EDF Energy Customers Limited ("we") respects your privacy and values the trust you place in us when you share your personal information with us. This policy sets out how we, as data controller, collect and use your personal information why we use it, with whom we share it, the rights to which you may be entitled and your choices about our use of your personal information, that may arise from you buying and using our products and services.

This policy will be changed from time to time but if we change anything important about this policy (the information we collect, how we use it or why) we will highlight those changes at the top of the policy and provide a prominent link to it for a reasonable length of time following the change.

If you have any questions or need any further clarity please get in touch with our Data Protection Officer: dpo@edfenergy.com or 90 Whitfield Street, London W1T 4EZ

Summary

We collect certain types of information from, or about, you throughout our interaction with you, third party service providers or publicly available sources. This information often consists of things like your name, address, and contact details, but can also include consumption data and metering information. We use this information for the activities we have listed in the table below, including in order for us to provide our services; comply with legal and regulatory obligations; for marketing and reporting purposes; prevention of fraud and investigation of complaints.

<table>
<thead>
<tr>
<th>What we collect</th>
<th>How we use it</th>
<th>Why we use it</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Information that you give us in order for us to set up and manage your account:</strong></td>
<td><strong>We use this information for certain activities, including to:</strong></td>
<td><strong>We use this information because:</strong></td>
</tr>
<tr>
<td>• Your contact details including: your name, address, email address;</td>
<td>• Provide our products and services;</td>
<td>• It’s necessary to perform the contract;</td>
</tr>
<tr>
<td>• Your bank account details and other finance information;</td>
<td>• Take payment from you and for all other billing purposes;</td>
<td>• We have a legitimate business interest to:</td>
</tr>
<tr>
<td>• Information about you such as gender; age; occupation; marital status and national identifiers;</td>
<td>• Onboard you as a client;</td>
<td>• ensure that we can onboard you as a customer and manage your account throughout;</td>
</tr>
<tr>
<td>• The product purchased;</td>
<td>• Help us to ensure that our customers are genuine and to prevent fraud;</td>
<td>• tell you about the various products and services we can offer;</td>
</tr>
<tr>
<td>• Your username;</td>
<td>• Transfer your account to another supplier if necessary;</td>
<td></td>
</tr>
<tr>
<td>• Your password;</td>
<td>• Reporting and account management;</td>
<td></td>
</tr>
<tr>
<td>• Your account preferences;</td>
<td>• Debt collection purposes (including tracing your whereabouts or transferring the debt to debt collection agencies or debt purchasers and sharing this information with credit reference agencies);</td>
<td></td>
</tr>
<tr>
<td>• Your account number;</td>
<td>• To facilitate all requirements in order to carry out smart metering obligations, such as assessing eligibility, booking meter installations, taking meter reads;</td>
<td></td>
</tr>
<tr>
<td>• Information relating to your previous supplier;</td>
<td>• To tell you about the different services we could offer you, including different payment methods and products.</td>
<td></td>
</tr>
<tr>
<td>Information about the way you use our services:</td>
<td>What we collect This category of information we collect about you includes:</td>
<td>How we use it We use this information for certain activities, including to:</td>
</tr>
<tr>
<td>-------------------------------------------------</td>
<td>-------------------------------------------------------------------------</td>
<td>-------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>• Details on products or services we have provided or you’ve purchased; • When and where you made these purchases; • What you paid for them and how you paid; • Whether you’ve opened electronic communications from us; • Whether you’ve clicked on links in electronic communications from us or visited pages on our website; • Your meter installations, usage and other metering information such as MPANs; • Marketing preferences; • Marketing information (previous communication data; transaction history); • Information you send us when you register your interest in a product/service/trial or take part in competitions/innovations.</td>
<td>• Develop new services; • Improve our services; • Identify EDF Energy and related third party’s products, services and marketing of these that may be of interest to you; • Determine future pricing and tariffs; • Personalise our service of things you’re interested in and how you use our services; • Statistical analysis, research, and reporting; • Help to train our staff; • Take part in government or industry initiatives; • Test computer systems; • Keep a record of the information which you have been provided; • Debt collection and debt assignment purposes (including tracing your whereabouts or transferring the debt to debt collection agencies or debt purchasers or other suppliers and sharing this information with credit reference agencies); • Debt collection purposes; • Calculate consumption; • Detect, prevent and investigate suspected and confirmed theft of energy/fraud.</td>
<td>• We have a legitimate business interest to: • improve our services and better understand how our customers use them; • ensure that we are better able to personalise our offers to you; • ensure that outstanding debts are paid; • protect our business interests by ensuring that our customers are genuine and consumption is as accurate as possible; • It is necessary to perform the contract; • In addition to the above, where we have obtained your consent to use the data in this explicit way, then we can rely on that consent.</td>
</tr>
<tr>
<td>Information we collect from third party partners and corporate customers which could include:</td>
<td>• Credit rating information from credit reference agencies; • Bank details and banking information from your bank; • Bank details and financial information from payment processing companies; • energy preferences for cross-checking purposes, or to verify data; • Potential customer details, like name and email address, from:</td>
<td>• Provide our services; • Calculate estimated consumption; • Manage and administer our systems; • To help to make decisions regarding credit and related services for you; • Take payment from or give you a refund; • Help us to ensure that our customers are genuine and to prevent fraud; • Personalise our service to you; • Statistical analysis and research into our clients</td>
</tr>
</tbody>
</table>
### What we collect

