

# Customer Privacy Notice



EDF Energy Customers Limited (“we”) respects your privacy and values the trust you place in us when you share your personal information with us. This policy sets out how we, as data controller, collect and use your personal information why we use it, with whom we share it, the rights to which you may be entitled and your choices about our use of your personal information, that may arise from you buying and using our products and services.

This policy will be changed from time to time but if we change anything important about this policy (the information we collect, how we use it or why) we will highlight those changes at the top of the policy and provide a prominent link to it for a reasonable length of time following the change.

If you have any questions or need any further clarity please get in touch with our **Data Protection Officer:** [dpo@edfenergy.com](mailto:dpo@edfenergy.com) or 90 Whitfield Street, London W1T 4EZ

## Summary

We collect certain types of information from, or about, you throughout our interaction with you, third party service providers or publicly available sources. This information often consists of things like your name, address, and contact details, but can also include consumption data and metering information. We use this information for the activities we have listed in the table below, including in order for us to provide our services; comply with legal and regulatory obligations; for marketing and reporting purposes; prevention of fraud and investigation of complaints.

	<b>What we collect</b> This category of information we collect about you includes:	<b>How we use it</b> We use this information for certain activities, including to:	<b>Why we use it</b> We use this information because:
<b>Information that you give us in order for us to set up and manage your account:</b>	<ul style="list-style-type: none"> <li>Your contact details including: your name, address, email address;</li> <li>Your bank account details and other finance information;</li> <li>Information about you such as gender; age; occupation; marital status and national identifiers;</li> <li>The product purchased;</li> <li>Your username;</li> <li>Your password;</li> <li>Your account preferences;</li> <li>Your account number;</li> <li>Information relating to your previous supplier;</li> <li>Consumption data and metering information.</li> </ul>	<ul style="list-style-type: none"> <li>Provide our products and services;</li> <li>Take payment from you and for all other billing purposes;</li> <li>Onboard you as a client;</li> <li>Help us to ensure that our customers are genuine and to prevent fraud;</li> <li>Transfer your account to another supplier if necessary;</li> <li>Reporting and account management;</li> <li>Debt collection purposes (including tracing your whereabouts or transferring the debt to debt collection agencies or debt purchasers and sharing this information with credit reference agencies);</li> <li>To facilitate all requirements in order to carry out smart metering obligations, such as assessing eligibility, booking meter installations, taking meter reads;</li> <li>To tell you about the different services we could offer you, including different payment methods and products.</li> </ul>	<ul style="list-style-type: none"> <li>It’s necessary to perform the contract;</li> <li>We have a legitimate business interest to:                             <ul style="list-style-type: none"> <li>ensure that we can onboard you as a customer and manage your account throughout;</li> <li>tell you about the various products and services we can offer</li> </ul> </li> </ul>

	<b>What we collect</b> This category of information we collect about you includes:	<b>How we use it</b> We use this information for certain activities, including to:	<b>Why we use it</b> We use this information because:
<b>Information about the way you use our services:</b>	<ul style="list-style-type: none"> <li>• Details on products or services we have provided or you've purchased;</li> <li>• When and where you made these purchases;</li> <li>• What you paid for them and how you paid;</li> <li>• Whether you've opened electronic communications from us;</li> <li>• Whether you've clicked on links in electronic communications from us or visited pages on our website;</li> <li>• Your meter installations, usage and other metering information such as MPANs;</li> <li>• Marketing preferences;</li> <li>• Marketing information (previous communication data; transaction history);</li> <li>• Information you send us when you register your interest in a product/ service/trial or take part in competitions/innovations.</li> </ul>	<ul style="list-style-type: none"> <li>• Develop new services;</li> <li>• Improve our services;</li> <li>• Identify EDF Energy and related <a href="#">third party's products</a>, services and marketing of these that may be of interest to you;</li> <li>• Determine future pricing and tariffs;</li> <li>• Personalise our service of things you're interested in and how you use our services;</li> <li>• Statistical analysis, research, and reporting;</li> <li>• Help to train our staff;</li> <li>• Take part in government or industry initiatives;</li> <li>• Test computer systems;</li> <li>• Keep a record of the information which you have been provided;</li> <li>• Debt collection and debt assignment purposes (including tracing your whereabouts or transferring the debt to debt collection agencies or debt purchasers or other suppliers and sharing this information with credit reference agencies);</li> <li>• Debt collection purposes;</li> <li>• Calculate consumption;</li> <li>• Detect, prevent and investigate suspected and confirmed theft of energy/ fraud.</li> </ul>	<ul style="list-style-type: none"> <li>• We have a legitimate business interest to: <ul style="list-style-type: none"> <li>• improve our services and better understand how our customers use them;</li> <li>• ensure that we are better able to personalise our offers to you;</li> <li>• ensure that outstanding debts are paid;</li> <li>• protect our business interests by ensuring that our customers are genuine and consumption is as accurate as possible;</li> </ul> </li> <li>• It is necessary to perform the contract;</li> <li>• In addition to the above, where we have obtained your consent to use the data in this explicit way, then we can rely on that consent.</li> </ul>
<b>Information we collect from third party partners and corporate customers which could include:</b>	<ul style="list-style-type: none"> <li>• Credit rating information from credit reference agencies;</li> <li>• Bank details and banking information from your bank;</li> <li>• Bank details and financial information from payment processing companies;</li> <li>• energy preferences for cross-checking purposes, or to verify data;</li> <li>• Potential customer details, like name and email address, from:</li> </ul>	<ul style="list-style-type: none"> <li>• Provide our services;</li> <li>• Calculate estimated consumption;</li> <li>• Manage and administer our systems;</li> <li>• To help to make decisions regarding credit and related services for you;</li> <li>• Take payment from or give you a refund;</li> <li>• Help us to ensure that our customers are genuine and to prevent fraud;</li> <li>• Personalise our service to you;</li> <li>• Statistical analysis and research into our clients</li> </ul>	<ul style="list-style-type: none"> <li>• We have a legitimate business interest in: <ul style="list-style-type: none"> <li>• developing and maintaining relationships with vendors, partners and other companies and dealing with individuals who work for them;</li> <li>• conducting research to improve our services;</li> </ul> </li> <li>• It is necessary to perform the contract;</li> <li>• In addition to the above, where we have obtained your consent to use the data in this explicit way, then we can rely on that consent.</li> </ul>

	<b>What we collect</b> This category of information we collect about you includes:	<b>How we use it</b> We use this information for certain activities, including to:	<b>Why we use it</b> We use this information because:
	<ul style="list-style-type: none"> <li>• publicly available sources such as the electoral roll; Royal Mail and Council Tax websites in order to confirm that a property has been demolished following notification from a third party; and</li> <li>• price comparison entities; lead generation companies and energy brokers who direct you to us;</li> <li>• Details on products or services we have provided or you've purchased.</li> </ul> <p><a href="#">A list of these entities can be found here.</a></p>	<ul style="list-style-type: none"> <li>• Combine this information with other kinds of information mentioned above;</li> <li>• Engage brokers of price comparison sites so that they can list our prices and services on their websites/mobile applications and provide you with price comparison services;</li> <li>• Organise the attendance of meter operators at your address to install or monitor usage.</li> <li>• Debt collection and debt assignment purposes (including tracing your whereabouts or transferring the debt to debt collection agencies or debt purchasers or other suppliers and sharing this information with credit reference agencies);</li> </ul>	
<b>Information that we collect from you in order to comply with all relevant laws, regulations, industry codes and government instructions, and to deal with complaints:</b>	<ul style="list-style-type: none"> <li>• Your contact details</li> <li>• Health and medical data;</li> <li>• National identifiers;</li> <li>• Consumption data;</li> <li>• Financial information (bank account details; credit check records; debit/credit card details);</li> <li>• Pension credit information.</li> </ul>	<ul style="list-style-type: none"> <li>• Report to OFGEM;</li> <li>• Report to the Department for Business, Energy and Industrial Strategy;</li> <li>• Fulfil ECO credits;</li> <li>• Fulfil the Green Deal Scheme;</li> <li>• Fulfil government initiatives such as Warm Home Discount scheme;</li> <li>• Monitor and service your account appropriate to your needs;</li> <li>• Update the Priority Services Register and work with the Distribution Network Operators;</li> <li>• Investigate incidences of potential, or actual, theft of energy;</li> <li>• Respond to requests made by law enforcement or regulatory authorities, bodies or agencies, or in the defence of a legal claim.</li> </ul>	<ul style="list-style-type: none"> <li>• We need to comply with legal obligations;</li> <li>• We have a legitimate business interest in:             <ul style="list-style-type: none"> <li>• investigating possible/ actual incidences of theft;</li> <li>• resolving any complaints we may receive;</li> <li>• ensuring that we comply with our regulatory and legislative obligations;</li> </ul> </li> <li>• In addition to the above, where we have obtained your consent to use the data in this explicit way, then we can rely on that consent – specifically with respect to medical and health data.</li> </ul>

