

# Our Stakeholders »

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“ It is a fascinating and challenging time for the energy market. We are seeing increasing wholesale energy prices and the credit crunch while, at the same time, customers want better service and an improved experience. This is therefore an ideal time to share practices and learn from each other.

**Richard Wakelen** Director of Business Strategy & Performance

EDF Energy wants to be recognised as a leading and respected point of reference on energy policy and matters concerning our business. We maintain dialogue with various organisations in order to understand our stakeholders' views and take these into account when we plan our business activities.

Our engagement with key stakeholders – shareholders, employees and customers – reflects the emphasis we place on safety and sustainability. It helps us to build trust, demonstrate transparency, formulate strategy and policy and improve our operations, products and services. We have a duty to our key stakeholders, and to others, including: political institutions and the regulator, local communities, NGOs, the media, our Stakeholder Advisory Panel and the London Organising Committee of the Olympic Games (LOCOG). We engage openly and actively with all these groups on a formal, informal, structured and ad hoc basis.

## Political institutions and the regulator

We engage with political and regulatory stakeholders to help them understand our business better and to shape the policy environment in which we operate.

We engage with Parliamentarians who represent constituencies within our geographies or have an interest in energy policy, focusing on three key themes: security of supply, climate change and affordability. We aim to improve understanding on both sides and to explain how we can help them provide support for their constituents.

We engage with an increasing number of civil servants from several different government departments and also work closely with devolved bodies such as the Scottish Parliament, the Welsh Assembly, the Greater London Authority and local authorities.

We focus on key events in parliament, including debates, bills and select committees, to highlight specific issues. In 2008, we participated in a Business and Enterprise Select Committee investigating the operation of the energy markets and provided information to MPs regarding the 2008 Energy, Climate Change and Planning Acts. We also participated in a consultation process to inform MPs about our plans to invest in our networks as part of Ofgem's Distribution Price Control review 2010-2015.

In June and December 2008, CommunicateResearch surveyed 160 MPs to evaluate the effectiveness of our engagement strategy. Those surveyed rated EDF Energy as the most effective contributor to energy policy debate, with 84% declaring themselves 'very' or 'fairly' familiar with our company, moving us upward in the familiarity ratings to second position. Between June and December the number of MPs who support plans to build new power stations rose from 68% to 70%.

We maintain a close working relationship with the industry regulatory body Ofgem – a key stakeholder that makes decisions which can fundamentally affect the way we do business.

## Media

The media plays a vital role in dealing with high profile issues or crises affecting any parts of our business. The promptness, speed and accuracy of our engagement are crucial to protecting the company's reputation. The EDF Energy press office operates 24 hours a day, 365 days a year to deal with media queries at any time.

Engaging with the media is crucial to disseminating important messages about any incident to our customers and other stakeholders. A good example of this is in the case of wide spread outages where the media team are able to update affected customers through local radio and other media.

We worked hard throughout 2008 to build a positive national and regional profile for EDF Energy, putting in place a planned activity programme to improve our reputation with stakeholders and to minimise negative media coverage of our activities. We further improved our crisis communication plans, and against the backdrop of rising energy prices, the British Energy acquisition and concerns around climate change, assumed visible leadership positions on key issues of energy policy and customers concerns.

Our efforts to build constructive relationships with journalists and the wider media produced positive coverage of a number of key events, including the British Energy acquisition, the outcome of the Government consultation on nuclear energy, our public consultation at Hinkley Point and the Toyota Hybrid car event in Hyde Park, London. We also worked closely with the EDF Group's press office in France and arranged a number of trips to French power stations for UK journalists. For the third year running we were finalists in the magazine PR Week's award scheme.

## London Organising Committee of the Olympic Games

We're using our status as a Sustainability Partner of the London 2012 Olympic and Paralympic Games to build our brand and connect with local communities. Through our sponsorship we hope to encourage people to reduce their carbon footprint during the run up to 2012. In September 2008, we launched a programme for sustainable schools with LOCOG, the Eden Project and Eco-Schools that aims to reach 2.5 million children before the Games start. We're also working with the Olympic Delivery Authority and its contractors to deliver renewable electricity for the Games and source clean fuel for the Olympic Cauldron.

### Communities

We want to make a positive contribution to the communities in which we operate and work in partnership with local community organisations, schools and colleges to support projects with environmental and educational goals through out Helping Hands and Ambassador volunteering programmes. We advise local residents about the safe and efficient use of energy and, through our sustainable schools programme, to advise school children and teachers about energy efficiency, renewable energy and climate change. Local people also have the opportunity to find out how EDF Energy works at our on-site visitor centres.

We keep local communities informed about our plans and their potential impacts. For example, in October 2008, we launched a community consultation programme on our plans for a new nuclear power station at Hinkley Point in Somerset.

