

Your Meter Asset Provider (MAP) charges explained

What is a Meter Asset Provider (MAP)?

Typically, energy companies don't own meters, these are supplied by a Meter Asset Provider. The Meter Asset Provider owns the meter, rents it to energy companies, and receives the rental from the appointed energy supplier. These charges can then be passed onto the customer.

MAP charges explained

MAP charges are passed on and will appear on your bill. We don't know how much the MAP charge will be until your supply is live and we receive the first charge from the MAP, which may be a month or two after your supply goes live.

MAP charges are subject to a yearly uplift, usually in line with RPI, so you may notice an annual change to the MAP charges you see on your bill.

How will the charges appear on my bill?

The way your MAP charge is passed on depends on what type of meter you have, please see the table below for more information on where you can find these charges.

Meter type	How the charge will appear on your bill
AMR	The MAP charge is bundled with your Meter Operator (MOP) and Data Collector (DC) charge (unless you're in a direct contract with your Meter Operator).
Half- Hourly	Your charge will be shown separately on your supply bill and will include a 5% admin fee. We pass through the charge with a 5% uplift for administration purposes.
Legacy (Non-Half Hourly) and smart	This is included in the annual agent charge applied to your account automatically.

MAP charges will be passed on for the whole time that the meter is in place, and the MAP continues to charge for it.

I don't want to receive MAP charges

If you don't want to receive MAP charges, you can speak to your MOP and ask them about removing the old meter and installing their own. They might still choose to charge you under your MOP agreement, but it could be cheaper.