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<b>Information when you communicate with us whether in person, through our website or via email, over the phone, through social media or via any another medium, including:</b>	<ul style="list-style-type: none"> <li>• Your contact details;</li> <li>• The details of your communications with us;</li> <li>• The details of our messages to you;</li> <li>• Your marketing preferences;</li> <li>• Marketing information;</li> <li>• Metering information.</li> </ul>	<ul style="list-style-type: none"> <li>• Answer any issues or concerns;</li> <li>• Monitor customer communications for quality and training purposes;</li> <li>• Develop new services;</li> <li>• Improve our services;</li> <li>• Personalise our service;</li> <li>• Deal with any complaints;</li> <li>• Assist with fraud investigations.</li> </ul>	<ul style="list-style-type: none"> <li>• We have a legitimate business interest in: <ul style="list-style-type: none"> <li>• understanding customer feedback and in responding to customer communications in a consistent manner;</li> <li>• ensuring that we are better able to personalise our offers to you;</li> <li>• It is necessary to perform the contract;</li> </ul> </li> <li>• In addition to the above, where we have obtained your consent to use the data in this explicit way, then we can rely on that consent.</li> </ul>
<b>Information that we collect incidentally from other sources or public sources, including:</b>	<ul style="list-style-type: none"> <li>• Information presented on our social media or wider media platforms such as Facebook or Twitter;</li> <li>• Information collected by security systems;</li> <li>• Information provided by Citizens Advice, the Energy Ombudsman or solicitors;</li> <li>• Information relating to energy consumption and contact details from energy registers, landlords, letting and managing agents, gas transporters and network distributors.</li> </ul>	<ul style="list-style-type: none"> <li>• Maintain market awareness;</li> <li>• Build and maintain social media branding, and our Branding in general;</li> <li>• Deal with complaints received;</li> <li>• Address subject access requests;</li> <li>• Check and confirm validity and maintain accuracy of data we hold in our systems about you or premises we supply;</li> <li>• To locate premises that have been demolished so that we can remove supply</li> </ul>	<ul style="list-style-type: none"> <li>• We have a legitimate business interest in: <ul style="list-style-type: none"> <li>• providing security over our business;</li> <li>• maintaining a public profile within the media;</li> <li>• resolving customer's complaints;</li> <li>• maintaining the accuracy of data we hold;</li> </ul> </li> <li>• In addition to the above, where we have obtained your consent to use the data in this explicit way, then we can rely on that consent.</li> </ul>

### Automated decision making

We may make automated decisions on certain matters. For example, we may do this to decide whether we can provide our services to you based on a credit check. This will be informed by credit scoring where we share your information with credit reference agencies, screening on databases and confirmation of your information (including by third parties). Depending on the outcome of the credit check, a decision will be reached automatically as to whether we are able to provide products or services to you based on your credit worthiness.

If this information is not provided we cannot agree to provide a product or service for you.

### Information we share

There are certain circumstances where we may transfer your personal data to employees, contractors and to other third parties. Some examples of when your personal information is transferred to other third party organisations are as follows:

- We may share information about you with other members of our group of companies so that we can provide the best service across our group. They are bound to keep your information in accordance with this Privacy Notice;

- We may also share your information with certain contractors or service providers and they may process your personal data for us. They are always required to meet our standards on processing information and security. The information we provide them, including your information, will only be provided in connection with the performance of their function. A list of these entities can be found [here](#);
- If we're discussing selling or transferring part or all of our business – the information may be transferred to prospective purchasers under suitable terms as to confidentiality – or if sold, to buyers who can continue to provide services to you;
- If we're required to by law, or under any regulatory code or practice we follow, or if we are asked by any public or regulatory authority – for example the Police; OFGEM or BEIS – or to defend any legal claims.
- Your personal data may be shared if it is made anonymous and aggregated, as in such circumstances the information will cease to be personal data.
- If you have an account with us and do not repay in full and on time, we may share information about you and your account (including details of any outstanding debt or borrowing) with the following credit reference agencies.

TransUnion (formerly Callcredit), Customer Relations, One Park Lane, LEEDS, LS3 1EP  
Phone: 0330 024 7574. Website: [www.transunion.co.uk](http://www.transunion.co.uk)

Equifax PLC Credit File Advice Centre, PO Box 3001, Bradford BD1 5US  
Phone: 0870 010 0583 Website: [www.equifax.co.uk](http://www.equifax.co.uk)

Experian Consumer Help Service PO Box 8000 Nottingham, NG80 7WF  
Phone: 0870 241 6212 Website: [www.experian.co.uk](http://www.experian.co.uk)

If you decide to change suppliers, we may share such information with the new supplier.

- Details in relation to how this information will be used can be obtained directly from the credit reference agencies. Please note their information uses may not be the same for each so it is worth contacting them all; they may charge you a small statutory fee

## Where your information will be held

When we share your information, your information may be transferred outside the European Economic Area.

We store our information on cloud servers located in the USA, or engage vendors which do not always have equivalent data protection laws to those applicable in Europe. The transfer of this information is therefore governed by a contract including standard contractual clauses (SCCs) approved by the European Commission. Our client on-boarding team is based in India which does not have equivalent data protection laws to those applicable in Europe. The transfer of information to them is according to company rules that set out how we treat and protect information.

When you provide us with this information you are consenting that we may collect and use it in the way we've set out.

We will keep your information for as long as it is reasonably necessary. It will depend on factors such as whether you've still got an active account or any outstanding debt with us or have interacted with recent offers. We will retain and use your registration information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

We will only transfer data to jurisdictions outside the scope of the European General Data Protection Regulation (GDPR) where the appropriate safeguards set out in the GDPR are in place.

## Your rights

You may have certain rights in relation to your information including a right to access or to correct the information we hold on you. Some of these rights will only apply in certain circumstances however, such as the right to be forgotten or the right to request that we move your information to another company. They will generally not be available if there are outstanding contracts between us, if we required by law to keep the information or if the information is relevant to a legal dispute. If you would like to exercise, or discuss, any of these rights, please contact the Data Protection Officer.

- You can remove consent, where you have provided it, at any time, as well as update any of your opt-in marketing preferences by phoning us on 0333 200 5100, logging into your account on MyAccount, or following this [link](#)

- You can ask us to confirm if we are processing your information.
- You can ask for access to your information.
- You can ask to correct your information if it's wrong.
- You can ask us to delete your information.
- You have a right to be forgotten and you can ask that our systems stop using your information.
- You can ask us to restrict how we use your information.
- You can ask us to help you move your information to other companies.
- You can ask us to stop using your personal information, but only in certain cases.
- You have the right to complain to the relevant supervisory authority.

### **Security and Accuracy**

We are committed to keeping your personal information safe. We've got physical, technical and administrative measures in place to prevent unauthorised access or use of your information and we ensure that we comply with our own internal security policies. We also require that our suppliers protect such information from unauthorised access use and disclosure.

We will also routinely refresh our information to ensure we keep it up-to-date.

