

### The Scheme

- The Scheme: HFU50
- Offer incentive: £50 (plus 5% VAT)

### How to enter

- If you are currently supplied by EDF and actively participating in the Homes for Ukraine government scheme, we will give you a £50 (plus 5%VAT) credit on your bill.
- This offer will start on 18 July 2022 and is expected to run until 31 December 2022. EDF reserves the right to withdraw this offer early if necessary

### Selection criteria:

- To be eligible for the £50 credit, customers must be actively participating in the Homes for Ukraine government scheme and supplied by EDF, and be live on supply for 46 days
- This offer is limited to the first 750 customers
- This offer is only available to EDF employees

The Scheme is provided by EDF Customers Limited (the promoter), a company registered in England and Wales with company number 02228297, having its registered address at 90 Whitfield Street, London, England, W1T 4EZ (the "Promoter"). Participation in the Scheme signifies acceptance of these Scheme Rules. These Scheme Rules are to be read in conjunction with the Scheme Details provided applicable to the specific Scheme the Entrant is wishing to take part in

## 1. Scheme timeline

- 1.1 The Scheme will run from 00:00 on the Opening Date until 23:59 on the Closing Date inclusive (the "Scheme Timeline").
- 1.2 All applications to participate in the Scheme (the "Entries") must be received by the Promoter in the manner set out in the Scheme Details. All Entries received after the Closing Date are automatically disqualified.

## 2. Eligibility

- 2.1 Entrants must be: i) 16 years of age or older at the date of participating in the Scheme; ii) resident in Great Britain; and iii) comply with the Selection Criteria specific to the Scheme set out in the Scheme Details.
- 2.2 By entering the Scheme, you confirm that you are eligible to do so and eligible to claim the Offer Incentive. The Promoter may require you to provide proof that you are eligible to enter the Scheme. The Promoter will not accept Entries that are automatically generated by a computer, illegible, have been altered, reconstructed, forged or tampered with, photocopies and not originals, or incomplete.
- 2.3 There is a limit of one Entry per household. Entries on behalf of another person will not be accepted and joint submissions are not allowed.

## 3. The Offer Incentive

- 3.1 The first successfully submitted Entries that comply with these Scheme Rules and the Selection Criteria in the Scheme Details will be awarded an "Offer Incentive", as specified in the Scheme Details. If the Offer Incentive is a credit on bill offer, this will show on the electricity account. For other offers, instructions on how to redeem the Offer Incentive will be sent to you within the Scheme details. The Promoter shall be entitled to withhold the Offer Incentive if the Entrant has not complied with the Scheme Rules and/or the Selection Criteria applicable.
- 3.2 The Offer Incentives are not negotiable, transferable or exchangeable for a cash alternative. Any other costs incurred in addition to those set out above are the responsibility of the Entrants.
- 3.3 Offer Incentives are subject to availability. The Promoter reserves the right, at its absolute discretion, to substitute these with an alternative.

## 4. Claiming the Offer Incentive

- 4.1 Where the Selection Criteria require Entrants to enter into a new electricity and/or gas supply contract with the Promoter, Offer Incentives will be added to the relevant Entrant's electricity account up to 30 calendar days after the 14-day cooling off period applicable to that new electricity and/or gas supply contract in the case of Credit Incentives, this Offer Incentive amount will be credited to your electricity account and will show on your energy

bill. Where the Offer Incentive consists of goods or services, instructions on how to claim it will be sent to you via email, SMS or direct mail (dependant on your preferred communication method). Goods or services forming an Offer Incentive may be subject to additional terms and conditions of use (for example, without limitation, manufacturer warranties), which will be communicated to relevant Entrants by the Promoter.

- 4.2 Should the Entrant close their electricity account prior to receiving the Offer Incentive, the Promoter shall have no obligation to award the Entrant the Offer Incentive. Offer Incentives may not be claimed by a third party on behalf of an Entrant.
- 4.3 The Promoter will make all reasonable efforts to contact the Entrants eligible to receive a Offer Incentive. If they cannot be contacted or are not available, the Promoter reserves the right to offer the Offer Incentive to an alternative eligible Entrant selected from the valid Entries received.