This category of information we collect about you includes:

- publicly available sources such as the electoral roll; Royal Mail and Council Tax websites in order to confirm that a property has been demolished following notification from a third party; and
- price comparison entities; lead generation companies and energy brokers who direct you to us;
- Details on products or services we have provided or you’ve purchased.

**A list of these entities can be found here.**

### How we use it

We use this information for certain activities, including to:

- Combine this information with other kinds of information mentioned above;
- Engage brokers of price comparison sites so that they can list our prices and services on their websites/mobile applications and provide you with price comparison services;
- Organise the attendance of meter operators at your address to install or monitor usage.
- Debt collection and debt assignment purposes (including tracing your whereabouts or transferring the debt to debt collection agencies or debt purchasers or other suppliers and sharing this information with credit reference agencies);

### Why we use it

We use this information because:

- We need to comply with legal obligations;
- We have a legitimate business interest in:
  - investigating possible/actual incidences of theft;
  - resolving any complaints we may receive;
  - ensuring that we comply with our regulatory and legislative obligations;
- In addition to the above, where we have obtained your consent to use the data in this explicit way, then we can rely on that consent – specifically with respect to medical and health data.

### Information that we collect from you in order to comply with all relevant laws, regulations, industry codes and government instructions, and to deal with complaints:

- Your contact details
- Health and medical data;
- National identifiers;
- Consumption data;
- Financial information (bank account details; credit check records; debit/credit card details);
- Pension credit information.