### NGOs

We meet representatives of a number of charities and NGOs to discuss issues and to develop Our Climate and Social Commitments. We work with the Fuel Poverty Advisory Group, and with the WRVS through our 'Safe, Warm and Well' campaign, to support vulnerable customers. Since 2007 we've held an annual stakeholder forum the House of Commons in partnership with the National Right to Fuel Campaign, other stakeholders in attendance included: Help the Aged, Age Concern, WRVS, Fuel Poverty Advisory Group members and Citizen's Advice Bureau. In 2008, our Networks branch formed a partnership with the Red Cross to provide specialist support for vulnerable customers. Looking forward, we are keen to work with more NGOs and have participated in a number of debates to make contact with possible partners.

### Customers

In 2008 we conducted surveys and held interviews to maintain constructive dialogue with our customers – including vulnerable customer groups. Providing appropriate products and services for these groups is a priority for us and we have trained our customer service advisors and metering agents to identify and provide assistance to customers who need extra help. We work closely with consumer organisations such as Consumer Focus and Consumer Direct to ensure that we meet best practice and respond effectively to consumer concerns.

### Employees

We're committed to recruit and retain great people – so listening to our employees is a priority. We communicate with them regularly through team meetings, learning sessions, briefings and via our intranet. We also conduct an annual employee engagement survey which helps us to understand employees' views and respond accordingly through appropriate company wide activity. Areas for improvement include change management and related communications, accountability, empowerment and employee perception of our public image, all of which we will seek to address during 2009.

### Suppliers

We work with our suppliers and business partners to ensure that they manage their operations in line with our ethical supply chain business principles.



We set up a Stakeholder Advisory Panel in 2006, the objective of the Panel is to allow our chief executive and our executive to draw on the experience of eminent and diverse senior advisors outside of EDF Energy, to discuss key strategic issues and their impact on our business, the panel helps us by:

- Utilising their expertise, experience and intellect both to challenge the Executive on its strategy and the business approach of EDF Energy, and to input into the development of our strategy
- Actively supporting the development of our position as point of reference by building links with key opinion formers and;
- Being advocates on our behalf

The panel meets on a quarterly basis and we can also access the knowledge of members on an ad hoc basis. The panel has never had any legal or fiduciary responsibilities and any actions proposed are subject to the normal governance process of the company.

Panel members provide a strong voice on behalf of our stakeholders and have helped us shape key policies in recent years, including Our Climate Commitments and Our Social Commitments. The members of the panel are Will Hutton, Chair John Roberts, Diane Coyle, Shaks Ghosh, and Lord Hunt.

## Stakeholder advisory panel perspective

I welcome the chance to comment on EDF Energy's Sustainability Performance Report for 2008 and hope you will find this account of one year in EDF Energy's steady evolution as a sustainable energy business illuminating.

In the report you will find case-studies which bring to life the imaginative ways staff are fulfilling the company's public mission to be socially and environmentally responsible. For EDF Energy this means respecting the aspirations of staff, customers, suppliers and society at large.

We believe 2008 has been a pivotal year in EDF Energy's development. The global financial crisis and volatility of global energy prices has put unwelcome pressure on us all, whether business or household energy users. In these tough times, we need reassurance that our power supplies will be both secure and affordable and we have expressed our anxiety about the impact of price rises, particularly on the UK's poorest communities.

Public interest has also been particularly intense because of its takeover of British Energy, creating the UK's largest electricity generating company. EDF Energy has ambitious plans to build a new generation of nuclear power stations which represents a big step towards the development of new nuclear power stations in the UK.

I am impressed that throughout the year we, as stakeholder representatives, have been able to discuss these sensitive issues openly and frankly with the senior management team and that we have been regularly consulted on a wide range of subjects. Our independence has been fully respected by the company, allowing us to speak out confidently on sensitive questions and public concerns.

The Stakeholder Advisory Panel was established in 2006 with an aim to provide expert input into the company's long-term approach to sustainability. Some businesses pay no more than lip-service to concerns like climate change, but we are satisfied that EDF Energy is totally serious in its declared mission, "to bring sustainable energy solutions home to everyone".

Our job is to safeguard that commitment, challenging regularly to see whether EDF Energy's public promises about social and environmental performance are being realised in practice. Our experience in 2008 suggests to us that the company's ambitions – for instance a 60% cut in the carbon intensity of its electricity generation by 2020 – are genuine. And we believe they are increasingly shared at all levels from boardroom to the front-line.

The UK energy industry has to evolve very rapidly to meet the interlocking challenges of security, affordability and carbon reduction, while at the same time bridging a looming energy gap as obsolete coal and nuclear stations are retired. We believe that EDF Energy understands the scale of that sustainability challenge, and has the capacity and know-how to meet it.

