“Meter Operating Agreement” means an agreement with respect to the provision of data services in relation to the Export Meter, which the Generator has entered into with a Meter Operating Agent (as that term may be defined in the BSC);

“Meter Point” means the metering or metering configuration that measures the net electrical output of the Eligible Installation, after deducting all electricity used for the purposes relating to the operation of the Eligible Installation and consumed on the Site by auxiliary and ancillary equipment associated with the Eligible Installation;

“Meter Reading” means a reading taken from any or all of the Meters;

“Meter Reading Month” means the calendar month during which the Generator shall be required to take a Meter Reading from the Generation Meter and where applicable the Export Meter;

“National Grid” means National Grid Electricity Transmission plc, a company registered in England under number 2366977;

“Opening Meter Reading” means the actual Valid Meter Readings of the Export Meter which measures the electricity to be generated by the Eligible Installation and which shall be taken by the Generator at the Commencement Date (or the Transfer Date if applicable), or the date of the first Meter Reading if taken at a later date;

“Plant” means any equipment, apparatus or appliance;

“Premises” means the premises at which the Eligible Installation is located;

“Prudent Operating Practice” means the exercise of that degree of skill, diligence, prudence and foresight which would reasonably and ordinarily be expected from a skilled and experienced owner/operator in the same type of activity under the same or equivalent circumstances;

“PV” means a solar photovoltaic installation;

“Reduction” means a modification to an Eligible Installation to decrease its Total Installed Capacity from the same Eligible Low-carbon Energy Source (and Reduce as a verb shall be construed accordingly);

“Regular Meter Reading” means actual Valid Meter Readings of the Generation Meter measuring the electricity generated by the Eligible Installation which shall be taken during the Meter Reading Months;

“Relevant Distribution System” means the Local Network Operator’s system for distributing electricity to the Site (where the Local Network Operator shall mean the holder of a licence under section 6 (1) (c) of the Electricity Act 1989, as amended from time to time);

“Scheme” means the scheme for Earn+Export Plan introduced in accordance with sections 41 to 43 of the Energy Act 2008, and as further set out in the Standard Condition 57 of the Electricity Supply Licence, and may be varied from time to time;

“Secretary of State” means the Secretary of State for Energy and Climate Change, or such other person(s) it has authorised to perform those functions of the Secretary of State, as described in this Statement of Terms;

“SEG” means Smart Export Guarantee;

“SEG Licensee” means the collective terms for Mandatory SEG Licensees and Voluntary SEG Licensees;

“SEG Payments” means, as applicable, the Export Payments payable to the Generator by EDF Energy, as calculated pursuant to these terms and conditions;

“Site” means the specific area within the Premises to which are attached one or more Accredited SEG Installations or Eligible Installations in close geographical proximity to each other, and as determined by the Authority;
“Small-scale Low-carbon Generation” means the use, for the generation of electricity, of any Plant:
(a) which, in generating electricity, relies wholly or mainly on an Eligible Low-carbon Energy Source; and
(b) the Total Installed Capacity of which does not exceed the Specified Maximum Capacity;

“Specified Maximum Capacity” means the maximum capacity specified in these terms for which SEG payments will be made to the Generator;

“Special Conditions” means those conditions contained in the Special Conditions Schedule attached to this Agreement (if any);

“Switching” means the process involved when the Generator elects to change its SEG Licensee (and Switch used as a verb shall be construed accordingly);

“Total Installed Capacity” or “TIC” means the maximum capacity at which an Eligible Installation could be operated for a sustained period Without causing damage to it (assuming the Eligible Low-carbon Energy Source was available to it without interruption), a declaration of which IS submitted as part of the processes of MCS-certified Registration,

“Transfer Date” means the date upon which Generator is deemed to have switched in relation to an Accredited SEG Installation,

“Valid Meter Reading” means a Meter Reading that is not an Invalid Meter Reading,

“VAT” means value added tax which may be applicable to amounts payable under this Agreement;

“Voluntary SEG Licensee” means a person who is a holder of a licence under section 6(1)(d) of the Electricity Act 1989 which is not a mandatory SEG licensee and which voluntarily elects to participate in making SEG payments under the SEG arrangements

17.2 All references to the word “including” shall be construed Without limitation
17.3 Any reference to a statute shall include that statute as amended, re-enacted or extended
17.4 The headings in the Agreement shall not be used in its interpretation
17.5 Words in porting persons shall include firms and corporations, the masculine shall include the feminine and the singular Includes the plural and vice versa, all where the context so requires