



HOW TO PAY YOUR EDF INVOICES

Everything you need to know about making
payments easily, accurately and on time.

YOUR INVOICE

We've included all the information you'll need to make a payment



Key information is shown on the top right of each page:

- Account Number
- Invoice Number
- Invoice Period
- Invoice Issue Date

Details about how to pay are shown on the back of your invoice.

Like to find out more?

Find out more about our bills and payment methods online. Scan the QR code on page one of your invoice or visit edfenergy.com/large-business/customers and click **Billing and Payments**



Account enquiries? Get in touch
0800 069 6464

Our business hours
Mon - Thurs 09:00 - 16:30
Fri 09:00 - 16:00
For power cut or emergency
call 105
or visit www.powercut105.com

Account number / Invoice number:
12345678910 / 123450000002

Invoice period: 01 Jan 26 - 31 Jan 26

Invoice issue date: 01 Feb 26

Your ref: ABC123

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PAYMENT OPTIONS

Choose from our range of payment options to find the one that works best for you.



Direct Debit is the easiest and simplest way to pay your invoices.

- less admin
- avoid any late payment charges
- potential access to cheaper tariffs

What's more, you're also protected by the Direct Debit Guarantee.

To **download the Direct Debit Instruction**, scan the QR code or visit edfenergy.com/large-business/customers/billing-payments



Other ways to pay

Choose from **FPAY, BACS or CHAPS** to arrange a bank transfer to us.

Our payment details:

Account Name: EDF Customers Ltd

Sort Code: 40-05-30

Account Number: 44151844

IBAN Number: GM25MIDL40053044151844

SWIFT Code: MIDLGB22

Bank Details: HSBC Plc, 60 Queen Street,
London, EC4N 4TR

Remember, when paying by FPAY, BACS or CHAPS, you'll need to **send us a remittance**

YOUR REMITTANCE ADVICE



To avoid delays, send us a remittance when paying by FPAY, BACS or CHAPS.

Key things to remember



Email your remittance on the **same day** your payment is made



Complete **one remittance per payment**. Don't combine payments



Include the **payment amount** in the subject line of your email



Avoid creating an outstanding balance - only claim a credit note **after** you've paid your bill in full



Tell us how to **split your payment** across your accounts. List each account and invoice number with the amount you're paying



Remember: **missing or unmatched remittances** may result in a late payment fee. We review missing remittances within five working days.

Ready to start?

Download the remittance template at edfenergy.com/large-business/customers/billing-payments

Send your completed remittance to remittanceadvices@edfenergy.com

PAYING A CONSOLIDATED INVOICE



To make sure your payment can be processed, here's some key things to remember.

Include the consolidated account and invoice numbers, and all related child invoice numbers, on your remittance. If you provide only a child invoice number, we'll allocate the payment to that child instead of the consolidated account.

Consolidated parent structure

Your consolidated invoice summarises all charges and shows the total amount due. It includes charges for each individual child account.

Consolidated parent invoice

- 1. Consolidated account number
- 2. Consolidated invoice number
- 3. Invoice type
- 4. Invoice issue date
- 5. Child account number
- 6. Child invoice/credit note number
- 7. Child invoice amount: debit (invoice) or credit (credit note)

Find out more about our bills at edfenergy.com/large-business/customers/billing-payments

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Consolidated electricity invoice: £26,000.00

Invoice details page

 Consolidated invoice details

> Consolidated account portfolio

There are 2 child accounts linked to this consolidated account for EDF Energy Ltd.

> Invoiced child account						
Your site reference	Child acc no.	Child inv no.	Child invoicing period	CCL total	Total (excl. VAT)	Total (inc. VAT)
ABCDEFGH	0123456789	00000000123	01 Jan 26 - 31 Jan 26	£50	£1,137.74	£1,365.29
IJKLMNOP	9876543210	00000000124	01 Jan 26 - 31 Jan 26	£50	£1,137.74	£1,365.29
Total invoiced child account charges				£500.00	£2,275.48	£2,730.58