



Cabinet Office

Carbon Reduction Plan Template

Supplier name: EDF Energy Customers LTD

Publication date: August 2024

Commitment to achieving Net Zero

EDF Energy Holdings LTD and all its subsidiaries including **EDF Energy Customers LTD** are committed to achieving Net Zero emissions by 2050.

Baseline Emissions Footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past. These are the reference point against which EDF Energy Holdings LTD's greenhouse gas emissions reduction targets are set and measured.

Baseline Year: 2017¹	
Additional Details relating to the Baseline Emissions calculations.	
2017 represents our baseline year. Baseline year emissions estimate includes all Scopes 1 and 2 emissions as well as the required Scope 3 categories and complies with the technical requirements for PPN06/21.	
Baseline year emissions:	
EMISSIONS	TOTAL (MtCO₂e)
Scope 1	7.13
Scope 2	0.02
Scope 3² (Included Sources)	1.15
Total Emissions	8.30

¹ 2017 calendar year (January 2017 to December 2017)

² Scope 3 emissions sources covered in this carbon reduction plan include Business travel, Employee commuting, Waste generated in operations, Upstream transportation and distribution and downstream transportation and distribution, as per the requirements for PPN06/21.

Current Emissions Reporting

Reporting Year: 2023 ³	
EMISSIONS	TOTAL (MtCO ₂ e)
Scope 1	0.06
Scope 2	0.07
Scope 3 ² (Included Sources)	0.03
Total Emissions	0.15

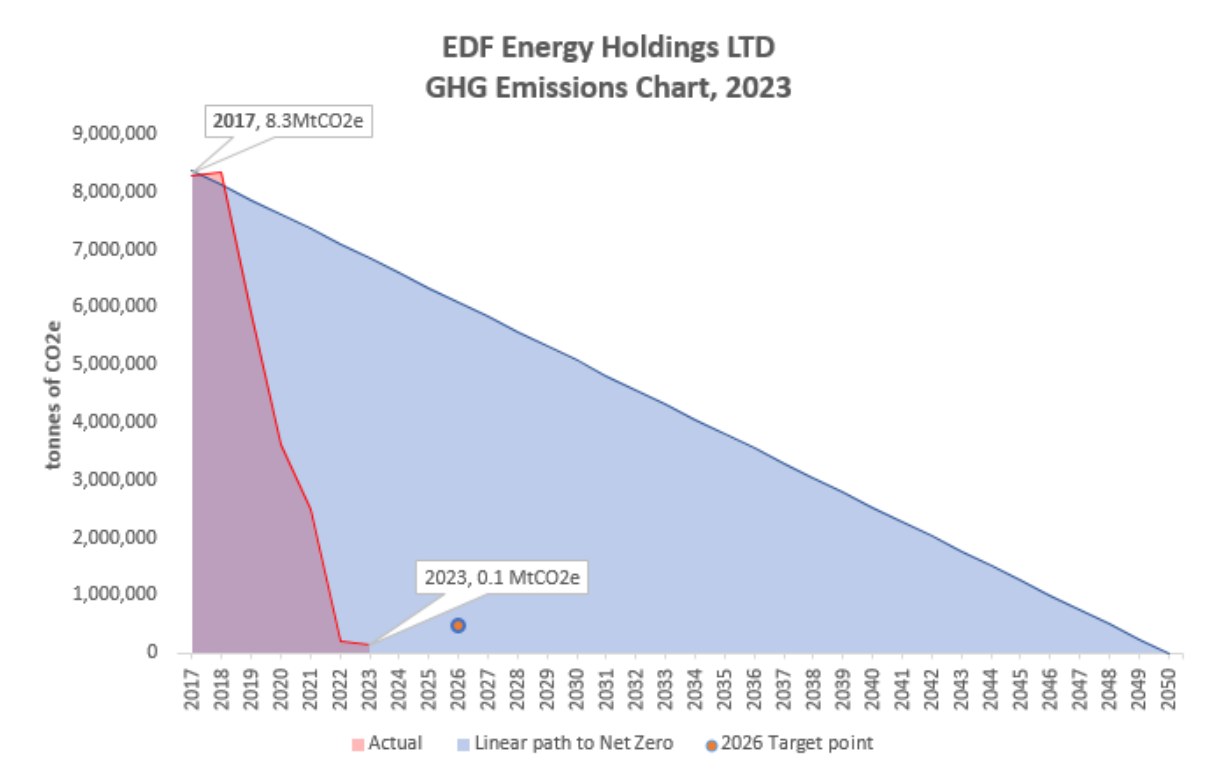
Emissions reduction targets

In 2023, there has been an overall reduction of 30% (YoY emissions comparisons is in line with the GHG reporting requirements of PPN06/21) accounted for by a 67% reduction in Scope 1 emissions (0.11 MtCO₂e), and 9% in Scope 3 emissions. There has been an increase in Scope 2 emissions of 0.06 MtCO₂e for imported electricity from the nuclear plants that are in a defueling stage.

