Understanding your electricity bill

A guide for large business customers
Your electricity bill

This e-guide has been put together to help you understand your EDF Energy bill.

The arrow buttons at the bottom of the page will navigate you through this e-guide. Alternatively click on either of the bill examples on the right to take you directly to the explanation page.
**Summary page**

1. **Contact details**
2. **Account number**
3. **Invoice number**
4. **Invoice period and Invoice issue date**
5. **Your reference**
6. **Rota Disconnection Code**
7. **Mailing address**
8. **Payment due date**
9. **Payment terms**
10. **Supply address**
11. **Invoice summary**
12. **Account balance brought forward**
13. **Important account information**
14. **Fixed and consumption charges**
15. **Total additional charges**
16. **Climate Change Levy (CCL)**
17. **VAT charges**

---

<table>
<thead>
<tr>
<th>Account balance brought forward</th>
</tr>
</thead>
<tbody>
<tr>
<td>Account balance last period: £−500.00</td>
</tr>
<tr>
<td>Payments received: £500.00</td>
</tr>
<tr>
<td>Total balance brought forward: £0.00</td>
</tr>
</tbody>
</table>

---

**Important account information**

- If you require help to understand the sections of this bill, please visit edfenergy.com/largebusiness.
- This bill contains reconciliations, for a breakdown of costs, please visit the ‘reconciliation section within this invoice.’
- Please remember it is your responsibility to maintain your inventory records and to inform your network operator as and when there are any changes.
- Help save energy at work with our Energy Efficiency Toolkit
- View your account information online with MyBusiness.
- Avoid estimated meter readings by submitting actuals online.

---

**Electricity invoice: £1,342.74**

- Status: This VAT invoice is now due for payment.
- Payment due date: 15 Feb 21
- Meter type: Mixed
- Payment terms: Monthly/Direct Debit, 14 days, in line with your Terms and Conditions
- Supply address: Sample Ltd, 10 Sample Way, Sampledon, SA1 2LE

---

**Invoice summary**

<table>
<thead>
<tr>
<th>Charge type</th>
<th>Amount (incl. VAT)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Supply charges for this period</td>
<td>£37.74 (0% VAT)</td>
</tr>
<tr>
<td>Total transmission and agent charges for this period</td>
<td>£5.00 (5% VAT)</td>
</tr>
<tr>
<td>Total distribution charges for this period</td>
<td>£88.00</td>
</tr>
<tr>
<td>Total reconciliation charges</td>
<td>£0.00</td>
</tr>
<tr>
<td>Total additional charges and adjustments for the period</td>
<td>£0.00</td>
</tr>
<tr>
<td>Total for this period</td>
<td>£1,342.74</td>
</tr>
<tr>
<td>Total balance brought forward</td>
<td>£0.00</td>
</tr>
</tbody>
</table>

---

**Payment Due Notice**

Please note that if your payment is not received by the payment due date given above, you may incur late payment interest charges. These are detailed within the ‘Our Charges’ section of your Terms and Conditions.
Bill detail page

18 Contract information
a Contract quote reference
b Earliest termination date
c Pricing point
d Contract type
e Fuel mix
f CCL exemption status
g TNUoS
19 Meter & network information
19 Voltage
Capacity

20 Consumption charges
This section contains a breakdown of all charges associated with the physical supply of electricity provided by EDF Energy during this invoicing period.

