

Bite-sized Guide to

**Market-Wide**

**Half-Hourly Settlement**

'MHHS' reforms explained for large businesses,  
energy brokers and public sector customers

# What is MHHS?



MHHS is a programme of major industry reforms that will modernise how electricity is used and accounted for in the UK.

It's the biggest overhaul of the electricity system and its processes since privatisation in the 90's.

## Who's involved?

- The central MHHS programme is being led by the energy regulator, Ofgem
- The whole industry is working together to deliver the reforms
- Changes will impact all industry participants

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*We're preparing behind the scenes and making sure our customers know what to expect.*



# Why is MHHS being introduced?



## Smarter consumption insights

MHHS aims to provide more accurate, timely insights into electricity consumption. This will help the industry understand energy usage, predict demand and meet future energy needs.



## Flexibility to support net zero

Better data will incentivise suppliers to offer new products and time-of-use tariffs based on flexible energy use. Encouraging flexibility helps support our transition to a net zero future.



## Cost-saving opportunities

Engaging with new flexibility schemes and tariffs will help businesses lower their energy bills. Ofgem expects MHHS to bring £1.5b to £4.5b in net benefits for British consumers by 2045.

## Potential benefits for your business

MHHS will help to bring potential benefits for businesses with smart or AMR meters:

- ✓ **Gain accurate, Half-Hourly data** for all your meters to help manage your energy
- ✓ **Access the latest products and tariffs** including flexibility, battery storage & EVs
- ✓ **Avoid more frequent engineer visits** carrying out manual HH data downloads



*If you'd like to access the benefits of MHHS, you'll need meters capable of recording HH data.*

*We can help upgrade your meter(s) to ensure your business is ready.*

# What's changing?

MHHS will transform the electricity system and its processes, affecting all industry participants.

Most changes will take place behind the scenes and commercial details will be worked out as the programme is delivered across the industry.

The main industry changes include:

- **Half-Hourly (HH) Settlement for all MPANs**, regardless of meter type. This is currently only required for the largest industrial and commercial consumers
- **Changes to market structure and services.** All Non-Half-Hourly (NHH) agents and processes will be replaced with new market segments and new data and metering services to deliver MHHS

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*We'll be in touch to explain exactly how any changes may affect you and how to prepare.*

## Potential impacts for your business

The impacts MHHS may have on your business depends on the type of meters you have and the services you use.

Once your MPANs are migrated to MHHS, the main practical changes you may notice include:



### Changes to billing and settlement

- More accurate settlement based on HH data for all your MPANs
- Change to bills, quotes and contracts – costs may change under HH metering/settlement



### New terminology and services

- MPANs reclassified into new segments - 'Smart', 'Advanced' or 'Unmetered'
- Introduction of new Metering & Data Service providers

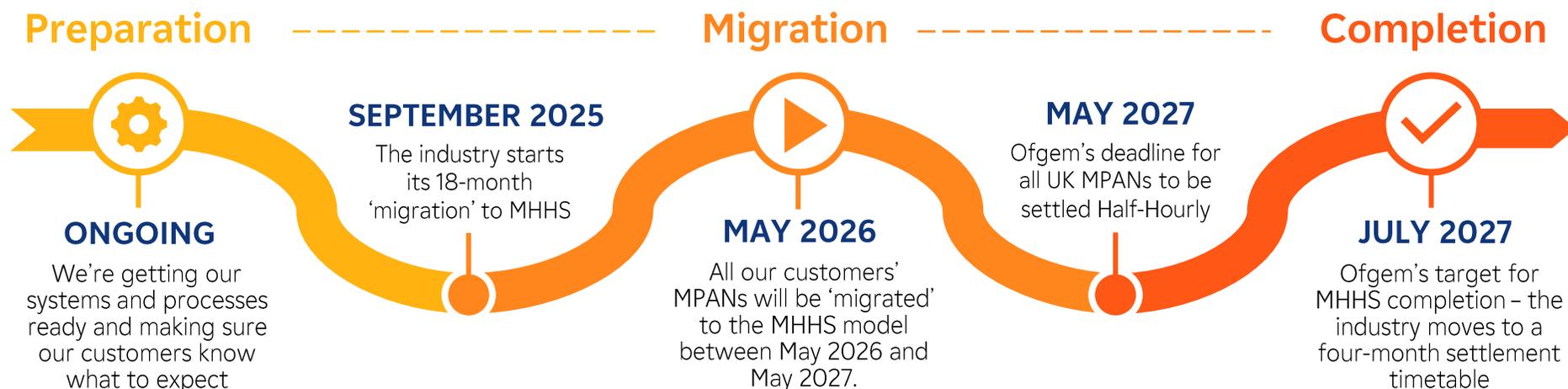
# Key timeline

*Note: Ofgem's central MHHS programme is in ongoing development, so timings are subject to change.*

MHHS is taking place in stages between **September 2025** and **July 2027**.

Most changes will take place during an industry 'migration' period. Changes will go live for our business customers between **May 2026** and **May 2027**.

Preparation is already underway behind the scenes. All suppliers, meter operators and data providers are going through a 'qualification' process to comply with the new MHHS model. As a Meter Operator as well as a supplier, we're becoming a Metering Services provider.



# Preparing your business for MHHS

For most businesses, the best way to prepare for MHHS is to upgrade any NHH meters on your sites to the latest HH meter types – SMETS2 smart meters or Automatic Meter Reading (AMR) meters.

Upgrading your meters now could mean you get better benefits from MHHS, sooner.

**We'll help you get ready**



Ask your **account manager** to check next steps

Or - email the Smart Metering Team at **[EBSSmartMeterBookings@edfenergy.com](mailto:EBSSmartMeterBookings@edfenergy.com)** to find out more about arranging your meter upgrades

# EDF Business Solutions



## Find out more

Explore our dedicated MHHS webpage at [edfenergy.com/business/MHHS](https://edfenergy.com/business/MHHS)

Find out how to arrange your meter upgrades at [edfenergy.com/smart-amr-business](https://edfenergy.com/smart-amr-business)

## Get in touch

Ask your account manager to check next steps

Contact the Smart Metering Team at [EBSSmartMeterBookings@edfenergy.com](mailto:EBSSmartMeterBookings@edfenergy.com) about arranging your meter upgrades