- Report to OFGEM;
- Report to the Department for Business, Energy and Industrial Strategy;
- Fulfil ECO credits;
- Fulfil the Green Deal Scheme;
- Fulfil government initiatives such as Warm Home Discount scheme;
- Monitor and service your account appropriate to your needs;
- Update the Priority Services Register and work with the Distribution Network Operators;
- Investigate incidences of potential, or actual, theft of energy;
- Respond to requests made by law enforcement or regulatory authorities, bodies or agencies, or in the defence of a legal claim.
<table>
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<tr>
<th><strong>What we collect</strong></th>
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<th><strong>Why we use it</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>This category of information we collect about you includes:</td>
<td>We use this information for certain activities, including to:</td>
<td>We use this information because:</td>
</tr>
<tr>
<td>Information when you communicate with us whether in person, through our website or via any other medium, including:</td>
<td>• Answer any issues or concerns;</td>
<td>• We have a legitimate business interest in:</td>
</tr>
<tr>
<td>• Your contact details;</td>
<td>• Monitor customer communications for quality and training purposes;</td>
<td>• understanding customer feedback and in responding to customer communications in a consistent manner;</td>
</tr>
<tr>
<td>• The details of your communications with us;</td>
<td>• Develop new services;</td>
<td>• ensuring that we are better able to personalise our offers to you;</td>
</tr>
<tr>
<td>• The details of our messages to you;</td>
<td>• Improve our services;</td>
<td>• It is necessary to perform the contract;</td>
</tr>
<tr>
<td>• Your marketing preferences;</td>
<td>• Personalise our service;</td>
<td>• In addition to the above, where we have obtained your consent to use the data in this explicit way, then we can rely on that consent.</td>
</tr>
<tr>
<td>• Marketing information;</td>
<td>• Deal with any complaints;</td>
<td></td>
</tr>
<tr>
<td>• Metering information.</td>
<td>• Assist with fraud investigations.</td>
<td></td>
</tr>
<tr>
<td>Information that we collect incidentally from other sources or public sources, including:</td>
<td>• Maintain market awareness;</td>
<td>• We have a legitimate business interest in:</td>
</tr>
<tr>
<td>• Information presented on our social media or wider media platforms such as Facebook or Twitter;</td>
<td>• Build and maintain social media branding, and our Branding in general;</td>
<td>• providing security over our business;</td>
</tr>
<tr>
<td>• Information collected by security systems;</td>
<td>• Deal with complaints received;</td>
<td>• maintaining a public profile within the media;</td>
</tr>
<tr>
<td>• Information provided by Citizens Advice, the Energy Ombudsman or solicitors;</td>
<td>• Address subject access requests;</td>
<td>• resolving customer’s complaints;</td>
</tr>
<tr>
<td>• Information relating to energy consumption and contact details from energy registers, landlords, letting and managing agents, gas transporters and network distributors.</td>
<td>• Check and confirm validity and maintain accuracy of data we hold in our systems about you or premises we supply;</td>
<td>• maintaining the accuracy of data we hold;</td>
</tr>
<tr>
<td></td>
<td>• To locate premises that have been demolished so that we can remove supply</td>
<td>• In addition to the above, where we have obtained your consent to use the data in this explicit way, then we can rely on that consent.</td>
</tr>
</tbody>
</table>

**Automated decision making**

We may make automated decisions on certain matters. For example, we may do this to decide whether we can provide our services to you based on a credit check. This will be informed by credit scoring where we share your information with credit reference agencies, screening on databases and confirmation of your information (including by third parties). Depending on the outcome of the credit check, a decision will be reached automatically as to whether we are able to provide products or services to you based on your credit worthiness. If this information is not provided we cannot agree to provide a product or service for you.

**Information we share**

There are certain circumstances where we may transfer your personal data to employees, contractors and to other third parties Some examples of when your personal information is transferred to other third party organisations are as follows:

• We may share information about you with other members of our group of companies so that we can provide the best service across our group. They are bound to keep your information in accordance with this Privacy Notice;
• We may also share your information with certain contractors or service providers and they may process your personal data for us. They are always required to meet our standards on processing information and security. The information we provide them, including your information, will only be provided in connection with the performance of their function. A list of these entities can be found [here](#);

• If we’re discussing selling or transferring part or all of our business – the information may be transferred to prospective purchasers under suitable terms as to confidentiality – or if sold, to buyers who can continue to provide services to you;

• If we’re required to by law, or under any regulatory code or practice we follow, or if we are asked by any public or regulatory authority – for example the Police; OFGEM or BEIS – or to defend any legal claims.

• Your personal data may be shared if it is made anonymous and aggregated, as in such circumstances the information will cease to be personal data.

• If you have an account with us and do not repay in full and on time, we may share information about you and your account (including details of any outstanding debt or borrowing) with the following credit reference agencies.