Electricity invoice detail: period 01 Jan 18 - 31 Jan 18 (31 days)

Supply Address:
Base and Ground, 68 Sample Way, Sampledon, SA1 2LE

Mon - Fri 08:00 - 17:00
call 105
edfenergy.com/largebusiness

Our business hours

Electricity invoice detail: period 01 Jan 18 - 31 Jan 18 (31 days)

Account number / Invoice Number:
1295078916 / 1295000002

Invoice period: 01 Jan 21 - 31 Jan 21
Invoice issue date: 01 Feb 21
Your ref: BVATIN01
Page 2 of 9
A

Contract information
Contract quote reference Q736H71 R1.2
Earliest termination date 01 Jan 21
Contract type Fixed
Pricing point CT
Earliest termination date 01 Jan 21

Organisation CCL exemption status 25%
Fuel mix Brown 25%, CHP 25%, Nuclear 25%, Renewable 25%

Supply charges
The following charges apply to invoice period: 01 Jan 18 - 31 Jan 18

<table>
<thead>
<tr>
<th>MPAN</th>
<th>Rate component</th>
<th>Charge description</th>
<th>Average Loss Adjustment factor</th>
<th>Units</th>
<th>Units of measure</th>
<th>Cost (£)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1890210900810</td>
<td>1</td>
<td>Energy Charge at 0.1000 per kWh (Day)</td>
<td>1,000</td>
<td>kW</td>
<td>£100.00</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2</td>
<td>Energy Charge at 0.0500 per kWh (Night)</td>
<td>2,000</td>
<td>kW</td>
<td>£100.00</td>
<td></td>
</tr>
<tr>
<td></td>
<td>MD</td>
<td>Demand Charge at 0.2500 per kW</td>
<td>200</td>
<td>kW</td>
<td>£10.00</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Total charge for MPAN £250.00</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2198854597901</td>
<td>1</td>
<td>Energy Charge at 0.1000 per kWh (Day)</td>
<td>1,000</td>
<td>kW</td>
<td>£100.00</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2</td>
<td>Energy Charge at 0.0500 per kWh (Night)</td>
<td>2,000</td>
<td>kW</td>
<td>£100.00</td>
<td></td>
</tr>
<tr>
<td></td>
<td>MD</td>
<td>Demand Charge at 0.2500 per kW</td>
<td>200</td>
<td>kW</td>
<td>£10.00</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Total charge for MPAN £250.00</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Total consumption charges £500.00</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Account number: 523 0412 02
VAT registration number: 523 0412 02

Consumption charges
This section contains a breakdown of all charges associated with the physical supply of electricity provided by EDF Energy during this invoicing period.

Invoice issue date: 01 Feb 21
Your ref: BVATIN01
Page 2 of 9
A

Consumption charges

Electricity invoice detail: period 01 Jan 18 - 31 Jan 18 (31 days)

Consumption charges

Invoice issue date: 01 Feb 21
Your ref: BVATIN01
Page 2 of 9
A

Consumption charges

Invoice issue date: 01 Feb 21
Your ref: BVATIN01
Page 2 of 9
A

Continues over
Bill detail page

21 Fixed charges

<table>
<thead>
<tr>
<th>Description</th>
<th>Units</th>
<th>Units of measure</th>
<th>Cost (£)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standing Charge £1.6100 per day</td>
<td>31</td>
<td>days</td>
<td>£49.91</td>
</tr>
</tbody>
</table>

Total fixed charges £9.92

Total consumption charges £80.00

Total supply charges £89.92

22 Distribution charges

This section contains a breakdown of all related industry and third party charges that are levied onto your electricity supply charges.

### Distribution charges

The following charges apply to invoice period 01 Jan 21 - 31 Jan 21

<table>
<thead>
<tr>
<th>Rate component</th>
<th>Charge description</th>
<th>Units</th>
<th>Units of measure</th>
<th>Cost (£)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Distribution Charge £0.0100 per kWh (Green)</td>
<td>1,000</td>
<td>kWh</td>
<td>£10.00</td>
</tr>
<tr>
<td>2</td>
<td>Distribution Charge £0.0500 per kWh (Red)</td>
<td>1,000</td>
<td>kWh</td>
<td>£50.00</td>
</tr>
<tr>
<td>3</td>
<td>Distribution Charge £0.0200 per kWh (Amber)</td>
<td>1,000</td>
<td>kWh</td>
<td>£20.00</td>
</tr>
</tbody>
</table>