Robust corporate governance is vital to the success of any business. We welcome the opportunity to assist that process through helping shape this Sustainability Performance Report. Throughout we have worked closely with Two Tomorrows formerly Csrnetwork, the company's independent assurers.

This is a time of change at EDF Energy and in the UK energy sector which will bring both opportunities and challenges. As a panel we look forward to continuing a frank and fearless conversation with EDF Energy as it continues its journey to become a truly sustainable energy provider.

**Will Hutton,**

*Executive Vice Chair, The Work Foundation*

Chair EDF Energy's Stakeholder Advisory Panel

As illustrated in the table below, we have a diverse range of stakeholders who raise a number of issues that they want us to address. In 2008, discussions with our stakeholders raised a number of issues which presented us with significant challenges which have been taken on board as part of our

commitment to address material issues from our operations and services. As well as outlining our achievements and the progress made towards finding solutions to these issues, the following table also highlights the areas which still need further work and action.

Our Stakeholder(s)	Stakeholder Issue	Communication Channel	2008 Actions, Progress & Achievements
Employees	Open and transparent two way engagement with all employees	<ul style="list-style-type: none"> <li>Employee Engagement Survey</li> </ul>	<ul style="list-style-type: none"> <li>After focussing on employee satisfaction for the past five years we replaced our annual employee survey with a new Employee Engagement Survey (EES) – which now measures engagement</li> <li>Over 9,800 employees took part in the 2008 Employee Engagement Survey, which is 73% of our total company head count – a 2% improvement on 2007. Our overall score for the ‘communication’ category in 2008 was 2% above other UK companies</li> <li>The survey highlighted a number of areas in which we can work on which include leadership, customer focus, change management, accountability, empowerment and employees’ perception of our public image</li> </ul>
Employees	Health and Safety Awareness	<ul style="list-style-type: none"> <li>Training</li> <li>Intranet signposting</li> </ul>	<ul style="list-style-type: none"> <li>Launch of our Zero Harm programme</li> <li>Development of accessible Occupational Health Services website on social well being and occupational health services including our employee support programme</li> <li>Ongoing training programme for managers and employees</li> </ul>

Our Stakeholder(s)	Stakeholder Issue	Communication Channel	2008 Actions, Progress & Achievements
Employees	Employee awareness on sustainability	<ul style="list-style-type: none"> <li>• Training</li> <li>• Intranet</li> <li>• Sustainability ambition linked to Company Incentive Plan</li> </ul>	<ul style="list-style-type: none"> <li>• Participation in Group wide Sustainable Development Awards</li> <li>• Sustainability engagement plans agreed for roll out in 2009 including circulation of a sustainability booklet</li> <li>• Sustainability intranet launched</li> <li>• Dedicated learning of new advertising campaign through launch of advertising feature on intranet</li> <li>• Awarded Investors In People recognition (IIP)</li> <li>• Launch of Social commitment dedicated to diversity</li> </ul>
Employees	Diversity in the workplace	<ul style="list-style-type: none"> <li>• Diversity and Inclusion Action Groups</li> </ul>	<ul style="list-style-type: none"> <li>• Internal diversity and inclusion working group set up</li> <li>• Successful launch of African-Caribbean network</li> <li>• One employee named by HRH the Prince of Wales as his Business in the Community Ambassador for London to promote diversity</li> </ul>
Customers – Major	Quality of Service, price, reliability of service, market and products information advice, Climate Change	<ul style="list-style-type: none"> <li>• Café Energy workshops</li> <li>• Satisfaction Surveys</li> </ul>	<ul style="list-style-type: none"> <li>• Ran successful well attended Café Energy’ workshops to educate customers about the CRC (Carbon Reduction Commitment)</li> <li>• Education of customers on how they can meet the scheme requirements and avoid penalties whilst promoting carbon reduction through our Energy Services products such as the award winning Energy Toolkit</li> <li>• As part of the CFI (Customer First Initiative) a complainant’s survey now monitors complaint resolution to ensure that complaints are fully resolved and subsequent improvements are made to our processes</li> </ul>
Customers – SME	Quality of Service, price, reliability of supply, product information, advice, Climate Change	<ul style="list-style-type: none"> <li>• Satisfaction Surveys</li> <li>• Dialogue with front line employees</li> </ul>	<ul style="list-style-type: none"> <li>• Signed up to the voluntary Business Energy Efficiency Agreements to reflect our focus on such issues</li> <li>• Worked closely with our customer chain to ensure that energy bills and green issues are at the fore of our activity</li> </ul>