  TransUnion (formerly Callcredit), Customer Relations, One Park Lane, LEEDS, LS3 1EP
  Phone: 0330 024 7574. Website: [www.transunion.co.uk](http://www.transunion.co.uk)

  Equifax PLC Credit File Advice Centre, PO Box 3001, Bradford BD1 5US
  Phone: 0870 010 0583   Website: [www.equifax.co.uk](http://www.equifax.co.uk)

  Experian Consumer Help Service  PO Box 8000 Nottingham, NG80 7WF
  Phone: 0870 241 6212  Website: [www.experian.co.uk](http://www.experian.co.uk)

  If you decide to change suppliers, we may share such information with the new supplier.

• Details in relation to how this information will be used can be obtained directly from the credit reference agencies. Please note their information uses may not be the same for each so it is worth contacting them all; they may charge you a small statutory fee

**Where your information will be held**

When we share your information, your information may be transferred outside the European Economic Area.

We store our information on cloud servers located in the USA, or engage vendors which do not always have equivalent data protection laws to those applicable in Europe. The transfer of this information is therefore governed by a contract including standard contractual clauses (SCCs) approved by the European Commission. Our client on-boarding team is based in India which does not have equivalent data protection laws to those applicable in Europe. The transfer of information to them is according to company rules that set out how we treat and protect information.

When you provide us with this information you are consenting that we may collect and use it in the way we’ve set out.

We will keep your information for as long as it is reasonably necessary. It will depend on factors such as whether you’ve still got an active account or any outstanding debt with us or have interacted with recent offers. We will retain and use your registration information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

We will only transfer data to jurisdictions outside the scope of the European General Data Protection Regulation (GDPR) where the appropriate safeguards set out in the GDPR are in place.

**Your rights**

You may have certain rights in relation to your information including a right to access or to correct the information we hold on you. Some of these rights will only apply in certain circumstances however, such as the right to be forgotten or the right to request that we move your information to another company. They will generally not be available if there are outstanding contracts between us, if we required by law to keep the information or if the information is relevant to a legal dispute. If you would like to exercise, or discuss, any of these rights, please contact the Data Protection Officer.

• You can remove consent, where you have provided it, at any time, as well as update any of your opt-in marketing preferences by phoning us on 0333 200 5100, logging into your account on MyAccount, or following this [link](#).
• You can ask us to confirm if we are processing your information.
• You can ask for access to your information.
• You can ask to correct your information if it’s wrong.
• You can ask us to delete your information.
• You have a right to be forgotten and you can ask that our systems stop using your information.
• You can ask us to restrict how we use your information.
• You can ask us to help you move your information to other companies.
• You can ask us to stop using your personal information, but only in certain cases.
• You have the right to complain to the relevant supervisory authority.

**Security and Accuracy**
We are committed to keeping your personal information safe. We’ve got physical, technical and administrative measures in place to prevent unauthorised access or use of your information and we ensure that we comply with our own internal security policies. We also require that our suppliers protect such information from unauthorised access use and disclosure.

We will also routinely refresh our information to ensure we keep it up-to-date.

**Website privacy Policy and cookie Policy**
Our Website Privacy Policy can be found at edfenergy.com/yourprivacy
<table>
<thead>
<tr>
<th>WELLS &amp; WEST UTILITIES LTD</th>
<th>WESTDALE SERVICES LTD</th>
<th>XOSERVE LTD</th>
</tr>
</thead>
<tbody>
<tr>
<td>WARM ZONES C.I.C</td>
<td>WETHERBY BUILDING SYSTEMS LTD</td>
<td>YES ENERGY SOLUTIONS</td>
</tr>
<tr>
<td>WARMER ENERGY SERVICES LIMITED</td>
<td>WILSON POWER SOLUTIONS LTD</td>
<td>YORKSHIRE GAS AND ELECTRICAL LTD</td>
</tr>
<tr>
<td>WARWICK INTL COMPUTING SYSTEMS</td>
<td>WISE ENERGY SOLUTIONS LTD</td>
<td>ZING ENERGY</td>
</tr>
</tbody>
</table>
PRIVACY NOTICE LIST 2 – 3rd parties from which we get information