### **Website privacy Policy and cookie Policy**

Our Website Privacy Policy can be found at [edfenergy.com/yourprivacy](https://edfenergy.com/yourprivacy)



# PRIVACY NOTICE LIST 1 – Sources of info about use of our services



2 TOUCH BPO SERVICES LTD	ECO SIMPLIFIED LIMITED	NFME LIMITED T/A NFME LIMITED
A & M ENERGY SOLUTIONS LTD	ECO TARGET LTD	NINIAN SOLUTIONS LIMITED T/A HUDDLE
A E INSULATION LTD T/A AE ENERGY SOLUTIONS LTD	EFFECTIVE ENERGY SOLUTIONS LIMITED	NISSAN MOTOR (GB) LIMITED
A1 VOX LTD	ENERGY EXEMPLAR (EUROPE) LTD	NORTHERN GAS NETWORKS OPERATIONS
ACCENTURE (UK) LTD	ENGINEERING SUPPORT PARTNERSHIP LIM	O2(UK)LTD
ACQUIA INC	ENTERPRISE MANAGED SERVICES LTD	OLEV (OFFICE FOR LOW EMISSION VEHICLES)
ACT ON CARBON LTD	EPI USE LABS LTD	ORACLE CORPORATION LTD
ALL SEASONS INTERIORS LIMITED	EPONA LEGAL B V	PARAGON CUSTOMER COMMS (LONDON) LTD
AMAZON EU SARL, UK BRANCH	EQ TECHNOLOGIC, INC.	PARK RETAIL LTD
AMEY METERING LIMITED	ESI SCOTLAND LTD	PASTDUE CREDIT SOLUTIONS LIMITED
ANESCO LIMITED	EU COOKIE BAR	PENDEHO LTD
ANTHESIS ENERGY UK LIMITED	EUROPCAR UK LIMITED	PHS HOME SOLUTIONS LTD
ARAN ENERGY FUNDING LIMITED	EVERWARM LTD T/A EVERWARM	PIONEER WALL CLADDING & BUILDING IN
ARAN SERVICES LTD	EVOLVE HOME ENERGY SOLUTIONS LTD	PITTS WILSON LIMITED
ARKTEK GROUP LIMITED	EXERTIS (UK) LTD	POWERSVAULT LTD
ARNISTON LIMITED T/A SNUGG	FAIRWAY ENERGY LIMITED	PRIOR ANALYTICS LTD
ASL HOLDINGS LTD	FLEETDRIVE MANAGEMENT LIMITED T/A DRIVEELECTRIC	PRIORITY SERVICES REGISTER
ASTRAL WEB TECHNOLOGY	FOUND GROUP LIMITED T/A FOUND	PROVIDOR LIMITED
B R TESTING LTD	FULGENT TECHNOLOGIES LTD	QERB ENERGY LTD
BAKER TILLY CREDITOR SERVICES LLP	FUSION RADIATORS LTD	QLIKTECH UK LTD
BAYWA RE SOLAR SYSTEMS LTD	GARTNER UK LIMITED	QUORUM DEVELOPMENT LTD
BE INSULATED (UK) LIMITED	GAS TECH (WALES) LIMITED	RAYLEIGH INSTRUMENTS LTD
BE THINKING LIMITED T/A INTEB SUSTAINABILITY LTD	GOLDEN GLOBE MERCHANTS LIMITED	READ GROUP DATA LIMITED T/A READ GROUP LTD
BERKS INSULATION LIMITED T/A BERKS INSULATION	GRAFTON MERCHANTING GB LTD	REALTIMEBOARD INC. - MIRO T/A REALTIMEBOARD INC.
BGLOBAL METERING LTD	GRANT STORE LTD	RETROFIT ENERGY LTD
BIDCONNECTER LIMITED	GREEN DEAL FIRST LTD	RIDGEWATER ENERGY LIMITED
BILLSAVEUK LIMITED	GREEN FUNDING LTD	RIDGEWAY PARTNERSHIP LIMITED
BJSS LIMITED	GUSTO RESEARCH LIMITED	SABIEN TECHNOLOGY LTD
BMM ENERGY SOLUTIONS LTD	GZ ENERGY SOLUTIONS LIMITED	SALESFORCE UK LIMITED
BRITISH BOARD OF AGREEMENT	HAPPY ENERGY LTD	SCOTLAND GAS NETWORKS PLC T/A SCOTLAND GAS
BRITISH GAS SERVICES LTD	HAPPY ENERGY SOLUTIONS LTD	NETWORKS LTD
BRITISH TELECOMMUNICATIONS PLC	HEATFORCE WALES LTD	SEMRUSH CY LTD
BROAD OAK PROPERTIES ECO LTD	HEATING SOLUTIONS T/A PREMIER ENERGY SOLUTIONS	SESSIONCAM LIMITED
BROAD OAK PROPERTIES LTD	HELP-LINK UK LTD	SHOP PROTECTOR
C&C GROUP	IMPACT ENERGY LIMITED	SHOPIFY INC. T/A SHOPIFY
CADENT GAS LIMITED	IMPROVEASY LTD T/A IMPROVEASY	SIEMENS PLC T/A SIEMENS METERING SERVICES
CANADA INC T/A BOTMOCK INC	INFINITY ENERGY ORGANISATION LTD	SIMPLY ECO LTD
CAPGEMINI UK PLC	INFOSYS LIMITED	SMS ENERGY SERVICES LTD
CC33 FS LIMITED	INSIGHT DIRECT UK LTD	SMS METER ASSETS LIMITED T/A UK METER ASSETS
CERTINERGY LTD	INSTAGROUP LTD	SNOWFLAKE INC T/A SNOWFLAKE
CGI IT UK LIMITED	INSULATION & HEATING INSTALLATIONS	SOUTH COAST INSULATION SERVICES LTD
CITY ELECTRICAL FACTORS LTD	INTELESANT LIMITED	SOUTHERN GAS NETWORKS LTD
CITY ENERGY NETWORK LTD	IVR INTERACTIVE VOICE RESPONSE (AUTO)	SP DISTRIBUTION PLC T/A SP ENERGY NETWORKS
CIVICA UK LIMITED	JOJU LIMITED	STANDARD & POORS CREDIT MARKET SVCS
CLIMATE INSULATION LIMITED	JUUCE LTD T/A EO CHARGING	SUNGARD AVAILABILITY SERVICES (UK)
CONSUMER ENERGY SOLUTIONS	KENSA CONTRACTING LTD	SUSTAIN ENERGY UK LTD
CONSUMER FINANCIAL LTD	KERNOW LOANS LTD	SUSTAINABLE SIMPLE ENERGY LTD
CONTINENTAL PRODUCT ENGINEERING LT	KERSHAW CONTRACTING SERVICES LTD	SYNERGY OUTSOURCING LIMITED
CORELOGIC U.K. LTD	KURA (CS) LTD	TATA CONSULTANCY SERVICES LTD
CORITY SOFTWARE LTD	LANDMARK ENERGY LTD	TEAM 42 LTD
CORNERSTONE (EAST ANGLIA) LTD	LD ECO LTD	TEAMWORK.COM
CORNWALL INSIGHT LIMITED	LIVE MANAGE FACILITATE LIMITED T/A LMF ENERGY	TESLA (EUROPE) LTD
CUSTOMER THERMOMETER LTD	SERVICES	THE GREEN DEAL FLOW NETWORK
DATAGENIC LTD T/A ENVERUS	LIVEPERSON NETHERLANDS BV	THE ROYAL B OF KENSINGTON & CHELSEA
DAVIES RESOURCING LIMITED	LLEWELLYN SMITH LTD	THERMABEAD
DECISION TECHNOLOGY LTD	LOWRI BECK SERVICES LTD	THINKPROJECT UK LIMITED
DJ MCGOUGH LIMITED T/A DJ MCGOUGH LTD - IN AD-	MATTEI COMPRESSORS LIMITED	THIRD LIGHT LIMITED
MINSTRN	MICROSOFT IRELAND OPERATIONS LTD	THRIFT ENERGY LIMITED
DODD GROUP (MIDLANDS) LTD	MONTEL AS	THS INSPECTION SERVICES LIMITED
DOMESTIC & GENERAL INSURANCE PLC	MOODYS ANALYTICS UK LTD	TP-LINK
DOMESTIC & GENERAL SERVICES LTD	MORRISON DATA SERVICES LIMITED	TRADITION FINANCIAL SERVICES LTD
DREEVE LTD	MPC ENERGY LTD	TRAYPORT LIMITED
DULAS LTD	NATIONAL ENERGY SERVICES LIMITED	UBITRICITY UK
DUN & BRADSTREET LTD	NATIONAL GAS TRANSMISSION PLC T/A NATIONAL GAS	UD SOFTWARE SOLUTIONS GROUP LIMITED
DYSON ENERGY SERVICES LTD	METERING	UK ENERGY MANAGEMENT NE LIMITED
E.ON ENERGY SOLUTIONS LTD	NETATMO SAS	UK ENERGY SAVING EXPERTS LIMITED T/A OLYMPUS
ECO DEAL LTD	NETWORK ENERGY LIMITED	ENERGY
ECO PROVIDERS LTD	NEW RELIC INC T/A NEW RELIC	UNION TECHNICAL SERVICES LTD
	NEXT ENERGY SOLUTIONS LIMITED	UNYTE ENERGY LTD

UTILITY COLLECTIONS LTD  
WALES & WEST UTILITIES LTD  
WARM ZONES C.I.C  
WARMER ENERGY SERVICES LIMITED  
WESTDALE SERVICES LTD  
WETHERBY BUILDING SYSTEMS LTD  
WILSON POWER SOLUTIONS LTD  
WISE ENERGY SOLUTIONS LTD

