Small Business Customer Survey Internal competetion (the “Prize Draw”)
Terms and Conditions (the “Rules”)

The Prize Draw is provided by EDF Energy Customers Limited, a company registered in England & Wales with company number 02228297, having its registered address at Nova North, 11 Bressenden Place, London, SW1E 5BY (the “**Promoter**”). Entry into the Prize Draw signifies acceptance of these Rules.

1. Prize Draw Timeline

1.1 The Prize Draw will run from 10:00am on Thursday 2nd July 2026 (the “Opening Date”) to 17:00pm on Friday 17th July 2026 (the “**Promotional Period**”).

1.2 **Eligible Participants must** have received our email campaign through Braze & have completed the relevant webform.

1.3 , as advertised in the Promoter’s offices and follow the instructions on the web-form to submit their entry.

1.4 Entries must be received by no later than 17:00pm on Friday 17th July 2026. Any entries received after the Promotional Period are automatically disqualified.

1.5 There is no purchase necessary to enter the Prize Draw.

2. Eligibility

2.1 Entrants must be 18 years of age or older at the date of the Prize Draw and resident in the United Kingdom.

2.2 Entrants must be an EDF Small Business customer. **(“Eligible Participants”).**

2.3 In entering the Prize Draw, you confirm that you are eligible to do so and eligible to claim the Prize. The Promoter may require you to provide proof that you are eligible to enter the Prize Draw. The Promoter will not accept entries that are automatically generated by a computer, illegible, have been altered, reconstructed, forged, or tampered with, photocopies and not originals, or incomplete.

2.4 There is a limit of one entry per person. Entries on behalf of another person will not be accepted, and joint submissions are not allowed.

3. Selecting the Winners

3.1 Out of all eligible entries submitted, twenty winners will be selected. The winners will be selected using a computer-generated number randomiser. All entrants will be assigned a number, and the automated system will pick twenty number at random from all entries received, to determine which entrants have won.

3.2 If the Promoter reasonably determines that no entry satisfactorily fulfils the required eligibility criteria, the Promoter reserves the right not to announce the winners and accordingly, shall withhold the Prize(s).

4. The Prize

4.1 In accordance with Clause 4.2 or Clause 4.3, the Winners shall receive a £50 Amazon gift card (the “Prize”).

4.2 The Prize is not negotiable, transferable, or exchangeable for a cash alternative.

4.3 Prizes are subject to availability. The Promoter reserves the right, at its absolute discretion, to substitute the Prize with an alternative Prize.

4.4 The winners will be notified via email from the Promoter by 17:00pm on Wednesday 22nd July 2026 (the “**Announcement Date**”).

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5. Claiming the Prize

5.1 The Winners of the Ultimate Prize will receive an email on the Announcement Date from either Mr Eric Phipps-Mitchell (Design Specialist) or Mr Dylan Coyle (Marketing Lead) who will notify them that they are the Winner.

5.2 Please allow 20 working days following the email confirming that you have won the Prize Draw for delivery of the Prize to be emailed to you by the Competition Email Address.

5.3 The Promoter will make all reasonable efforts to contact the Winners. If any of the Winners cannot be contacted or is not available, the Promoter reserves the right to offer the prize to an alternative eligible entrant selected from the valid Entries received.

5.4 Please allow 10 working days following the acceptance of the Prize for the Prize to be sent to your email address with the voucher the winner has selected.

5.5 The Promoter will make all reasonable efforts to contact the winners. If the any of winners cannot be contacted or are not available, the Promoter reserves the right to offer the Prize to an alternative eligible entrant selected from all eligible entries received using the same method outlined in clause 3.1.

6. General

6.1 The Promoter reserves the right to disqualify any entry which does not fully comply with these Rules or if the entrant’s conduct is contrary to the spirit or intention of the Prize Draw.

6.2 The Promoter may cancel this Prize Draw at any time, and/or may amend the terms of the Prize Draw. Any withdrawal of or changes to the Prize Draw shall be made aware to all customers affected by the decision.

6.3 If these Rules or any part of them should be determined to be illegal, invalid or otherwise unenforceable, then to the extent that they are so illegal, invalid or unenforceable, they shall in that state or country be treated as severed and deleted from these Rules and the remaining Rules shall survive and remain in full force and effect.

6.4 These terms and conditions shall be governed by the law of England and Wales, and the parties submit to the exclusive jurisdiction of the courts of England and Wales.