We have delivered early against the target adopted for emissions within the boundaries of PPN06/21 which is to reduce emissions to less than 0.5MtCO₂e by 2026 against a baseline emission of 8.30 MtCO₂e in 2017 which means that to date, the greenhouse gas reduction achieved equates to 8.15 MtCO₂e (98% reduction).

³ 2023 calendar year (January 2023 to December 2023)

EDF Energy remains committed to achieving Net Zero by 2050. Progress against these targets can be seen in the graph below:



Carbon Reduction Projects

Completed Carbon Reduction Initiatives

Overall greenhouse emissions have declined because of several strategic decisions as well as other energy and environmental measures including those listed below. As per the guidance for this carbon reduction plan, the carbon reduction initiatives mentioned below relate only to the bidding entity, EDF Energy Customers Ltd.

The list of measures below will be in effect when performing the contract.

Strategic

- The company purpose of “Helping Britain achieve net zero” is driving our strategy to deliver both low-carbon and affordable energy for the UK.
- EDF Energy serves 3.7 million British homes and businesses. It is the largest supplier of businesses and the public sector in Great Britain (GB) and has been recognised as an industry leader for residential customer service by Citizens Advice. In addition to the supply of electricity and gas, EDF Energy supports its customers in Net Zero focused areas including electric mobility, low-carbon heating, micro

generation, renewable power purchase agreements (PPAs), flexibility services and smart meters combined with data services.

- The company provides customers with electric mobility solutions through EDF Energy's majority stake in Pod Point and low carbon heating through CB Heating. In 2023, Pod Point installed 25,688 domestic Plug-in-Vehicle (PiV) charge points.
- In 2024 EDF Energy acquired Contact Solar, solar panel and battery storage specialists who provide domestic solar, commercial solar and battery storage solutions across the UK. Following the acquisition of heat pump installers CB Heating at the end of 2023, EDF Energy is on its way to supporting customers for everything they need for a net zero home.
- EDF Energy remains committed to its Smart Meter installation programme, part of upgrading the UK's energy infrastructure to enable concepts such as smart grids and time of use tariffs, which contribute to grid resilience as the UK moves towards a low carbon future.
- EDF Energy Customer's Ltd has retained its ISO14001:2015 certified Environmental Management System (EMS). The certification covers all Corporate and Customers business and all related activities.
- EDF has continued to promote flexible working policies enabling employees to choose between working from home or from an office. This has reduced emissions associated with commuting which have reduced by 18% against pre-pandemic (2019) levels.

Energy Reduction Projects

During 2023 we continued to implement energy reduction initiatives and have taken on some new initiatives.

- EDF Customers continues to offer EVs (Electric Vehicle) and ULEVs (Ultra Low Emissions Vehicles) through a salary sacrifice car scheme for all employees.
- As part of EDF Group, EDF in the UK has signed up to the EV100 initiative with the goal to change our fleet of vehicles to be 100% electric by 2030. There are now 353 EVs across the fleet.
- We continue to install Pod Point charging points across our sites for electric vehicles and are currently exceeding our EV100 commitment.
- In early 2024, EDF installed solar panels at its offices in Hove. The panels are expected to produce around 126,000kWh each year to power 52% of the building's usage, saving the equivalent of 28 tonnes of carbon dioxide.
- LED upgrades continue to be rolled out across all locations, where possible.

- We continue to review our office space and look for ways to improve efficiency. This includes reduction and optimisation of office space, which continues following our post-covid assessments.
- The Energy Management Team are in place with programme of activities to reduce consumption across the estate.

Declaration and Sign Off

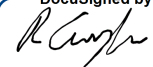
This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard⁴ and uses the appropriate Government emission conversion factors for greenhouse gas company reporting⁵.

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard⁶

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

Signed on behalf of the Supplier:

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Director

Job Title:

12 July 2024

Date:

⁴<https://ghgprotocol.org/corporate-standard>

⁵<https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting>

⁶<https://ghgprotocol.org/standards/scope-3-standard>