

Instruction to your bank or building society to pay by Direct Debit



Service User Number 2 7 8 1 6 2	
	For EDF Energy official use only. This is not part of the instruction to your bank or building society
Please print and fill in the whole form including official use box using a ball point pen and send it to:	I/we would like to make variable Direct Debit payments to match our invoices.
EDF Energy B2B Revenue Management Gadeon House, Grenadier Road	Please complete your name and address details Name:
Exeter Business Park Exeter EX1 3UT	Position: Company: Address:
	Postcode:
Name(s) of Account Holder(s)	Telephone:
	Please enter the first Meter Point Administration Number (MPAN) associated with the contract.
Bank or building society Account Number	If you wish to have multiple MPANs attached to this instruction please email
Branch Sort Code	B2BRevenueManagement@edfenergy.com or write to EDF Energy, B2B Revenue Management, Gadeon House, Grenadier Road, Exeter Business Park, Exeter, EX1 3UT with a complete list.
	Instruction to your bank or building society
Name and Full Post Address of your bank or building society To: The Manager Bank/Building Society Address:	Please pay EDF Energy Customers Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with EDF Energy Customers Limited and, if so details will be passed electronically to my bank/building society.
	Signature: Date:
Postcode:	Print Name:
Reference (to be completed by EDF Energy)	Signature: Date:
	Print Name:

Please note that some banks and building societies may not accept Direct Debit Instructions for some types of account.

This guarantee should be detached and retained by the paver

Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct
 Debit EDF Energy Customers Limited will notify you 3 working days in advance
 of your account being debited or as otherwise agreed. If you request
 EDF Energy Customers Limited to collect a payment, confirmation of the
 amount and date will be given to you at the time of the request



- If an error is made in the payment of your Direct Debit, by EDF Energy Customers Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when EDF Energy Customers Limited asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.