2 TOUCH BPO SERVICES LTD
A & M ENERGY SOLUTIONS LTD
AT VOX LTD
ABB AUTOMATION LIMITED
ACACIA AVENUE INTERNATIONAL LTD
ACENTURY (UK) LTD
ACQUA INC
AUSI LIMITED
ADVANTAGE UTILITIES LTD
ADVICE BUREAU
AE ENERGY SOLUTIONS LTD
AERIANDI
AFFILIATED UTILITIES LTD
AFTER DIGITAL
ALFA ENERGY LTD
AMBER ENERGY
AMBER ENERGY SOLUTIONS LTD
AMT SYBEX LTD
ANESCO LIMITED
ANTHESIS ENERGY UK LIMITED
ARAN SERVICES LTD
ARGUS MEDIA LIMITED
ARTEK GROUP LIMITED
ARVATO FINANCIAL SOLUTIONS LIMITED
ASTRAL WEB TECHNOLOGY
ATOS IT SERVICES UK LTD
AUDITEL - WESTHEATH CONSULTING
AVT TECHNOLOGY SOLUTIONS LLC
B ECOSMART LTD
BANKTEC
BARRBOUR ABI
BBA ENERGY
BERKS INSULATION
BIDCONNECTER LIMITED
BILLSAFEUK LIMITED
BIONIC SERVICES LIMITED
BISS LIMITED
BLACK SHEEP UTILITIES LIMITED
BLIZZARD UTILITIES LIMITED
BLUE BUSINESS WATER LIMITED
BLUE MARBLE RESEARCH LIMITED
BLUESTONE CREDIT MANAGEMENT LIMITED
BOMTOCK INC
BRIAR ASSOCIATES
BRIBrilliant NOISE LTD
BROAD OAK PROPERTIES LTD
BROAD OAK PROPERTIES ECO LTD
BROKERS 4 BUSINESS LIMITED
BUDDYFOOT LTD
BUSINESS ADVISORY SERVICE LTD
BUSINESS ENERGY DIRECT UK LIMITED
BUSINESS JUICE LTD
BUSINESS OVERHEAD SOLUTIONS LTD
C & W CONSULTANTS (BANBURY) LTD
C & C GROUP
CA EUROPE SAIL
CA Information Solutions
CALVIN METERING LIMITED
CAPGEMINI UK PLC
CARER
CATALYST COMMERCIAL SERVICES LTD
CGB IT UK LIMITED
CHALLENGER INC
CHINESE BUSINESS SUPPORT LIMITED
CHRYSLIS RESERCH UK LTD
CIPLAS
CITIZENS’ ADVICE BUREAUX
CITY ENERGY NETWORK LTD
CLEAR ENERGY SOLUTIONS
COBANA ENERGY LTD
COMMERCIAL ENERGY SOLUTIONS LTD
COMMERCIAL POWER LIMITED
COMPANY WATCH
COMPUTERMINDS LTD
CONNECT CONSULTANCY LTD
CONSULTUS (REMIX) LTD
CONSULTUS ASSURED ENERGY LIMITED
CONSULTUS INTERNATIONAL UK LTD
CORITIA SOFTWARE LTD
CORNWALL ENERGY ASSOCIATES LTD
CORPORATE POWER LTD
CORYVEN LTD
COST ADVICE SERVICES LTD
COSTGARD LTD
COUNCIL TAX WEB SITES
CREAM CONTENT LTD
CREDIT STYLE LIMITED
CREDIT SToppers
CUSTOMER
CUSTOMER REPRESENTATIVE
CUSTOMER SOLICITOR/EXTERNAL SOLICITOR
CUSTOMER THERMOMETER LTD
DATAGENC LTD
DATASERVE UK
DB GROUP (EUROPE) LTD
DECISION TECHNOLOGY LTD
DEPARTMENT FOR WORK AND PENSIONS
DEPARTMENT OF CHANGE
DEVON ENERGY PARTNERSHIP LIMITED
DIGIBOX
DODIGITAL EMEA LIMITED
DR J H BURGOYNE & PARTNERS LLP
DUELECTRIC
DRIVER & VEHICLE LICENSING AGENCY
DUEL LIMITED
DUN & BRADSTREET LTD