Total fixed charges £9.92

### Consumption charges

The following charges apply to invoice period 31 Jan 21 - 31 Jan 21

<table>
<thead>
<tr>
<th>Rate component</th>
<th>Charge description</th>
<th>Units</th>
<th>Units of measure</th>
<th>Cost (£)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Availability Charge £0.0250 per day</td>
<td>31</td>
<td>days</td>
<td>£0.92</td>
<td></td>
</tr>
</tbody>
</table>

Total consumption charges £80.00

### Fixed charges

The following charges apply to invoice period 01 Jan 21 - 31 Jan 21

<table>
<thead>
<tr>
<th>Description</th>
<th>Units</th>
<th>Units of measure</th>
<th>Cost (£)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standing Charge £1.6100 per day</td>
<td>31</td>
<td>days</td>
<td>£49.91</td>
</tr>
</tbody>
</table>

Total fixed charges £9.92

The following charges apply to invoice period 01 Jan 21 - 31 Jan 21

Supply Address:
Base and Ground, 68 Sample Way, Sampledon, SA1 2JE

Electricity invoice detail: period 01 Jan 21 - 31 Jan 21 (31 days)

Your ref: BVATIN01
Invoice issue date: 01 Feb 21
Account number / Invoice Number: 12345678910 / 123450000002
Invoice period: 01 Jan 21 - 31 Jan 21
Your ref: BVATIN01
Page 3 of 9

© Copyright EDF 2021
Electricity invoice detail: period 01 Jan 21 - 31 Jan 21 (31 days)

Supply Address:
Base and Ground, 68 Sample Way, Sampledon, SA1 2LE

The following charges apply to invoice period: 01 Jan 21 - 31 Jan 21

**Reactive power charges**
Reactive Power Charges £0.1000 per kVAh 100kW £10.00
Reactive Power Charges £0.1000 per kVAh 100kW £10.00

Total reactive power charges £10.00

**Transmission and agent charges**
Settlement Agency Charge £5.0000 per MPAN 1 £5.00
Settlement Agency Charge £5.0000 per MPAN 1 £5.00

Total charges for MPAN £10.00

**Fixed charges**
Transmission and agent charges
Settlement Agency Charge £5.0000 per MPAN 1 £5.00
Settlement Agency Charge £5.0000 per MPAN 1 £5.00

Total charges for MPAN £10.00

Total fixed charges £20.00

**Transmission Network Use of System**
Forecast TRIAD demand & MD% Charge description Charge for period
1890205900910 100kW Monthly TRADG Charge £6.70 per kW £110.00
2198985497901 100kW Monthly TRADG Charge £6.70 per kW £110.00

Total Transmission Network Use of System charges £20.00

---

Electricity invoice detail: period 01 Jan 21 - 31 Jan 21 (31 days)
Bill detail page

26 Transmission Network Use of System reconciliation

27 Volume management

Electricity invoice detail: period 01 Jan 21 - 31 Jan 21 (31 days)

<table>
<thead>
<tr>
<th>MPAN</th>
<th>Date</th>
<th>Demand during period</th>
<th>Loss adjustment factor</th>
<th>Cost ($)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1890205900910</td>
<td>11 Mar 20</td>
<td>80kW</td>
<td>1.22</td>
<td>£0.1200 per kW</td>
</tr>
<tr>
<td>17 Jun 20</td>
<td>80kW</td>
<td>1.22</td>
<td>£0.1800 per kW</td>
<td></td>
</tr>
<tr>
<td>23 Dec 20</td>
<td>80kW</td>
<td>1.22</td>
<td>£0.2100 per kW</td>
<td></td>
</tr>
<tr>
<td>23 Dec 20</td>
<td>145kW</td>
<td>1.04</td>
<td>£0.1800 per kW</td>
<td></td>
</tr>
<tr>
<td>23 Dec 20</td>
<td>165kW</td>
<td>1.12</td>
<td>£0.2100 per kW</td>
<td></td>
</tr>
</tbody>
</table>