## 5. Limitation of Liability

- 5.1 The Promoter does not accept responsibility for Entries that are lost/damaged or delayed, regardless of cause, including for example as a result of any postal or equipment failure, technical malfunction, systems, satellite, network, server or any computer hardware or software failure of any kind, nor will it accept proof of posting or transmission as proof of receipt of Entry into the Scheme.
- 5.2 Insofar as is permitted by law, the Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate the Entrant eligible to receive the Offer Incentive or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the Offer Incentive except where it is caused by the negligence of the Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected.
- 5.3 The Promoter is not responsible for any travel, accommodation, or other costs which the Entrant may incur in claiming any Offer Incentive.

## 6. Intellectual Property

- 6.1 If applicable, any intellectual property rights arising in, generated from or associated with the submission of an Entry shall be vested in the Promoter.
- 6.2 If Clause 6.1 applies, by submitting an Entry, where applicable, the Entrant warrants that: (i) all materials submitted in the Entry are original and the Entrant's own work; (ii) it is the sole owner of all intellectual property rights subsisting in the Entry (including supporting materials); (iii) it has full authority to enter this Scheme; (iv) the use or exploitation of the submitted information and/or materials will not infringe any rights of any third party and (v) it shall immediately inform the Promoter if it becomes aware of any such infringement.
- 6.3 By submitting the Entry, in consideration of the benefits of participation, the Entrant hereby grants to the Promoter an exclusive, royalty-free, sole worldwide, irrevocable licence to use, display, publish, transmit, copy, edit, alter, store and/or re-format the Entry, including the idea, and any accompanying material submitted to the Promoter for any purpose, including in connection with any publicity of the Scheme. The Entrant undertakes

not to grant to any third party any other licence or rights in respect of the Entry, idea or submitted material.

- 6.4 In consideration of the Offer Incentive, each Entrant agrees that it shall:
  - a) assign to the Promoter, with full title guarantee, all intellectual property rights in the submitted Entry (including the idea, and any accompanying material submitted to the Promoter) to which the Entrant may now or at any time in the future be entitled, including under the Copyright, Designs and Patents Act 1988 as amended from time to time and under all similar legislation from time to time in force anywhere in the world; and
  - b) waive all moral rights in the submission.Such assignment and waiver shall be effective as at the date of submitting the Entry.

## 7. Data protection and publicity

- 7.1 By entering into the Scheme, the Entrant agrees that any personal information provided by it in relation to the Entry may be held and used by the Promoter or its agents and suppliers to administer the Scheme in accordance with applicable data protection laws, including the General Data Protection Regulation (EU) 2016/679).
- 7.2 If you are a winner of the Scheme, you agree that the Promoter may use your name, image and town or county of residence to announce the winner of this Scheme and for any other reasonable and related promotional purposes. We respect your privacy and are committed to providing you with a clear understanding of how we use your data. To find out about the ways in which we protect and use your data, please visit our Privacy Notice and Policy at [edfenergy.com/yourprivacy](https://edfenergy.com/yourprivacy). If you would like a hard copy of the privacy policy you can contact us on 0333 200 5100 and we will post a copy to you.
- 7.3 You further agree to participate in any reasonable publicity required by the Promoter. Failure to do so will result in forfeiture of the Offer Incentive.

## 8. General

- 8.1 The Promoter reserves the right to disqualify any Entry which does not fully comply with these Scheme Rules or if the Entrant's conduct is contrary to the spirit or intention of the Scheme.
- 8.2 The Promoter may cancel this Scheme at any time, and/or may amend the terms of the Scheme. Any withdrawal of or changes to the Scheme shall be published on the Promoter's website.
- 8.3 If these Scheme Rules or any part of them should be determined to be illegal, invalid or otherwise unenforceable, then to the extent that they are so illegal, invalid or unenforceable, they shall in that state or country be treated as severed and deleted from these Scheme Rules and the remaining Scheme Rules shall survive and remain in full force and effect.
- 8.4 These terms and conditions shall be governed by the law of England and Wales, and the parties submit to the non-exclusive jurisdiction of the courts of England and Wales.
- 8.5 Please do not enter this Scheme if any part of the Scheme Rules is unacceptable.