DYSON ENERGY SERVICES LTD
EAPS
E.ON ENERGY SOLUTIONS LIMITED
EC03 PARTNERSHIP LIMITED
ECOWA, INC. LIMITED
EDF
EFFECTIVE ENERGY SOLUTIONS LIMITED
ELECTRALINK LTD
ENAPPSYS LTD
ENECO CONSULTING LIMITED
ENERGY & CARBON MANAGEMENT LTD
ENERGY ADVICE LINE LTD
ENERGY COST ADVISORS GROUP
ENERGY EXEMPLAR (EUROPE) LTD
ENERGY PROCUREMENT ORGANISATION LTD
ENERGY SAVINGS TRUST SCOTLAND
ENERGY SOLUTIONS UK 16 LTD
ENERGY TEAM (MIDLANDS) LTD
ENERGYLENK FOR BUSINESS TRADING LTD
ENERGYLENK LIMITED
ENTECH COMMERCIAL LTD
ENTRUST ENERGY BUSINESS LTD
ENV LTD (REV PROTECT METERING & UM)
EO CHARGING
EOS SOLUTIONS UK PLC
EPI-USE LABS LTD
ERGOS LTD
EUROPEAN UTILITY MANAGEMENT LTD
EUTILITY
EVERWARM
EVOLVE ANALYTICS LTD
EXELA TECH LTD
EXERTIS (UK) LTD
EXPERIAN
EXTRA HELP UNIT
EYEBRIGHT LIMITED
FAIRNET COMMERCIAL SERVICES
FAVERSHAM HOUSE LTD
FEC ENERGY LTD
FIDELITY ENERGY LIMITED
FIRST FOR ENERGY GROUP LTD
FOCUS GROUP
FLEETDRIVE MANAGEMENT LIMITED
FOR ALL BUSINESS LTD
FORESIGHT METERING
FORWARD ENERGY (UK) LTD
FOUND
FULGENT TECHNOLOGIES LTD
FULL POWER UTILITIES LTD
FUNDRAISING INNOVATIONS LTD
G E K ENERGY ANALYSIS LTD
GARTNER UK LIMITED
GDG
GET SOLUTIONS (NW) LTD
GET SOLUTIONS UK LTD
GINGER ENERGY LTD
GLOBAL STAFFING SOLUTIONS LTD
GMSL
GOOGLE ANALYTICS
GOOGLE IRELAND LIMITED
GRANT STORE LTD
GREEN DEAL FINANCE COMPANY
GREEN DEAL FIRST LTD
GRIFFIN MARKETS LIMITED
GROSVENOR SERVICES GROUP LTD
GUILD ENERGY LIMITED
HALL AND PARTNERS EUROPE LTD
HAPPY ENERGY SOLUTIONS LTD
HAVAS MEDIA
HAWKINS & ASSOCIATES LTD
HELP-LINK UK LTD
HOME RESERVE MEMBERSHIP LIMITED
HORIZON ENERGY INFRASTRUCTURE LTD
HOUSING MANAGERS
HSBC
HUNDR
JAMMOVING.COM
J.D. ENERGY SOLUTIONS LTD
IBM UK LIMITED
IFIC FORENSICS
ILLUMINAS LTD
IMAX
IMPROVEASY
IMSERV EUROPE LTD
INCITE MARKETING PLANNING LTD
INCOME MAX COMMUNITY INTEREST CO
INDEPENDENT UTILITIES LTD
INDIGO SWAN LIMITED
INCO GROUP LTD
INFINITY ENERGY ORGANISATION LTD
INNOVITY COMMERCIAL SERVICES
INOSYS LIMITED
INSIGHT DIRECT (UK) LIMITED
INSPIRED ENERGY SOLUTIONS LTD
INSTAGROUP LTD
INSULATION & HEATING INSTALLATIONS
INTELESENT LTD
INTELLIGENT DATA TECHNOLOGIES LTD
INVEW LIMITED
IRON METERING SOLNS (FELIXSTOWE)
IVR INTERACTIVE VOICE RESPONSE (AUTO)
PRIVACY NOTICE LIST 3 – Contractors & service providers with which we share private info

