

TERMS OF USE - Quick Quote

ABOUT

These Terms of Use (“**Terms**”) govern your use of the Quick Quote tool (“**QQ**”). Please read these Terms carefully before using the QQ.

You are referred to in these Terms as “**you**”, “**your**” and “**User**”.

EDF Energy Customers Limited (“**EDF**”) is referred to in these Terms as “**we**”, “**us**”, “**our**”.

ACCEPTANCE OF TERMS

EDF has built the QQ to enable you, as an authorised user to receive instant indicative prices for your customers business electricity.

By using the QQ, you confirm that you accept and shall comply with these Terms and the applicable EDF policies that may apply, including but not limited to:

- the [Customer Privacy Policy](#) which explains how we collect and use the information you provide us when gaining access to and using the QQ.

RIGHT TO AMMEND TERMS

We may amend these Terms from time to time and you should ensure that you check these Terms each time you intend to use the QQ so that you can understand the terms that apply at time of use.

INDICATIVE PRICING

The QQ is designed to provide you with **indicative** pricing for your customers business electricity. Therefore, all prices shown on the QQ are not fixed or final and are, at our sole discretion, subject to change at any point prior to you and/or your customers agreeing to a contract for the supply of electricity.

By utilising the QQ, you acknowledge that you will only receiving indicative prices and that it is your responsibility to communicate this to your customers when relaying any pricing information to them obtained via the QQ.

We are in no way liable to you or to your customers for any difference in price between what is displayed on the QQ tool and any formal contractual offer and we are in no way obliged to honour any prices displayed on the QQ.

ACCEPTABLE USE

It is important that you always use the QQ responsibly as any misuse may result in your (and other persons) access being revoked.

In particular (but not limited to), you agree **NOT** to use the QQ to:

- do anything illegal;
- engage in any activity that exploits, harms or threatens to harm the QQ, you and/or any other person;
- share any personal data without permission from the data subject (such as date of birth or home address) or anything is confidential or commercially sensitive;
- engage in any activity that is fraudulent, false or misleading;

- infringe the rights or privacy of others;
- disassemble, decompile, decrypt, hack, emulate, exploit or reverse engineer any software or other aspect of the QQ that is included in or accessible through the QQ;
- provide unauthorised access to the QQ tool; and
- help others break these rules.

USER CONTENT

You are solely responsible for all content you post, share or otherwise submit to the QQ (“**User Content**”). By providing information, you grant us a perpetual, worldwide and royalty free intellectual property licence to use your User Content for the purpose of providing you with access to and use of the QQ. This will include, for example, the right to make copies of, retain, transmit, reformat, distribute and display your User Content on the QQ.

WITHDRAWAL OR SUSPENSION OF ACCESS

Access to the QQ is provided on an “as is” basis. We make no warranties or promises as to its functionality, availability or otherwise. We may withdraw access and/or suspend your use at any time for any reason, including if you breach these Terms of Use.

We do not guarantee that the QQ will always be available, uninterrupted or that the content on it will be error-free, and we exclude any implied warranties. We are not responsible for other users’ content or actions, nor any links or third-party content posted or contributed by other users.

We will not be liable to you in any way resulting from your use, access or inaccessibility to the QQ.

REPORTING MISUSE

If you become aware of any material or action which infringes these Terms whether caused by you or anyone else, you must immediately report this to us.

CONTACT

If you wish to contact someone about these Terms or the QQ, please contact your EBS Account Manager.