

## EDF Energy Protect & Love2Shop Voucher Promotion

### Terms and Conditions

Subject to availability and on a first come first serve basis during the Promotion Period, following purchase of a Qualifying Product by Eligible Employees EDF Energy will send the first 75 Eligible Employees a Voucher in accordance with Condition 5 below (the "Promotion"). The Promotion will commence on 26 October 2016 and end at 23:59 (GMT) on 31 March 2017 (the "Promotion Period"). The EDF Energy Protect insurance products which qualify for the promotion are: 'Boiler Protect', 'Heating Protect' and 'Protect Bundle' ("Qualifying Product").

1. The Promotion is open to permanent employees of EDF Energy only ("Employees").
2. The Promotion is not open to Employees who have purchased a Qualifying Product prior to the Promotion Period irrespective of whether such product has now expired and/or been cancelled.
3. An Employee will be eligible for the Promotion if they:
  - (a) purchase one Qualifying Product from Collinson Insurance Services Ltd trading as Intana ("Intana") by telephone during the Promotion Period;
  - (b) state their full EDF Energy employee number to Intana at the time of purchase;
  - (c) purchase the Qualifying Product during the Promotion Period only (not at any time prior to or after the Promotion Period) ;
  - (d) the Qualifying Product is purchased for the Employee's home address as registered with EDF Energy; and
  - (e) the Qualifying Product is not cancelled within sixty (60) days of purchase;
4. Failure to quote the correct employee number as required by Condition 3(a) above will mean Employee doesn't meet criteria of offer and will invalidate any claim to a Voucher.
5. Subject to availability, the Eligible Employee will receive one "Love2Shop" voucher for the value of:
  - a) £15 if they purchase Boiler Protect insurance from Intana;
  - b) £20 if they purchase Heating Protect insurance from Intana; or
  - c) £25 if they purchase Protect Bundle insurance from Intana;(the "Voucher"),
6. EDF Energy will send the Voucher by post. Delivery of the Voucher will be to the postal address which EDF Energy holds for the Eligible Employee.
7. EDF Energy will endeavour to deliver the Voucher to Eligible Employees within sixty (60) days of the date of purchase of a Qualifying Product, but time of delivery will not be of the essence and EDF Energy will not be liable for any delay in delivery or losses arising from such delay.
8. Maximum of one Voucher per Eligible Employee and per household.
9. EDF Energy reserves the right to withdraw the Promotion at any time before the end of the Promotion Period.
10. Vouchers are non-transferable and there is no cash alternative.
11. Vouchers are subject to availability and are allocated on a first come first served basis.
12. Use of the Voucher will be subject to Love2Shop's terms and conditions. EDF Energy is not responsible for any third-party products or services purchased with the Voucher.
13. Vouchers can be exchanged for a variety of goods or services which may vary from time to time. Current suppliers are shown at [www.love2shop.co.uk](http://www.love2shop.co.uk).
14. An expiry date is printed on each Voucher. The Voucher cannot be used after this date.
15. EDF Energy reserves the right at its absolute discretion to disqualify claims which it considers do not comply with these terms and conditions.
16. This Promotion is not redeemable with any other offer.
17. EDF Energy will not have any interest or liability for: (a) any Voucher other than to provide the Voucher in accordance with these terms and conditions. EDF Energy shall have no liability or obligation to replace any lost, stolen or damaged Vouchers and any faults or

issue with the Voucher itself must be taken up directly with Love2Shop; or (b) in respect of any of the Qualifying Products.

18. EDF Energy is not responsible for any third-party products or services including the Qualifying Products which are sold and administered by Collinson Insurance Services Limited (t/a Intana) who are authorised and regulated by the Financial Conduct Authority (Reg. No 311883). The Qualifying Products are underwritten by Great Lakes Reinsurance (UK) SE which is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority (Register number 202715) and the Prudential Regulation Authority.

19. Insurance cover provided by the Qualifying Products will be subject to Intana's terms and conditions and the issue of a voucher does not confirm eligibility for the any of the products or commit the insurer to issuing a policy.

## EDF Energy Love2Shop Voucher Promotion

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20. Participants will be solely responsible for any and all applicable taxes and any other relevant costs and expenses which are not stated in these terms and conditions as being included.

21. By participating in this Promotion, each Eligible Employee agrees, to the maximum extent permitted by applicable laws, to release and hold EDF Energy harmless from any and all liability whatsoever for any injuries, losses or damages of any kind arising from participation in or in connection with the Promotion, including without limitation, awarding, acceptance, receipt, possession, use and/or misuse of the Voucher. The above limitation of liability shall not apply to liability arising from fraud (including fraudulent misrepresentation), death or personal injury caused as a result of EDF Energy's negligence.

22. The Promotion will end with immediate effect if the number of Qualifying Products purchased at any point during the Promotion Period reaches 75. EDF Energy will issue a notice on its internal intranet Pulse if the Promotion is ended in such circumstances.

23. EDF Energy may in its sole discretion cancel, terminate, modify or suspend the promotion, or invalidate any affected purchase (this includes, without limitation, by reason of infection by computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, technical failures or any cause beyond the control of EDF Energy which corrupts or affects the administration, security, fairness, integrity or proper conduct of this Promotion). EDF Energy will issue a notice on its internal intranet Pulse if it decides to exercise this right.

24. The Promotion is governed by English law.

25. This Promotion is endorsed by EDF Energy Customers plc, whose registered office is: 40 Grosvenor Place, London, SW1X 7EN under Company No. 2228297 ("EDF Energy") independently and has not been authorised, sponsored, or otherwise approved by Love2Shop.

26. Purchase of a Qualifying Product signifies acceptance of these Terms and Conditions.

27. Any queries relating to this Promotion should be sent to [nonenergyemployeeoffer@edfenergy.com](mailto:nonenergyemployeeoffer@edfenergy.com). In the event of any dispute arising in relation to the Promotion, the matter will be referred to EDF Energy's Senior Manager of Customer Propositions and Sales Experience, whose decision will be final.