2 TOUCH BPO SERVICES LTD
A & M ENERGY SOLUTIONS LTD
ACCELENTURE (UK) LTD
ACLA METERS UK LTD
ACQUA INC
AC TON CARBON LTD
AE ENERGY SOLUTIONS LTD
AMAZON EU SARL, UK BRANCH
AMEY METERING LIMITED
AMT SYBER LTD
ANESCO LIMITED
ANTHESIS ENERGY UK LIMITED
ARAN SERVICES LTD
ARGUS MEDIA LIMITED
ARKTEK GROUP LIMITED
ARVAL UK LTD
ARVATO FINANCIAL SOLUTIONS LIMITED
ASC HOLDINGS LTD
ASTRAL WEB TECHNOLOGY
ATOS IT SERVICES UK LTD
AVT TECHNOLOGY SOLUTIONS LLC
AXNER UK LTD
B E COSMART LTD
B R TESTING LTD
BAYWA RE SOLAR SYSTEMS LTD
BE INSULATED (UK) LIMITED
BERKS INSULATION
BES METERING SERVICES LTD
BGLOBAL METERING LTD
BICONNECTOR LIMITED
BIERCE SURVEYING LTD
BILLSAVEUK LIMITED
BISS LIMITED
BLUESTONE CREDIT MANAGEMENT LIMITED
BOTMOCK INC
BRITISH BOARD OF AGREEMENT
BRITISH GAS SERVICES LTD
BRITISH TELECOMMUNICATIONS PLC
BROAD OAK PROPERTIES LTD
BROAD OAK PROPERTIES ECO LTD
BROAD OAK PROPERTIES LTD
BUYAPOWA LTD
C & C GROUP
CA EUROPE SARL
CADENT GAS LIMITED
CALVIN METERING LIMITED
CAPGEMINI UK PLC
CAPITA CUSTOMER MANAGEMENT
CAPITAL METERS LIMITED (CML)
CERTINERGY LTD
C O IT UK LIMITED
CHAIN GRANTS
CITY ELECTRICAL FACTORS LTD
CITY ENERGY NETWORK LTD
CLICKSOFTWARE EUROPE LTD
CLOUDSTREAM GLOBAL LIMITED
COBALT TELEPHONE TECHNOLOGIES LIMIT
COMMUNISYS UK LIMITED
COMPUTERMINDS LTD
CONSUMER FINANCIAL LTD
CONTINENTAL PRODUCT ENGINEERING LT
CONTINO SOLUTIONS LIMITED
CORITY SOFTWARE LTD
CORNERSTONE (EAST ANGLIA) LTD
CORNWALL ENERGY ASSOCIATES LTD
DATAGENIC LTD
DATASERVE UK
DJ MCGOUGH LIMITED
DODD GROUP (MIDLANDS) LTD
DOTDIGITAL EMIA LIMITED
DR J H BURGOYNE & PARTNERS LLP
DREEV LTD
DRIEELEC
DUAL METER SYSTEMS LIMITED
DUEDIL LIMITED
DULAS LTD
DUN & BRADSTREET LTD
DYSON ENERGY SOLUTIONS LTD
E ON ENERGY SOLUTIONS LTD
EASTERN POWER NETWORKS PLC
ECO DEAL LTD
ECOCOURAGE
ECOCOURRAGE
ECO SOLUTIONS UK PLC
EPI-USE LABS LTD
ESI SCOTLAND LTD
ESP ELECTRICITY LTD
EVERWARM
EXELA TECH LTD
EXERTIS (UK) LTD
EXOTERIC GAS SOLUTIONS
EXPONEA LTD
FIRST CONSULTING GROUP LIMITED
FIRSTFUEL SOFTWARE, INC.
FORMAT DISPLAY
FUSION RADIATORS LTD
GAS TRANSPORTERS
GARTNER UK LIMITED
GDS
GI SOLUTIONS GROUP LTD
GMSL
GOOGLEAPP
GRAFTON MERCHANTING GB LTD
GRANT STORE LTD
GREEN DEAL FIRST LTD
