RENEWAL DOMESTIC END USER FORM

Thanks for choosing EDF Energy as your supplier. As part of our regulatory obligations we need to find out if you have any properties that have domestic or vulnerable end users.

1 If you are the owner of sites which may be occupied by domestic or vulnerable persons, please list all domestic or vulnerable end user sites in the below form. Below is an explanation of a domestic or vulnerable end user:

"A customer is vulnerable if for reasons of age, health, disability or severe financial insecurity, they areunable to safeguard their personal welfare or the personal welfare of other members of the household"
e.g.

- A customer is caring for an elderly person in the household;
- Pensionable Age
- Any person with a disability or chronic illness;
- An informed third party, such as a carer, social worker, health visitor or physician has indicated that a person may be vulnerable;
- Young children;
- Persons dependent on medical equipment;

2 If you do not have any sites occupied by domestic or vulnerable persons please tick the below box:

No domestic or vulnerable end users

Please sign and return this form with your Term Sheet to the Relationship Manager.

Signature	
Full Name	
Job Title	
Date	

The definition of vulnerable customers is as follows:

- *"when a consumer's personal circumstances and characteristics combine with aspects of the market to create situations where he or she is:*
- *Significantly less able than a typical consumer to protect or represent his or her interests in the energy market;*

and/or

- *Significantly more likely than a typical consumer to suffer detriment, or that detriment is likely to be more substantial*
- *blind, partially sighted, deaf or hearing-impaired"*

H3241.03/25.v2

Domestic End User MPANs

	MPAN	Type of Vulnerability		MPAN	Type of Vulnerability
1			26		
2			27		
3			28		
4			29		
5			30		
6			31		
7			32		
8			33		
9			34		
10			35		
11			36		
12			37		
13			38		
14			39		
15			40		
16			41		
17			42		
18			43		
19			44		
20			45		
21			46		
22			47		
23			48		
24			49		
25			50		

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