WORK WORK LTD  
XOSERVE LTD  
YORKSHIRE ENERGY SERVICES CIC T/A YES ENERGY SOLUTIONS  
YORKSHIRE GAS AND ELECTRICAL LTD  
ZING ENERGY LTD T/A ZING ENERGY



# PRIVACY NOTICE LIST 2 –

## 3rd parties from which we get information



001 LIMITED	CALVIN METERING LIMITED	DUAL METER SYSTEMS LIMITED
1ST LOCATE (UK) LIMITED T/A LEEDS CONSULTANCY	CANADA INC T/A BOTMOCK INC	DUN & BRADSTREET LTD
2 TOUCH BPO SERVICES LTD	CAPGEMINI UK PLC	DVLA
A & M ENERGY SOLUTIONS LTD	CAPITA BUSINESS SERVICES LTD T/A VOICE MARKETING LIMITED	DYSON ENERGY SERVICES LTD
A COOLE ELECTRICAL LTD	CAPITAL METERS LIMITED (CML)	E SEARCH DAC T/A POPPULO
A E INSULATION LTD T/A AE ENERGY SOLUTIONS LTD	CARER	E.ON ENERGY SOLUTIONS LIMITED
A1 VOX LTD	CATALYST COMMERCIAL SERVICES LTD	E.ON ENERGY SOLUTIONS LTD
ACACIA AVENUE INTERNATIONAL LTD	CC33 FS LIMITED	EAPS
ACCENTURE (UK) LTD	CGI IT UK LIMITED	EASTERN POWER NETWORKS PLC
ACQUIA INC	CHALLENGER PERF OPTIMIZ UK LTD T/A CHALLENGER INC	ECO ENERGY LOG. TA UTILITY WORKS
ACQUIRZ LTD	CHINESE BUSINESS SUPPORT LIMITED	ECO PROVIDERS LTD
ADS DISTRIBUTION LTD T/A COSTGARD LTD	CHRYSALIS RESEARCH UK LTD	ECO SIMPLIFIED LIMITED
ADSI LIMITED	CIFAS	ECO TARGET LTD
ADVANTAGE UTILITIES LTD	CITIZENS' ADVICE BUREAUX	ECO3 PARTNERSHIP LIMITED
ADVICE BUREAU	CITY ENERGY NETWORK LTD	ECOVA, INC. LIMITED
AERIANDI	CIVICA UK LIMITED	EDEN UTILITIES LTD T/A EDEN UTILITIES
AFFILIATED UTILITIES LTD	CLEVER UK ENERGY SOLUTIONS LTD T/A CLEAR ENERGY SOLUTIONS	EDF
ALFA ENERGY LTD	CLIMATE INSULATION LIMITED	EENERGY INSIGHTS LIMITED
ALL SEASONS INTERIORS LIMITED	CNC ENERGY CONSULTING LIMITED	EFFECTIVE ENERGY SOLUTIONS LIMITED
AMAZON WEB SERVICES INC	COBANA ENERGY LTD	ELECTRALINK LTD
AMBER ENERGY CONSULTANTS LTD T/A AMBER ENERGY	CO-HIRE LTD	EM LITE LIMITED
AMBER ENERGY SOLUTIONS LTD	COMMERCIAL ENERGY SOLUTIONS LTD	EMCON ENERGY MANAGEMENT CONSULTANTS
AMT SYBEX LTD	COMMERCIAL POWER LIMITED	ENAPPSYS LTD
AN ABUNDANCE LIMITED T/A DEPARTMENT OF CHANGE	COMMERCIAL SERVICES TRADING LTD T/A LUMINA ENERGY	ENECO CONSULTING LIMITED
ANESCO LIMITED	COMPANY WATCH LIMITED T/A COMPANY WATCH	ENERGETICS-ENERGY LTD
ANTHESIS ENERGY UK LIMITED	COMPUTERMINDS LTD	ENERGY & CARBON MANAGEMENT LTD
ARAN ENERGY FUNDING LIMITED	CONNECT CONSULTANCY LTD	ENERGY & UTILITYSKILLS LTD
ARAN SERVICES LTD	CONSERVE ENERGY LTD	ENERGY ADVICE LINE LTD
ARGUS MEDIA LIMITED	CONSULTUS ASSURED ENERGY LIMITED	ENERGY ASSETS LTD
ARGYLE ENERGY LLP	CONSULTUS INTERNATIONAL TEB UK LTD T/A THE ENERGY BROKERS	ENERGY COST ADVISORS GROUP
ARKTEK GROUP LIMITED	CONSUMER ENERGY SOLUTIONS	ENERGY EXEMPLAR (EUROPE) LTD
ARVATO FINANCIAL SOLUTIONS LIMITED	CORELOGIC U.K. LTD	ENERGY METERING SOLUTIONS LIMITED
ASTRAL WEB TECHNOLOGY	CORITY SOFTWARE LTD	ENERGY OMBUDSMAN LIMITED
ATOS IT SERVICES UK LTD	CORNWALL INSIGHT LIMITED	ENERGY PROCUREMENT ORGANISATION LTD
AUDITEL (UK) LTD T/A AUDITEL - WESTHEATH CONSULTING	CORPORATE POWER LTD	ENERGY SAVINGS TRUST SCOTLAND
AWIN LTD	CORPORATE UTILITIES UK LTD	ENERGY SERVICE ONLINE LTD T/A THE ENERGY SHOP
BAKER TILLY CREDITOR SERVICES LLP	CORVEN LTD	ENERGY SOLUTIONS UK 16 LTD
BANKTEC	COST ADVICE SERVICES LTD	ENERGY TEAM MIDLANDS LTD T/A INPROVA ENERGY
BERKS INSULATION LIMITED T/A BERKS INSULATION	COUNCIL TAX WEB SITES	ENERGYLINX FOR BUSINESS TRADING LTD
BESPOKE UTILITIES LTD	CPL81 LTD	ENERGYLINX LIMITED
BIDCONNECTER LIMITED	CREAM CONTENT LTD	ENEXUS ENERGY LTD
BIGCHANGE LIMITED	CRIME STOPPERS	ENTECH COMMERCIAL LTD
BIONIC SERVICES LIMITED	CUSTOMER	ENTRUST ENERGY BUSINESS LTD
BJSS LIMITED	CUSTOMER REPRESENTATIVE	EOS SOLUTIONS UK PLC
BLACK SHEEP UTILITIES LIMITED	CUSTOMER SOLICITOR/ EXTERNAL SOLICITOR	EPI USE LABS LTD
BLAZERUNNER LLC	CUSTOMER THERMOMETER LTD	EQ TECHNOLOGIC, INC.
BLIZZARD UTILITIES LIMITED	DATA AND MARKETING ASSOCIATION LTD	ESG GLOBAL ENERGY LIMITED
BLUE BUSINESS WATER LIMITED	DATA ENERGY MANAGEMENT SERVICES LTD	EUROPEAN UTILITY CONSULTANTS LTD
BLUE MARBLE RESEARCH LIMITED	DATAGENIC LTD T/A ENVERUS	EVERWARM LTD T/A EVERWARM
BLUE PRISM LIMITED	DATASERVE UK	EVOLVE HOME ENERGY SOLUTIONS LTD
BLUESTONE CREDIT MANAGEMENT LIMITED	DAVIES RESOURCING LIMITED	EXCHANGE UTILITY LIMITED
BMM ENERGY SOLUTIONS LTD	DAVRAE LIMITED T/A DAVRAE LIMITED T/A TEQ GROUP	EXELA TECH LTD
BRIAR CONSULTING ENGINEERS LIMITED	DB GROUP (EUROPE) LTD	EXERTIS (UK) LTD
BRILLIANT NOISE LTD	DECISION TECHNOLOGY LTD	EXPERIAN LTD
BROAD OAK PROPERTIES ECO LTD	DEPARTMENT FOR WORK AND PENSIONS T/A DWP SHARED SERVICES	EXPERT ENERGY SOLUTIONS LIMITED
BROAD OAK PROPERTIES LTD	DEPT HOUSING, COMMUNITIES & LOCAL GOV	EXTRA HELP UNIT
BUNNYFOOT LTD	DEPT WORK/PENSIONS	EYEBRIGHT LIMITED
BUSINESS ADVISORY SERVICE LTD	DEVON ENERGY PARTNERSHIP LIMITED	FACEBOOK UK LIMITED
BUSINESS COST REDUCTION ASSOC LTD	DIGIBOX	FAIRWAY ENERGY LIMITED
BUSINESS ENERGIES LTD	DIRECT ENERGY ASSOCIATES LTD	FEC ENERGY LTD
BUSINESS ENERGY DIRECT UK LIMITED	DOCTOR COST LIMITED	FIDELITY ENERGY LIMITED
BUSINESS JUICE LTD	DOMESTIC & GENERAL INSURANCE PLC	FINANCIAL GROUP LIMITED T/A MONEYSUPERMARKET.COM LTD
BUSINESS OVERHEAD SOLUTIONS LTD	DOMESTIC & GENERAL SERVICES LTD	FIRST FOR ENERGY GROUP LTD
BUSINESS TO BUSINESS ASSOC LTD T/A BBA ENERGY	DR J H BURGOYNE & PARTNERS LLP	FLEETDRIVE MANAGEMENT LIMITED T/A DRIVEELECTRIC
BUSINESS UTILITY RENEWALS LTD	DREEVE LTD	FLINT BISHOP LLP
BUSYLAMP GMBH		FOCUS GROUP T/A FOCUS 4 U LTD
C & W CONSULTANTS (BANBURY) LTD		FOR ALL BUSINESS LTD
C&C GROUP		FORWARD ENERGY (UK) LTD
CACI INFORMATION SOLUTIONS*		FOUND GROUP LIMITED T/A FOUND