GREEN FUNDING LTD
GRIFFIN MARKETS LIMITED
GRIVEX OVEN SERVICES GROUP LTD
GUSTO RESEARCH LIMITED
GZ ENERGY SOLUTIONS LIMITED
HAPPY ENERGY LTD
HAPPY ENERGY SOLUTIONS LTD
HAWKINS & ASSOCIATES LTD
HEADBOX SOLUTIONS LIMITED
HELP-UNK LTD
HOMESERVE MEMBERSHIP LIMITED
HORIZON ENERGY INFRASTRUCTURE LTD
HUDGE
IBSI UK LIMITED
ICE ENERGY HEAT PUMPS – IN LIOON
IFC FORENSICS
ILLION DIGITAL TECH SOLUTIONS
IMPROVEASY
IMSERV EUROPE LTD
IMTECH INVRON LIMITED
INFINITY ENERGY ORGANISATION LTD
INFOYSYSTEMS
INSIGHT DIRECT (UK) LIMITED
INSTAGROUP LTD
INSULATION & HEATING INSTALLATIONS
INTEB SUSTAINABILITY LTD
INTELENT LTD
INTELENT LTD
INTELENT DATA TECHNOLOGIES LTD
INTELENT ENERGY TECH SER LTD
ITRON METERING SOLUTIONS (FELIXSTOWE)
ITRON METERING SOLUTIONS (MANCHESTER)
IVR INTERACTIVE VOICE RESPONSE (AUTO)
JAMES & JAMES
JOBLI LIMITED
JUDGE & PRIESTLEY
KEEPER ACCELERATION LIMITED
KENSA CONTRACTING LTD
KERNOW LOANS LTD
KERSHAW CONTRACTING SERVICES LTD
KURA (C5) LTD
LANDMARK ENERGY LTD
LEBA LIMITED
LEEDS CONSULTANCY T/A 1ST LOCATE
LEXINSERIES
LIVE UNION LTD
LIVERPOOL NETHERLANDS BV
LLEWELLYN SMITH LTD
LONDON POWER NETWORKS PLC
LOWELL PORTFOLIO 1 LTD
LOWRI BECK - MAP CHARGES ONLY
LOWRI BECK SERVICES LTD
LUCIDWORKS INC
MACQUARIE LEASING LIMITED
MACQUARIE METERS 3 (UK) LTD
MAPLECO1 LTD
MARK GROUP LTD IN ADMINISTRATION
MATILDA PLANET STRADA COMFORT LTD
MATILTON
MATTEI COMPRESSORS LIMITED
MCS - THE MICRORENEWABLE CERTIFICATION SCHEME
OGEM
MEASURE MY ENERGY LTD
METAVERSE MOD SQUAD UK LTD
METER CORP LTD
METER FIT (NORTH EAST) LTD
METER FIT (NORTH WEST) LTD
METER FIT 10 LIMITED
METER FIT 20 LIMITED
METER FIT 5 LIMITED
METER FIT ASSETS LTD
METERFIT 2 LIMITED
METERFIT 3 LIMITED
METERFIT 4 LTD
MICROSOFT IRELAND OPERATIONS LTD
MONTEL AS
MORRISON DATA SERVICES LIMITED
MOVEME.COM
NATIONAL ENERGY SERVICES LIMITED
NATIONAL GRID GAS METER RENTAL
NATIONAL GRID SMART LTD
NETAFIM SAS
NEW RELIC
NEXT ENERGY SOLUTIONS LIMITED
NFME LIMITED
NISSAN MOTOR (GB) LTD
NORTH ENERGY SOLUTIONS LTD
NORTHERN GAS NETWORKS OPERATIONS
NORTHERN POWERGRID (NORTH EAST)
NORTHERN POWERGRID (YORKSHIRE)
NORTHERN POWERGRID METERING LTD
NPOWER LTD
OLED OFFICE FOR LOW EMISSION VEHICLES