Total charges £32
Total charge billed £32
Total reconciliation £0

Total transmission and agent charges £32.00

Volume management

The following charges apply to invoice period 01 Jan 21 - 31 Jan 21

<table>
<thead>
<tr>
<th>Contract Tolerance (%)</th>
<th>Tolerance threshold breach (%)</th>
<th>Tolerance threshold breach 5% (</th>
<th>Average system buy/sell price ($)</th>
<th>Volume tolerance charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>10% Monthly</td>
<td>5.00</td>
<td>5.00</td>
<td>£1.00</td>
<td>£10.00</td>
</tr>
<tr>
<td>10% Monthly</td>
<td>5.00</td>
<td>5.00</td>
<td>£1.00</td>
<td>£15.00</td>
</tr>
</tbody>
</table>

Total volume management charge £100.00
Total volume management charges £150.00

Volume management

Transmission Network Use of System reconciliation (appears only once per year after reconciliation)

<table>
<thead>
<tr>
<th>MPAN</th>
<th>Date</th>
<th>Demand during period</th>
<th>Loss adjustment factor</th>
<th>Cost ($)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1890205900910</td>
<td>11 Mar 20</td>
<td>80kW</td>
<td>1.22</td>
<td>£0.1200 per kW</td>
</tr>
<tr>
<td>17 Jun 20</td>
<td>80kW</td>
<td>1.22</td>
<td>£0.1800 per kW</td>
<td></td>
</tr>
<tr>
<td>23 Dec 20</td>
<td>80kW</td>
<td>1.22</td>
<td>£0.2100 per kW</td>
<td></td>
</tr>
<tr>
<td>23 Dec 20</td>
<td>145kW</td>
<td>1.04</td>
<td>£0.1800 per kW</td>
<td></td>
</tr>
<tr>
<td>23 Dec 20</td>
<td>165kW</td>
<td>1.12</td>
<td>£0.2100 per kW</td>
<td></td>
</tr>
</tbody>
</table>

Total charges £32
Total charge billed £32
Total reconciliation £0

Total transmission and agent charges £32.00

Rollover text or click numbers on the bill illustration to reveal details.
## Bill detail page

### 28 Reconciliation

This section contains a breakdown of flex and ad hoc reconciliation adjustments applied to invoice.

<table>
<thead>
<tr>
<th>MPAN</th>
<th>Period</th>
<th>Description</th>
<th>Units (kW)</th>
<th>Units (kVArh)</th>
<th>Units (kVArh)</th>
<th>Units (kWh)</th>
<th>Cost (£)</th>
</tr>
</thead>
<tbody>
<tr>
<td>189020900910</td>
<td>01 Jan 21 - 31 Jan 21</td>
<td>Energy Reconciliation</td>
<td>1,000</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>50.00</td>
</tr>
<tr>
<td>2198985497901</td>
<td>01 Jan 21 - 31 Jan 21</td>
<td>Reconciliation Charge</td>
<td>1,000</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>50.00</td>
</tr>
</tbody>
</table>

**Total reconciliation amount**: £100.00

### 29 Power information summary

#### Power factor

<table>
<thead>
<tr>
<th>Power factor</th>
<th>Meter reg</th>
<th>Time of use</th>
<th>Units (kVA)</th>
<th>Units (kW)</th>
<th>Units (kVArh)</th>
<th>Units (kW)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1</td>
<td>NIGHT</td>
<td>1000</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>2</td>
<td>REAP</td>
<td>DAY</td>
<td>1000</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>MD</td>
<td>MD</td>
<td>1000</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>2000</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