FULGENT TECHNOLOGIES LTD  
FULL POWER UTILITIES LTD  
FUNDRAISING INNOVATIONS LTD  
FUSION FOR BUSINESS LIMITED  
G K ENERGY ANALYSIS LTD  
GARTNER UK LIMITED  
GAS MANAGEMENT SERVICES LIMITED T/A GMSL  
GAS TECH (WALES) LIMITED  
GENTRACK UK LIMITED  
GET SOLUTIONS (NW) LTD  
GET SOLUTIONS UK LTD  
GINGER ENERGY LTD  
GLEG LIMITED  
GLOBAL STAFFING SOLUTIONS LTD  
GO LIVE DATA LIMITED  
GOCOMPARE.COM LIMITED  
GOLDEN GLOBE MERCHANTS LIMITED  
GOOGLE ANALYTICS  
GOOGLE IRELAND LIMITED  
GRANT STORE LTD  
GREEN DEAL FINANCE COMPANY  
GREEN DEAL FIRST LTD  
GRIFFIN MARKETS LIMITED  
GROSVENOR SERVICES GROUP LTD  
GUILD ENERGY LIMITED  
HALL AND PARTNERS EUROPE LTD  
HAPPY ENERGY SOLUTIONS LTD  
HAWKINS & ASSOCIATES LTD  
HEATFORCE WALES LTD  
HELP-LINK UK LTD  
HERE'STHEPLAN LIMITED  
HERTZA LLC T/A ZEROBOUNCE  
HORIZON ENERGY INFRASTRUCTURE LTD  
HOUSING MANAGERS  
HSBC  
I.D. ENERGY SOLUTIONS LTD  
IAMMOVING.COM  
ICE DATA LLP  
ILLUMINAS PARTNERS LLP T/A ILLUMINAS LTD  
IMPACT ENERGY LIMITED  
IMPACT METERING SOLUTIONS LIMITED  
IMPENZA LIMITED  
IMPROVEASY LTD T/A IMPROVEASY  
IMSERV EUROPE LTD  
IN HOME DISPLAYS LIMITED  
INCITE MARKETING PLANNING LTD  
INCOME MAX COMMUNITY INTEREST COMPA T/A IN-COMEMAX  
INDEPENDENT UTILITIES LTD  
INDIGO SWAN LIMITED  
INDUSTRIAL AND FINANCIAL SYSTEMS, I T/A IFS UK LTD  
INDUSTRIOUS ENERGY LIMITED  
INENCO GROUP LTD  
INFINITY ENERGY ORGANISATION LTD  
INFOSYS LIMITED  
INSIGHT DIRECT UK LTD  
INSPIRED ENERGY SOLUTIONS LTD  
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INSULATION & HEATING INSTALLATIONS  
INTELESANT LIMITED  
INTELEX TECHNOLOGIES ULC  
INTELLIGENT GAS AND POWER LTD  
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INVEW LIMITED  
ITTRIA LTD  
IVR INTERACTIVE VOICE RESPONSE (AUTO)  
JIGSAW RESEARCH LIMITED  
JOIN THE DOTS (RESEARCH) LTD  
JOJU LIMITED  
JUDGE & PRIESTLEY LLP T/A JUDGE & PRIESTLEY  
JUST DIGITAL MARKETPLACE LTD T/A JUST  
JUUCE LTD T/A EO CHARGING  
KANTAR UK LIMITED T/A KANTAR  
KENSA CONTRACTING LTD  
KNIGHT FRANK LLP  
KURA (CS) LTD

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LANDLORDS  
LCRM LIMITED T/A LINTON CHAPEL ASSOCIATES  
LD ECO LTD  
LEBA LIMITED  
LETTING & MANAGEMENT AGENTS  
LEXISNEXIS RISK SOLUTIONS UK LTD  
LG ENERGY GROUP LTD  
LGS PARTNERSHIP LTD  
LINKEDIN IRELAND UNLIMITED COMPANY  
LIVE MANAGE FACILITATE LIMITED T/A LMF ENERGY SERVICES  
LIVEPERSON NETHERLANDS BV  
LNRS DATA SERVICES LIMITED  
LOCAL COUNCILS  
LOGICAL UTILITIES LTD  
LONDON BOROUGH OF ISLINGTON  
LONDON POWER NETWORKS PLC  
LOVE ENERGY SAVINGS.COM LTD  
LOWRI BECK SERVICES LIMITED T/A LOWRI BECK (MAP)  
LSI INDEPENDENT UTILITY BROKERS LTD T/A LSI ENERGY  
M&C SAATCHI MOBILE LIMITED  
MACQUARIE LEASING LIMITED  
MACQUARIE METERS 3 (UK) LTD  
MAGNETIC NORTH LTD  
MAGNUM METER FINANCE LIMITED  
MAJESTIC SECURITIES LIMITED  
MANAGING UTILITIES LTD  
MAPLECO1 LTD  
MAPLECO3 LTD  
MARTIN DUHIG T/A AUDITEL  
MAXIM EYES (UK) LTD  
MCCALLUM LAYTON & CO TRADING AS T/A MCCALLUM LAYTON  
MCGRADY CLARKE GROUP LTD  
MDG GROUP BUSINESS ENERGY LTD  
MEASURE MY ENERGY LTD  
MEASURELAB LIMITED  
MEDALLIA, INC.  
MEDIA PLANNING LIMITED T/A HAVAS MEDIA  
METAVERSE MOD SQUAD UK LTD  
METDESK LIMITED  
METER FIT 20 LIMITED  
MICROSOFT IRELAND OPERATIONS LTD  
MODO ENERGY LIMITED  
MONEYEXPERT LIMITED  
MONTEL AS  
MOODYS ANALYTICS UK LTD  
MORRISON DATA SERVICES LIMITED  
MP'S OFFICES  
MPC ENERGY LTD  
MYUTILITYGENIUS COMMERCIAL LTD  
MYUTILITYGENIUS LTD  
NATIONAL ENERGY ACTION CHARITY  
NATIONAL GRID ELECT DISTRIB PLC  
NATIONAL GRID SMART LTD  
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NATIONWIDE COMMERCIAL POWER LTD  
NEIGHBOUR  
NETIV CONSULTING LTD T/A UTILITAS SOLUTIONS  
NETWORK ENERGY LIMITED  
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NEXT ENERGY SOLUTIONS LIMITED  
NEXTDOOR, INC LIMITED  
NINIAN SOLUTIONS LIMITED T/A HUDDLE  
NISSAN MOTOR (GB) LIMITED  
NORTHERN POWERGRID METERING LTD  
NORTHERN POWERGRID NORTHEAST LTD  
NORTHERN POWERGRID YORKSHIRE PLC  
O2(UK)LTD  
ODM LTD T/A ODM  
OMBUDSMAN  
ONEWORLDUTILITIES LIMITED  
ONLINE DIRECT LTD  
ONZO LIMITED  
ORACLE CORPORATION LTD

