

Hinkley Point B power station

August 2014 monthly report

Introduction

This is our latest monthly report, sharing news with our local community stakeholder groups and local councils. This forms part of our commitment to being an open and transparent business. These reports are also available to all members of the public on www.edfenergy.com website.

Safety update

We measure our safety performance against top tier indicators, including nuclear reportable events, environmental events, and staff and contract partner recordable injuries. It is now over seven and a half years since we experienced a nuclear reportable event, and over five years since our last environmental event.

Lloyds Register Quality Assurance (LRQA) completed their third annual surveillance at Hinkley B in August, and have recommended the station for re-certification against the management systems for quality (ISO 9001:2008), environment (ISO 14001:2004), occupational health and safety (OHSAS 18001:2007) and asset management (PAS55-1:2008).

Station generation

Reactor 3 has been on line since 19 March 2014, and operated at nominal full load throughout August.

Reactor 4 has been on line since 10 June 2013, and operated at nominal full load throughout August.

Station news

Family day at Hinkley Point

Hinkley Point A, B and C sites joined forces to organise a family day for workers and their families on Sunday 31 August.

The successful event attracted over 550 people, and activities on the day included: guided tours of all three sites, live music, a tea party, face painting, bouncy castle, pig roast, ice cream, stalls, a magician, a caricaturist, and many other activities.

Over £1,000 was raised for charity at the event, and this was shared between Marie Curie Cancer Care and the Somerset Unit for Radiotherapy Equipment (Hinkley A's charity of the year).



EDF Energy Nuclear Generation Limited
Hinkley Point B Power Station
Near Bridgwater, Somerset, TA5 1UD

T: +44 (0)1278 654600
F: +44 (0)1278 654610
www.edfenergy.com

Registered office: Barnett Way, Barnwood
Gloucester, GL4 3RS. Registered in England
and Wales number 3076445.





After being nominated by colleagues at Sizewell B, members of Hinkley B's executive team also undertook the ice bucket challenge on the day. Acting station director, Peter Evans, training manager, Nick Mouzouri, supply chain manager, Pete Jowsey, human resources manager, Lisa Samways-Rolls and project portfolio manager, Wayne Hawley, all volunteered for the icy experience.

Community news

Big Bumblebee Discovery Week at the visitor centre

This summer, EDF Energy and British Science Association have been inviting budding scientists to take part in the Big Bumblebee Discovery experiment, and as part of this campaign we held a Big Bumblebee Discovery week in our visitor centre at Angel Place Shopping Centre, Bridgwater.

The purpose of the nationwide experiment was to support existing evidence that factors including climate and habitat change are impacting insect distributions in the UK, and we were encouraging people to record on an online database when and where they saw a bumblebee during the summer.

During our discovery week in the visitor centre, over 500 people took the opportunity to take part in our activities which included presentations, competitions, face painting and bumblebee sock puppet making.



Hinkley Point visitor centre

Members of the public and organised groups have been taking the opportunity to visit Hinkley Point's visitor centre since it was opened in December 2012. Over 16,000 people have visited the interactive centre which is based in Bridgwater's Angel Place Shopping Centre. The visitor centre is open six days a week, Monday to Friday 09:30 to 16:00 and on Saturdays between 09:30 and 13:00. An EDF Energy customer services representative is also there every Wednesday between 10am and 3pm answering customer queries. To find out more information about the visitor centre or to book a tour of Hinkley Point B power station, email hinkleybtours@edf-energy.com or telephone 01278 429225 / 01278 428988. So far in 2014, over 2000 people have visited the Hinkley B site.

Company news

New nuclear research on the Sizewell coast

A team of marine engineers working on the Sizewell C project will gather fresh data from the seabed via a series of geophysical surveys, tests and shallow boreholes along the Sizewell shoreline and out to sea.

As part of the work sediment cores will be removed from the sea-bed for laboratory analysis.

This work will provide essential geotechnical information for ongoing design studies for the cooling water infrastructure and the Marine Offloading Facility (MOLF) needed for the proposed new power station.

The work will be carried out from boats in front of the Sizewell site.

EDF Energy's response to Ofgem investigation into complaint handling

EDF Energy has agreed to pay £3m to benefit vulnerable customers following an Ofgem investigation into the company's complaint handling during the final stages of introducing a new customer service IT system in 2011.

Despite careful planning and investment in resources to manage the transition of the new system over an 18 month period, some EDF Energy customers experienced long call waiting times in the latter part of 2011.

As soon as the problems emerged, following a number of unforeseen technical system problems, EDF Energy suspended the transfer of customer accounts into the new system. Actions were taken to resolve these technical problems and hundreds of additional staff were recruited to restore service levels.

Update on coastal flooding defence improvements at Dungeness B

Dungeness B power station is undertaking a number of improvements to its coastal flooding defences, investing around £5 million so far.

The works began in 2013 and are to upgrade the existing flooding defences to cover more extreme events that are statistically very unlikely to occur in the U.K., ones that might happen only one in every 10,000 years. The station has just put in a planning application for the final phase of the project; a rock armour wall behind the shingle bank which we hope to be completed by the end of 2014.

Next local community meeting

The next Site Stakeholder Group meeting will be held on Friday 31 October 2014 from 10am to 1pm at a venue to be confirmed.

Contacts

Dave Stokes, Hinkley Point B
Community Liaison Officer
Tel: 01278 654699
Email: dave.stokes@edf-energy.com

Gordon Bell
Media Manager, South West
Tel: 01278 654535
Email: gordon.2.bell@edf-energy.com

If you would like to receive this newsletter via email please contact either Dave or Gordon at the above addresses.