**MPAN sub total**: 200 100 3,000

**Total units**: 200 100 3,000

### 30 Read history

#### MPAN & Meter serial no.

<table>
<thead>
<tr>
<th>Power factor</th>
<th>Meter reg</th>
<th>Time of use</th>
<th>Start Register</th>
<th>End Register</th>
<th>Units (kW)</th>
<th>Units (kVArh)</th>
<th>Units (kW)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1</td>
<td>NIGHT</td>
<td>01 Jan 21</td>
<td>15 Jan 21</td>
<td>10,000</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>2</td>
<td>DAY</td>
<td>01 Jan 21</td>
<td>15 Jan 21</td>
<td>10,500</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>REAP</td>
<td>MD</td>
<td>01 Jan 21</td>
<td>15 Jan 21</td>
<td>-</td>
<td>-</td>
<td>500</td>
</tr>
<tr>
<td></td>
<td></td>
<td>MD</td>
<td>01 Jan 21</td>
<td>15 Jan 21</td>
<td>-</td>
<td>-</td>
<td>500</td>
</tr>
</tbody>
</table>

**MPAN sub total**: 300 100 3,000

---

**增值税登记号**: 523 0412 02

**电费账单详情**: 2021年01月21日至2021年01月21日（31天）

**进一步阅读**: 通过访问 [www.powercut105.com](http://www.powercut105.com) 或拨打 105 获取电力中断或紧急情况的帮助。

**营业时间**: 周一至周五 08:00 - 17:00

**电费账单期**: 2021年01月21日至2021年01月21日

**账号/发票号**: 123450000002

**发票期**: 2021年02月01日

**参考号**: BVATIN01

**页码**: 6/9

---
Electricity invoice detail: period 01 Jan 21 - 31 Jan 21 (31 days)

Supply Address:
Base and Ground, 68 Sample Way, Sampledon, SA1 2LE

Read history...continued

| Read units | 200 | 100 | 3,000 |
| a = actual reading | e = estimate reading | c = customer reading | REAP = reactive power | MD = maximum demand |

Charges and adjustments

Late payment interest
Invoice no | LPI | Late payment interest |
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>123450000001</td>
<td>LPI Low rate: 3% (15/01/2021 - 28/01/2021)</td>
<td>£10.00</td>
</tr>
<tr>
<td></td>
<td>LPI High rate: 8% (29/01/2021 - 01/02/2021)</td>
<td>£10.00</td>
</tr>
<tr>
<td>123450000001</td>
<td>Late Payment Collection Fee</td>
<td>£30.00</td>
</tr>
</tbody>
</table>

Total LPI charges £50.00

Early termination fees
MPAN: 2198985497901
Early Termination Fee £10.00 per MPAN £10.00

Total early termination charges £10.00

Site removal fees
MPAN: 2198985497901
Site Removal Fee £10.0000 per MPAN £10.00

Total site removal charges £10.00

Additional service charges
MPAN (if charged at MPAN level): 2198985497901
Type: RCB rebill
Original Invoice No: 003, Adjustment Type: RCB rebill £15.00

Type: nHH Read Amendment
Invoice Number: 123450000001, Adjustment Type: nHH Read Amendment £15.00

Total additional service charges £30.00

Account number / Invoice Number: 123450000001 / 123450000002
Invoice period: 01 Jan 21 - 31 Jan 21
Invoice issue date: 01 Feb 21
Your ref: BVATIN01
Page 7 of 9

Mid Market
Our business hours
Mon - Fri 08:00 - 17:00
edfenergy.com/largebusiness
For power cut or emergency call 105 or visit www.powercut105.com

Account enquiry? Call 0845 300 4811
Electricity invoice detail: period 01 Jan 21 - 31 Jan 21 (31 days)

Supply Address:
Base and Ground, 68 Sample Way, Sampledon, SA1 2LE

Important account information
• Measure, manage and save energy online with ‘MyAccount for Large Business’

DNO details
UK Power Networks, Fore Hamlet, Ipswich, IP3 8AA, 0800 028 0247

MPANS
S 06 408 318 S 07 470 308
18 4083 318 21 4088 580 301

Account number / Invoice Number: 12345678910 / 123450000002
Invoice period: 01 Jan 21 - 31 Jan 21
Invoice issue date: 01 Feb 21
Your ref: BVATIN01

Page 8 of 9

Rollover text or numbers on the bill illustration to reveal details.
We’re proud to be a zero carbon supplier.