OUTLOOK RESEARCH LTD  
PA CONSULTING SERVICES LIMITED  
PANASONIC MARKETING EUR GMBH T/A PANASONIC UK  
PASCHALI LIMITED T/A PASCHALI EEC  
PAYPAL (EUROPE) SARL  
PAYPOINT COLLECTIONS LTD  
PAYPOINT NETWORK LTD  
PENDEHO LTD  
PERFECT SENSE LIMITED  
PHILLIPS & COHEN ASSOCIATES LTD  
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PIONEER WALL CLADDING & BUILDING IN  
PLANET FIRST ENERGY CIC  
PLYMOUTH CITIZENS ADVICE BUREAU T/A PLYMOUTH CAB  
POST OFFICE LTD  
POSTCODE ANYWHERE (EUROPE) LTD  
POWER PLUS TEL  
POWER PURCHASE LIMITED  
POWER SOLUTNS UK LTD-IN ADMNTR  
POWERFUL ALLIES LIMITED  
POWERSVULT LTD  
PRINCIPAL ENERGY SOLUTIONS LTD  
PRIOR ANALYTICS LTD  
PROFESSIONAL ENERGY SERVICES LTD T/A EUTILITY  
PULSE BUSINESS ENERGY LTD  
QERB ENERGY LTD  
QLIKTECH UK LTD  
QUANTUM SMART SOLUTIONS LIMITED  
QUORUM DEVELOPMENT LTD  
R.S. LOCKSMITHS LIMITED T/A RS LOCKSMITHS  
RACKSPACE LIMITED T/A RACKSPACE HOSTING  
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READ GROUP DATA LIMITED T/A READ GROUP LTD  
REALTIMEBOARD INC. - MIRO T/A REALTIMEBOARD INC.  
REDUCTION & REFUND ANALYSTS T/A POWERSWITCH.COM  
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REFRESH NOW LIMITED  
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RESOLVECALL LIMITED  
REVIVE MANAGEMENT SOLUTIONS LTD  
RIDGEWATER ENERGY LIMITED  
ROYAL MAIL GROUP LTD  
RUNPATH DIGITAL LTD  
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SAA T/A ENERGISE ENERGY SOLUTIONS LTD  
SANTANDER UK  
SCOTTISH POWER ENERGY RETAIL LTD  
SEEKA LIMITED  
SELECTRA SARL T/A SELECTRA  
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SESCO ENERGY LTD  
SGN METERING  
SHE POWER DISTRIBUTION PLC  
SHELL ENERGY RETAIL LIMITED  
SHERBERT RESEARCH LTD  
SHIV KRISH LIMITED  
SHOPIFY INC. T/A SHOPIFY  
SIDNEY PHILLIPS LIMITED T/A UTILITY HELPLINE  
SIEMENS PLC T/A SIEMENS METERING SERVICES  
SIEMENS PLC T/A VSIEMENS METERING SERVS USE 544690  
SIMPLY BUSINESS ENERGY LTD  
SIMPLY ECO LTD  
SLACK TECHNOLOGIES LIMITED  
SMART CHOICE METERING LIMITED  
SMART METER ASSETS 1 LTD  
SMART UTILITY MANAGEMENT LIMITED  
SMARTA REDUCTIONS SW LTD  
SMARTCOMMS SC LIMITED T/A SMART COMMUNICATIONS  
SMARTER BUSINESS LIMITED  
SMESERV LIMITED  
SMS METER ASSETS LIMITED T/A UK METER ASSETS  
SNOWFLAKE INC T/A SNOWFLAKE

SOCIAL SERVICES	THE ELECTORAL ROLL	UPSIDE ENERGY LTD
SOUTH COAST INSULATION SERVICES LTD	THE ENERGY DESK (UK) LTD	USWITCH LTD
SOUTH EASTERN POWER NETWORKS PLC	THE GREAT ANNUAL SAVINGS T/A THE GREAT ANNUAL SAVINGS GROUP	UTILITY AID
SOUTHERN ELECTRIC POWER DIST PLC	THE MONARCH PARTNERSHIP	UTILITY BIDDER LIMITED
SP DISTRIBUTION PLC T/A SP ENERGY NETWORKS	THE NATIONAL ENERGY HUB LTD	UTILITY EXCHANGE ONLINE LTD
SP MANWEB PLC	THE OMBUDSMAN SERVICE LTD (TOSL)	UTILITY MATTERS LIMITED
SP SMART METER ASSETS LIMITED	THE OVERHEAD MANAGEMENT COMPANY LTD	UTILITY METERING SERVICES LTD T/A ONSTREAM
SPECTRON SERVICES LTD T/A MAREX SPECTRON	THE PINEAPPLE LOUNGE LIMITED	UTILITY OPTIONS LTD
SPIGIT, INC.	THEMIS GLOBAL LIMITED	UTILITY PREFERENCE SERVICE LIMITED
SQUIRE ENERGY LTD	THINKPROJECT UK LIMITED	UTILITY RENEWALS LTD
SSE ENERGY SUPPLY LTD	THIRD LIGHT LIMITED	UTILITY360 LTD
SSE METERING LTD PT OF SSE GROUP	THRIFT ENERGY LIMITED	UTILITYCLICK LIMITED
STANDARD & POORS CREDIT MARKET SVCS	TORSE LIMITED	UTILITYTEAM TRADING LIMITED
STARK SOFTWARE INTERNATIONAL LTD	TOWER UTILITY LTD T/A TOWER UTILITY	UTILITYWISE LIMITED
STARK UTILITY FUNDING LIMITED	TRADITION FINANCIAL SERVICES LTD	UTTERWORKS LTD
STC ENERGY MANAGEMENT LTD	TRAYPORT LIMITED	VALLUM ASSOCIATES LIMITED
STERCAP (ENERGY) LTD T/A SWITCH ENERGY	TRIBE ENERGY SERVICES LTD	VANTAGE METERS (MAP 2) LIMITED
STRATFORD PLACE UTILITIES LIMITED	TRIOPSIS LIMITED	VEALE WASBROUGH VISARDS LLP
STRIPE PAYMENTS UK LTD	TRIPLE S PROMOTIONS LTD T/A BUSINESSSAVE INTERNATIONAL	VERIFONE (UK) LTD
SUNGARD AVAILABILITY SERVICES (UK)	TRUST GREEN LIMITED	VERVE CONSULTANTS LTD
SUSTAIN ENERGY UK LTD	TRUSTPILOT A/S	WALNUT UNLIMITED LIMITED T/A WALNUT UNLIMITED
SUSTAINABLE ENERGY PURCHASING LTD	U DIRECT LIMITED	WESTDALE SERVICES LTD
SWITCHTODAY SAVE TOMORROW LTD	UBITRICITY UK	WETHERBY BUILDING SYSTEMS LTD
SYNERGY OUTSOURCING LIMITED	UBM INFORMATION LTD T/A BARBOUR ABI	WISE ENERGY SOLUTIONS LTD
TALKSOLUTION LTD	UCR CONSULTANTS LIMITED	WISE UTILITY LTD
TAYLOR MADE ENERGY SOLUTIONS LTD	UD SOFTWARE SOLUTIONS GROUP LIMITED	WISER UTILITIES LTD
TDX GROUP LIMITED	UK ENERGY MANAGEMENT NE LIMITED	WORK WORK LTD
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TEENBHAI HOLDINGS LTD T/A UTILITY CARE	UK HEALTHCARE CORPORATION LIMITED	XOSERVE LTD
TELEX UK LIMITED	UK POWER LTD	YONDER CONSULTING LIMITED
TELNERGY LIMITED	UK SEARCH LIMITED	YORKSHIRE ENERGY SERVICES CIC T/A YES ENERGY SOLUTIONS
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TESTINGTIME AG	UPA ENERGY LTD	
THAMES WATER		
THE COLLINSON GROUP		
THE COST MANAGEMENT CONSULTANTS LTD		



