Cabinet Office

Carbon Reduction Plan

Supplier name: EDF Energy Customers LTD

Publication date: August 2026

Commitment to achieving Net Zero

EDF Energy Holdings LTD and all its subsidiaries including EDF Energy Customers LTD are committed to achieving Net Zero emissions by 2050.

Baseline Emissions Footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past. These are the reference point against which EDF Energy Holdings LTD's greenhouse gas emissions reduction targets are set and measured.

Baseline Year: 2017	
Additional Details relating to the Baseline Emissions calculations.	
2017 represents our baseline year. Baseline year emissions estimate includes all Scopes 1 and 2 emissions as well as the required Scope 3 categories and complies with the technical requirements for PPN06/21.	
Baseline year emissions:	
EMISSIONS	**TOTAL ($MtCO_2e$)**
Scope 1	7.13
Scope 2	0.02
Scope 3[1] **(Included Sources)**	1.15
Total Emissions	**8.30**

[1] Scope 3 emissions sources covered in this carbon reduction plan include Business travel, Employee commuting, Waste generated in operations, Upstream transportation and distribution and downstream transportation and distribution, as per the requirements for PPN06/21.

Current Emissions Reporting

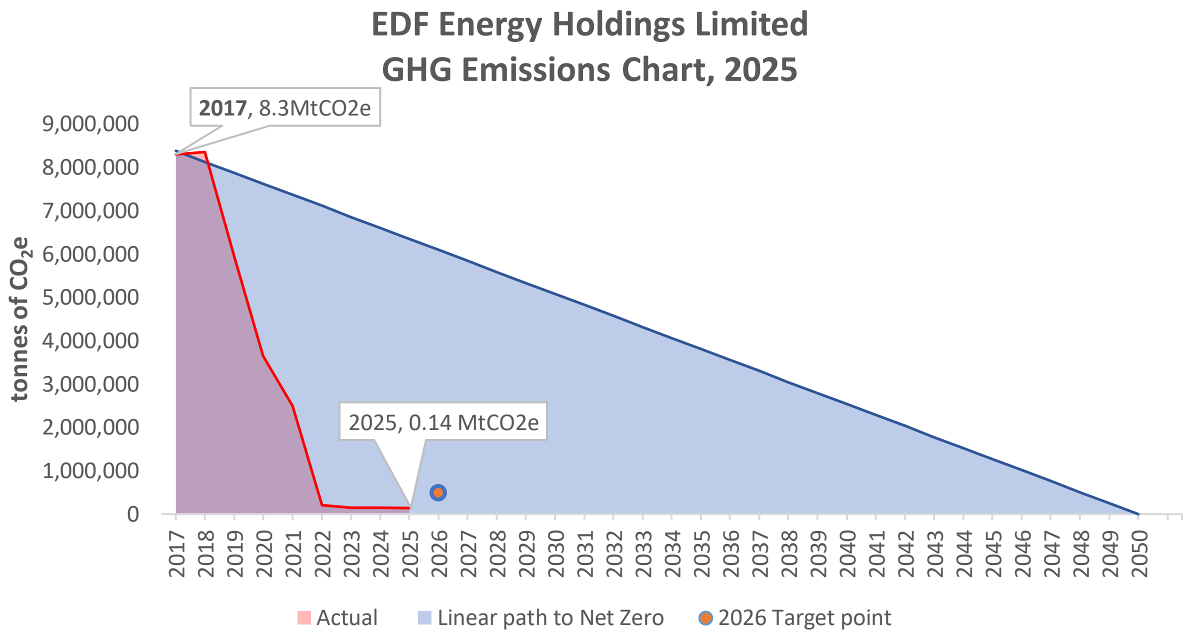
Reporting Year: 2025	
EMISSIONS	**TOTAL ($MtCO_2e$)**
Scope 1	0.07
Scope 2	0.04
Scope 3[1] **(Included Sources)**	0.03
Total Emissions	**0.14**

Emissions reduction targets

In 2025, there has been an overall reduction of 8% (YoY emissions comparison is in line with the GHG reporting requirements of PPN06/21). There was an 19% increase in Scope 1 emissions, a 35% decrease in Scope 2 and a 4% decrease in Scope 3. The main driver for the Scope 1 emissions increase was due to higher fuel usage within our station fleet as part of our outage programme. Our Scope 2 emissions decrease was driven by our stations in defueling using less electricity compared to 2024, we also continue to optimise our buildings which contributes to lower electricity use.

We have delivered early against the target adopted for emissions within the boundaries of PPN06/21 which is to reduce emissions to less than 0.5$MtCO_2e$ by 2026 against a baseline emission of 8.30$MtCO_2e$ in 2017 which means that to date, the greenhouse gas reduction achieved equates to 8.17$MtCO_2e$ (98% reduction).

EDF Energy remains committed to achieving Net Zero by 2050. Progress against these targets can be seen in the graph below:



Carbon Reduction Projects

Completed Carbon Reduction Initiatives

Overall greenhouse emissions have declined because of several strategic decisions as well as other energy and environmental measures including those listed below. As per the guidance for this carbon reduction plan, the carbon reduction initiatives mentioned below relate only to the bidding entity, EDF Energy Customers Ltd.

The list of measures below will be in effect when performing the contract.

Strategic

- The company purpose of “An Electric Britian” is driving our strategy to deliver both low-carbon and affordable energy for the UK.
- EDF Energy supplies 3.5 million homes and businesses with electricity, gas and other services, with the mission of helping customers save money and carbon.
- In addition to supplying electricity and gas, EDF Energy supports its customers through a range of low carbon energy solutions and services including electric mobility, low-carbon heating, micro generation, renewable Power Purchase Agreements (PPAs), flexibility services and smart meters combined with data services.

- EDF Energy provides customers with electric mobility solutions through its wholly owned subsidiary Pod (formerly Pod Point). EDF Energy acquired full ownership of Pod in August 2025. The company also supports the transition to low-carbon heating through its EDF Heat Pumps business.

- EDF Energy has full ownership of Contact Solar, a solar panel and battery storage specialist who provide domestic solar, commercial solar and battery storage solutions across the UK.

- EDF Energy remains committed to its Smart Meter installation programme, part of upgrading the UK's energy infrastructure to enable concepts such as smart grids and time of use tariffs, which contribute to grid resilience as the UK moves towards a low carbon future.

- EDF Energy Customer's Ltd has retained its ISO14001:2015 certified Environmental Management System.

Energy Reduction Projects

During 2025 we continued to implement energy reduction initiatives and have taken on some new initiatives.

- EDF Customers continues to offer EVs (Electric Vehicle) and ULEVs (Ultra Low Emissions Vehicles) through a salary sacrifice car scheme for all employees.

- As part of EDF Group, EDF in the UK has signed up to the EV100 initiative with the goal to change our light vehicle fleet to EV100 qualifying vehicles by 2030. There are now 719 EVs across the fleet, a 6.5% increase compared to 2024 (675 in 2024).

- We continue to install Pod workplace charging points across our sites.

- LED upgrades continue to be rolled out across all locations, where possible.

- We continue to review our office space and look for ways to improve efficiency. This includes reduction and optimisation of office space.

- The Energy Management Team are in place with programme of activities to reduce consumption across the estate.

Declaration and Sign Off

This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard[2] and uses the appropriate Government emission conversion factors for greenhouse gas company reporting[3].

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard[4].

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

Signed on behalf of the Supplier:

DocuSigned by:

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Job Title: Director

Date: 10 July 2026

[2] https://ghgprotocol.org/corporate-standard
[3] https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting
[4] https://ghgprotocol.org/standards/scope-3-standard