Every year we must publish details of the fuel sources that have been used to generate the electricity we supply to our customers. The information in the table below covers our supply licence for EDF Energy Customers Ltd for the period from April 2020 to March 2021. Our customers’ electricity is sourced from our own UK power stations, the wholesale energy market and other independent power generators. We are a major supporter of independent renewable generators.

<table>
<thead>
<tr>
<th></th>
<th>Coal</th>
<th>Gas</th>
<th>Nuclear</th>
<th>Renewable</th>
<th>Other</th>
<th>CO₂ g/kWh</th>
<th>Radioactive waste g/kWh</th>
</tr>
</thead>
<tbody>
<tr>
<td>EDF’s fuel mix</td>
<td>1.3%</td>
<td>7.5%</td>
<td>62.1%</td>
<td>29.0%</td>
<td>0.1%</td>
<td>42</td>
<td>0.0043</td>
</tr>
<tr>
<td>Contribution to our carbon emissions</td>
<td>30.8%</td>
<td>66.7%</td>
<td>0.0%</td>
<td>0.0%</td>
<td>2.5%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>UK average fuel mix</td>
<td>2.7%</td>
<td>38.2%</td>
<td>16.1%</td>
<td>40.3%</td>
<td>2.7%</td>
<td>182</td>
<td>0.0011</td>
</tr>
</tbody>
</table>

The figures for UK average fuel mix are provided by the Department for Business, Energy & Industrial Strategy (BEIS). Depending on the tariff you are on, the fuel source and carbon emissions associated with the generation of your electricity may vary. For more information on our fuel mix, visit edfenergy.com/fuelmix

This next table shows you the fuel mix of our supply contracts. As an EDF customer your business should also be proud to be contributing to the zero carbon future of the UK.

<table>
<thead>
<tr>
<th></th>
<th>Coal</th>
<th>Gas</th>
<th>Nuclear</th>
<th>Renewable</th>
<th>Other</th>
<th>CO₂ g/kWh</th>
<th>Radioactive waste g/kWh</th>
</tr>
</thead>
<tbody>
<tr>
<td>Zero Carbon(1)</td>
<td>0.0%</td>
<td>0.0%</td>
<td>100.0%</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0</td>
<td>0.0070</td>
</tr>
<tr>
<td>Renewable(2)</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0.0%</td>
<td>100.0%</td>
<td>0.0%</td>
<td>0</td>
<td>0.0000</td>
</tr>
<tr>
<td>All other(3)</td>
<td>4.0%</td>
<td>22.7%</td>
<td>38.8%</td>
<td>34.1%</td>
<td>0.4%</td>
<td>129</td>
<td>0.0027</td>
</tr>
</tbody>
</table>

(1) Zero carbon tariffs and products include any sold as ‘nuclear backed’, such as Zero Carbon for Business (formerly Blue for Business).
(2) All renewable tariffs and products (includes EV tariff).
(3) All other tariffs and products - tariffs not referred to as Zero Carbon or Renewable.

The nuclear backed and renewable electricity that we buy for Residential, SME, Zero Carbon for Business (formerly Blue for Business) or Renewable tariffs and products is supplied into the National Grid. Customers receive that electricity through the National Grid, not directly from zero-carbon generators.
Why an e-guide? At EDF we are committed to using the most sustainable working practices wherever possible and this includes when delivering communications to our customers. E-guides significantly reduce the volume of printed material we need, reducing our carbon footprint. Our customers appreciate e-guides because they offer timely delivery of easy to access information in an ideal format for the modern screen based working environment.

edfenergy.com/largebusiness