# PRIVACY NOTICE LIST 3 – Contractors & service providers with which we share private info



1ST LOCATE (UK) LIMITED T/A LEEDS CONSULTANCY  
2 TOUCH BPO SERVICES LTD  
4 PROJECTS LTD T/A VIEWPOINT 4PROJECTS  
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A COOLE ELECTRICAL LTD  
A E INSULATION LTD T/A AE ENERGY SOLUTIONS LTD  
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ALL SEASONS INTERIORS LIMITED  
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AMAZON WEB SERVICES INC  
AMAZON WEB SERVICES EMEA SARL  
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AMEY METERING LIMITED  
AMT SYBEX LTD  
ANAPLAN LIMITED  
ANESCO LIMITED  
ANTHESIS ENERGY UK LIMITED  
ARAMARK LTD  
ARAN ENERGY FUNDING LIMITED  
ARAN SERVICES LTD  
ARKTEK GROUP LIMITED  
ARVAL UK LTD  
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ASL HOLDINGS LTD  
ASTRAL WEB TECHNOLOGY  
ATOS IT SERVICES UK LTD  
AVANADE UK LTD  
B ECOSMART LTD  
B R TESTING LTD  
BARINGA PARTNERS LLP  
BAYWA RE SOLAR SYSTEMS LTD  
BE INSULATED (UK) LIMITED  
BE THINKING LIMITED T/A INTEB SUSTAINABILITY LTD  
BERKS INSULATION LIMITED T/A BERKS INSULATION  
BGLOBAL METERING LTD  
BIDCONNECTER LIMITED  
BIERCE SURVEYING LTD  
BIGCHANGE LIMITED  
BILLSAVEUK LIMITED  
BJSS LIMITED  
BLAZERUNNER LLC  
BLUE PRISM LIMITED  
BLUESTONE CREDIT MANAGEMENT LIMITED  
BMM ENERGY SOLUTIONS LTD  
BRIDEWELL CONSULTING LIMITED  
BRITISH BOARD OF AGREEMENT  
BRITISH GAS SERVICES LTD  
BRITISH TELECOMMUNICATIONS PLC  
BROAD OAK PROPERTIES ECO LTD  
BROAD OAK PROPERTIES LTD  
BUILD TEST SOLUTIONS LIMITED  
BUSYLAMP GMBH  
BUYAPOWA LTD  
BYTES SOFTWARE SERVICES LIMITED  
C&C GROUP  
CACI INFORMATION SOLUTIONS\*  
CADENT GAS LIMITED  
CALVIN METERING LIMITED  
CANADA INC T/A BOTMOCK INC  
CAPGEMINI UK PLC  
CAPITAL METERS LIMITED (CML)  
CC33 FS LIMITED  
CDW LIMITED  
CERTINERGY LTD

CGI IT UK LIMITED  
CHARIS GRANTS LIMITED T/A CHARIS GRANTS  
CITY ELECTRICAL FACTORS LTD  
CITY ENERGY NETWORK LTD  
CIVICA UK LIMITED  
CLIMATE INSULATION LIMITED  
CLOUD BOOKING LIMITED  
CLOUDSTREAM GLOBAL LIMITED  
CMS SURVEYORS LTD  
COBALT TELEPHONE TECHNOLOGIES LIMIT  
CO-HIRE LTD  
COMMERCIAL LIMITED  
COMMERCIAL METERS LIMITED T/A EXOTERIC GAS SOLUTIONS  
COMMUNISIS UK LIMITED  
COMPUTERMINDS LTD  
CONSUMER ENERGY SOLUTIONS  
CONSUMER FINANCIAL LTD  
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CONTENT+CLOUD LIMITED T/A CONTENT+CLOUD  
CONTINENTAL PRODUCT ENGINEERING LT  
CONTINO SOLUTIONS LIMITED  
CORELOGIC U.K. LTD  
CORITY SOFTWARE LTD  
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CORNWALL INSIGHT LIMITED  
CORTEX METERING SOLUTIONS LIMITED  
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DATAGENIC LTD T/A ENVERUS  
DATASERVE UK  
DAVIES RESOURCING LIMITED  
DJ MCGOUGH LIMITED T/A DJ MCGOUGH LTD - IN AD-MINSTRN  
DODD GROUP (MIDLANDS) LTD  
DOMESTIC & GENERAL INSURANCE PLC  
DOMESTIC & GENERAL SERVICES LTD  
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DR J H BURGOYNE & PARTNERS LLP  
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DUAL METER SYSTEMS LIMITED  
DULAS LTD  
DUN & BRADSTREET LTD  
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DYSON ENERGY SERVICES LTD  
E SEARCH DAC T/A POPPULO  
E.ON ENERGY SOLUTIONS LTD  
EASTERN POWER NETWORKS PLC  
ECO DEAL LTD  
ECO PROVIDERS LTD  
ECO SIMPLIFIED LIMITED  
ECO TARGET LTD  
ECOCHARGING  
EENERGY INSIGHTS LIMITED  
EFFECTIVE ENERGY SOLUTIONS LIMITED  
EFLORIST LIMITED  
ELECTRALINK LTD  
ELECTRICITY DISTRIBUTORS  
EM LITE LIMITED  
EMU ANALYTICS LIMITED T/A EMU ANALYTICS  
ENERGY & UTILITYSKILLS LTD  
ENERGY ASSETS LTD  
ENERGY EXEMPLAR (EUROPE) LTD  
ENERGY METERING SOLUTIONS LIMITED  
ENGINEERING SUPPORT PARTNERSHIP LIM  
ENTERPRISE MANAGED SERVICES LTD  
EOS SOLUTIONS UK PLC  
EPI USE LABS LTD  
EQ TECHNOLOGIC, INC.  
ESG GLOBAL ENERGY LIMITED

ESI SCOTLAND LTD  
ESP ELECTRICITY LTD  
EVERWARM LTD T/A EVERWARM  
EVOLVE HOME ENERGY SOLUTIONS LTD  
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EXERTIS (UK) LTD  
EXPERIAN LTD  
FAIRWAY ENERGY LIMITED  
FIELDWELL ENERGY SERVICES LTD  
FLEETDRIVE MANAGEMENT LIMITED T/A DRIVEELECTRIC  
FLINT BISHOP LLP  
FULMAR SERVICES LIMITED  
FUSION RADIATORS LTD  
GARTNER UK LIMITED  
GAS TECH (WALES) LIMITED  
GAS TRANSPORTERS  
GENTRACK UK LIMITED  
GI SOLUTIONS GROUP LTD  
GOCOMPARE.COM LIMITED  
GOLDEN GLOBE MERCHANTS LIMITED  
GOOGLEAPP  
GRAFTON MERCHANTING GB LTD  
GRANT STORE LTD  
GREEN DEAL FIRST LTD  
GREEN DEAL FLOW NETWORK  
GREEN FUNDING LTD  
GROSVENOR SERVICES GROUP LTD  
GUSTO RESEARCH LIMITED  
GZ ENERGY SOLUTIONS LIMITED  
HAPPY ENERGY LTD  
HAPPY ENERGY SOLUTIONS LTD  
HAWKINS & ASSOCIATES LTD  
HEADBOX SOLUTIONS LIMITED  
HEALIX INTERNATIONAL LIMITED  
HEATFORCE WALES LTD  
HEATING SOLUTIONS T/A PREMIER ENERGY SOLUTIONS  
HELP-LINK UK LTD  
HERTZA LLC T/A ZEROBOUNCE  
HORIZON ENERGY INFRASTRUCTURE LTD  
ILLION DIGITAL TECH SOLUTIONS  
IMPACT ENERGY LIMITED  
IMPROVEASY LTD T/A IMPROVEASY  
IMSERV EUROPE LTD  
IMTECH INVIRON LIMITED  
IN HOME DISPLAYS LIMITED  
INDUSTRIAL AND FINANCIAL SYSTEMS, I T/A IFS UK LTD  
INFINITY ENERGY ORGANISATION LTD  
INFOSYS LIMITED  
INNERVISION MANAGEMENT LIMITED  
INSIGHT DIRECT UK LTD  
INSTAGROUP LTD  
INSULATION & HEATING INSTALLATIONS  
INTELESANT LIMITED  
INTELEX TECHNOLOGIES ULC  
INTER. FIRE INV. & CONSULTANTS LTD T/A IFIC FORENSICS  
IVR INTERACTIVE VOICE RESPONSE (AUTO)  
JAMES & JAMES  
JOJU LIMITED  
JUDGE & PRIESTLEY LLP T/A JUDGE & PRIESTLEY  
JUST DIGITAL MARKETPLACE LTD T/A JUST  
JUUCE LTD T/A EO CHARGING  
K9 SEARCH SOLUTIONS LIMITED  
KENSA CONTRACTING LTD  
KERNOW LOANS LTD  
KERSHAW CONTRACTING SERVICES LTD  
LANDIS + GYR LTD  
LANDMARK ENERGY LTD  
LD ECO LTD  
LEXISNEXIS RISK SOLUTIONS UK LTD

LIVE MANAGE FACILITATE LIMITED T/A LMF ENERGY SERVICES  
LIVEPERSON NETHERLANDS BV  
LLEWELLYN SMITH LTD  
LONDON POWER NETWORKS PLC  
LOWELL PORTFOLIO I LTD  
LOWRI BECK SERVICES LIMITED T/A LOWRI BECK (MAP)  
LOWRI BECK SERVICES LTD  
MACQUARIE LEASING LIMITED  
MACQUARIE METERS 3 (UK) LTD  
MAGNUM METER FINANCE LIMITED  
MAPLECO1 LTD  
MAPLECO3 LTD  
MATTEI COMPRESSORS LIMITED  
MCS - THE MICROGENERATION CERTIFICATION SCHEME (OFGEM)  
MEASURE MY ENERGY LTD  
MEASURELAB LIMITED  
MEDIUS SOFTWARE LIMITED  
MESSAGE MATTERS LIMITED  
METAVERSE MOD SQUAD UK LTD  
METER CORP LTD  
METER FIT 20 LIMITED  
MICROSOFT LIMITED  
MONTEL AS  
MORRISON DATA SERVICES LIMITED  
MPAAS  
MPC ENERGY LTD  
NATIONAL ENERGY SERVICES LIMITED  
NATIONAL GAS TRANSMISSION PLC T/A NATIONAL GAS METERING  
NATIONAL GRID ELECT DISTRIB PLC  
NATIONAL GRID SMART LTD  
NCC GROUP SECURITY SERVICES LTD  
NETATMO SAS  
NETWORK ENERGY LIMITED  
NEW RELIC INC T/A NEW RELIC  
NEXT ENERGY SOLUTIONS LIMITED  
NFME LIMITED T/A NFME LIMITED  
NINIAN SOLUTIONS LIMITED T/A HUDDLE  
NISSAN MOTOR (GB) LIMITED  
NORTHERN GAS NETWORKS OPERATIONS  
NORTHERN POWERGRID METERING LTD  
NORTHERN POWERGRID NORTHEAST LTD  
NORTHERN POWERGRID YORKSHIRE PLC  
ODIGO SAS  
ODM LTD T/A ODM  
OLEV (OFFICE FOR LOW EMISSION VEHICLES)  
ONZO LIMITED  
ORACLE CORPORATION LTD  
PA CONSULTING SERVICES LIMITED  
PAGEONE COMMUNICATIONS LTD  
PANASONIC MARKETING EUR GMBH T/A PANASONIC UK  
PARAGON CUSTOMER COMMS (LONDON) LTD  
PARK RETAIL LTD  
PASSIV UK LTD  
PASTDUE CREDIT SOLUTIONS LIMITED  
PEN TEST PARTNERS  
PENDEHO LTD  
PHILLIPS & COHEN ASSOCIATES LTD  
PHS HOME SOLUTIONS LTD  
PIONEER WALL CLADDING & BUILDING IN  
PITTS WILSON LIMITED  
POD POINT LTD  
POWERSVAULT LTD  
PRIOR ANALYTICS LTD

PRIORITY SERVICES REGISTER  
PROVIDOR LIMITED  
QERB ENERGY LTD  
QLIKTECH UK LTD  
QUALTRICS LLC T/A QUALTRICS  
QUANTUM SMART SOLUTIONS LIMITED  
QUORUM DEVELOPMENT LTD  
R.S. LOCKSMITHS LIMITED T/A RS LOCKSMITHS  
RACKSPACE LIMITED T/A RACKSPACE HOSTING  
RAYLEIGH INSTRUMENTS LTD  
READ GROUP DATA LIMITED T/A READ GROUP LTD  
REALTIMEBOARD INC. - MIRO T/A REALTIMEBOARD INC.  
RESOLVECALL LIMITED  
RESTORE SCAN LTD  
REVIVE MANAGEMENT SOLUTIONS LTD  
RIDGEWATER ENERGY LIMITED  
RIDGEWAY PARTNERSHIP LIMITED  
RJL GLOUCESTER LTD T/A ANDY CARS  
ROYAL MAIL GROUP LTD  
ROYAL NATIONAL INSTITUTE OF BLIND T/A RNIB  
SAA T/A ENERGISE ENERGY SOLUTIONS LTD  
SABIEN TECHNOLOGY LTD  
SAFETYCULTURE  
SALESFORCE UK LIMITED  
SAP UK LTD  
SASU GROUP SUPPORT SERVICES T/A GROUP SUPPORT SERVICES  
SCOTLAND GAS NETWORKS PLC T/A SCOTLAND GAS NETWORKS LTD  
SCOTTISH HYDRO ELEC POWER DIS PLC  
SEARCH LABORATORY LIMITED  
SEEKA LIMITED  
SEMRUSH CY LTD  
SERBUS LIMITED  
SESSIONCAM LIMITED  
SGN METERING  
SHE POWER DISTRIBUTION PLC  
SHELL ENERGY RETAIL LIMITED  
SHOPIFY INC. T/A SHOPIFY  
SIEMENS PLC T/A SIEMENS METERING SERVICES  
SIEMENS PLC T/A VSIEMENS METERING SERVS USE 544690  
SIGMA  
SIMPLY ECO LTD  
SLACK TECHNOLOGIES LIMITED  
SMART CHOICE METERING LIMITED  
SMART METER ASSETS 1 LTD  
SMARTCOMMS SC LIMITED T/A SMART COMMUNICATIONS  
SMS ENERGY SERVICES LTD  
SMS METER ASSETS LIMITED T/A UK METER ASSETS  
SNOWFLAKE INC T/A SNOWFLAKE  
SONNEX3 LTD  
SOUTH COAST INSULATION SERVICES LTD  
SOUTH EASTERN POWER NETWORKS PLC  
SOUTHERN ELECTRIC POWER DIST PLC  
SOUTHERN GAS NETWORKS LTD  
SP DISTRIBUTION PLC T/A SP ENERGY NETWORKS  
SP MANWEB PLC  
SP POWER SYSTEMS LTD  
SP SMART METER ASSETS LIMITED  
SQUIRE ENERGY LTD  
SSE METERING LTD PT OF SSE GROUP  
SSE POWER DISTRIBUTION  
STANDARD & POORS CREDIT MARKET SVCS  
STARK UTILITY FUNDING LIMITED

STEVE VICK INTERNATIONAL LTD  
STRATFORD PLACE UTILITIES LIMITED  
SUNGARD AVAILABILITY SERVICES (UK)  
SUSTAIN ENERGY UK LTD  
SUSTAINABLE SIMPLE ENERGY LTD  
SYNERGY OUTSOURCING LIMITED  
TATA CONSULTANCY SERVICES LTD  
TDX GROUP LIMITED  
TEAM 42 LTD  
TEAMWORK.COM  
TESLA (EUROPE) LTD  
THE GREEN DEAL FLOW NETWORK  
THE ROYAL B OF KENSINGTON & CHELSEA  
THEMIS GLOBAL LIMITED  
THERMABEAD  
THINKPROJECT UK LIMITED  
THRIFT ENERGY LIMITED  
THS INSPECTION SERVICES LIMITED  
TMA DATA MANAGEMENT LTD  
TOSHIBA  
TRADITION FINANCIAL SERVICES LTD  
TRAVEL PLANET TMC UK LIMITED  
TRAYPORT LIMITED  
TRINITY MCQUEEN LTD  
TWENTYCI DATA LIMITED T/A MOVEME.COM  
TWILIO INC  
UBITRICITY UK  
UD SOFTWARE SOLUTIONS GROUP LIMITED  
UK ENERGY MANAGEMENT NE LIMITED  
UK ENERGY SAVING EXPERTS LIMITED T/A OLYMPUS ENERGY  
UK MAIL  
UK SEARCH LIMITED  
UNION TECHNICAL SERVICES LTD  
UNYTE ENERGY LTD  
URM CONSULTING SERVICES LTD  
UTILITY METERING SERVICES LTD T/A ONSTREAM  
UTILITY SWITCHBOARD LTD  
UTILITYCLICK LIMITED  
UTTERWORKS LTD  
VALIDITY INC  
VALLUM ASSOCIATES LIMITED  
VANTAGE METERS (MAP 2) LIMITED  
VEALE WASBROUGH VISARDS LLP  
VODAFONE GLOBAL ENTERPRISE LTD  
VODAFONE LIMITED  
WALES & WEST UTILITIES LTD  
WARM ZONES C.I.C  
WARMER ENERGY SERVICES LIMITED  
WESTDALE SERVICES LTD  
WETHERBY BUILDING SYSTEMS LTD  
WHISTL UK LIMITED  
WILSON POWER SOLUTIONS LTD  
WISE ENERGY SOLUTIONS LTD  
WOOCOMMERCE  
WORK WORK LTD  
XCEDE LIMITED T/A XCEDE  
XOSERVE LTD  
YORKSHIRE ENERGY SERVICES CIC T/A YES ENERGY SOLUTIONS  
YORKSHIRE GAS AND ELECTRICAL LTD  
ZING ENERGY LTD T/A ZING ENERGY