Our Stakeholder(s)	Stakeholder Issue	Communication Channel	2008 Actions, Progress & Achievements
Customers – Residential	Quality of Service, price, Service, reliability of supply, product information advice, Climate Change	<ul style="list-style-type: none"> <li>• Satisfaction Surveys</li> <li>• Dialogue with front line employees</li> </ul>	<ul style="list-style-type: none"> <li>• Launch of EDF Energy 2012 Carbon Challenge</li> <li>• Residential version of energy efficiency toolkit launched which includes a home energy survey option</li> <li>• New bill design based on customer requirements</li> <li>• Tariff naming – Research was carried out to understand which names helped customers to understand fixed price tariffs, and the new names were chosen accordingly</li> <li>• Our Customer Service Centre at Fore Hamlet, Ipswich won Utility Week’s customer care award</li> </ul>
OFGEM (Regulator)	Quality of service, prices, vulnerable customer policies	<ul style="list-style-type: none"> <li>• Dialogue</li> <li>• Voluntary agreements</li> <li>• Voluntary Best Practice</li> <li>• Licence Conditions</li> <li>• Attendance at regular meetings</li> <li>• Full and transparent responses to all investigations and information requests</li> </ul>	<ul style="list-style-type: none"> <li>• Recognised for our work to vulnerable customer groups, for the third year running, we won recognition for our achievements in the annual Customer Service Reward Scheme.</li> <li>• All responses on the Probe and the review our distribution licences have been done within deadlines set by Ofgem</li> <li>• Conclusion from the probe published in October 2008 concluded that the fundamental structures of a competitive market are in place, with the transition to effective competition well advanced and ongoing recommendations included:</li> <li>• Promoting more active customer engagement</li> <li>• Helping consumers make more informed choices</li> <li>• Reducing barriers to entry and expansion</li> <li>• Helping small business customers</li> <li>• Addressing concerns over unfair price differentials</li> </ul>
Suppliers	Lasting Business relationships On time payments	<ul style="list-style-type: none"> <li>• Information sessions</li> <li>• Dialogue</li> </ul>	On time payments through shared services efficiency programme

Our Stakeholder(s)	Stakeholder Issue	Communication Channel	2008 Actions, Progress & Achievements
Business in the Community	Sustainability Performance	<ul style="list-style-type: none"> <li>• Dialogue</li> <li>• Award submissions</li> <li>• Corporate Responsibility Index</li> </ul>	<p>Achieved platinum plus in the Corporate Responsibility Index with a score of 99%</p> <p>Five big tick awards for:</p> <ul style="list-style-type: none"> <li>• <b>Healthy Workplace</b> – for EDF Energy’s employee support programme which has reduced the incidence and impact of psychological ill health at work</li> <li>• <b>Responsible Marketing</b> - EDF Energy has helped lead the way in supporting vulnerable customers and has had a significant positive impact on how other energy companies now act</li> <li>• <b>Healthy Communities</b> - The London Warm Zone is a substantial investment by EDF Energy over and above our regulatory obligations. The scheme helps low income households to save money, improve comfort and maximise household income</li> <li>• <b>Environmental Leadership</b> – This award is for companies that can demonstrate leadership and improved impact by integrating environmental strategy into core business processes</li> <li>• <b>Impact on Society Award</b> – This award is for companies that are improving their business and their overall impact on society through leadership in responsible business practices</li> </ul>
Stakeholder Advisory Panel	Strategy and Business Development, Climate Change	<ul style="list-style-type: none"> <li>• Meetings</li> <li>• Two way transparency</li> </ul>	Social commitments launched
Shareholders	Economic performance and profitability	<ul style="list-style-type: none"> <li>• Group Sustainable Development Report</li> <li>• Sustainable Development Reporting</li> </ul>	<ul style="list-style-type: none"> <li>• Throughout 2008 we’ve used our new Connected Reporting Framework (CRF) to report progress to our Group on the delivery of Our Climate and Social Commitments</li> <li>• Implementation of Accounting for Sustainability Framework for all Sustainability reporting</li> </ul>

Our Stakeholder(s)	Stakeholder Issue	Communication Channel	2008 Actions, Progress & Achievements
Research and Development	Partnership Participation	<ul style="list-style-type: none"> <li>Energy Technology Institute</li> </ul>	Development of a maintenance and grid connection strategy for the offshore wind turbines to be used in Project Deepwater Turbine, which involves the construction and deployment of a 5 megawatt offshore wind turbine
Schools and Universities	Support and expertise Participation and Learning	<ul style="list-style-type: none"> <li>Interactive learning</li> <li>Dialogue with schools</li> </ul>	Launch of the POD with over 2400 schools registering since launch
Ministers and Parliament	Climate Change Energy Efficiency Environmental Performance	<ul style="list-style-type: none"> <li>Visits to our sites</li> <li>Dialogue</li> <li>Performance Report</li> </ul>	<ul style="list-style-type: none"> <li>We shared plans on site in areas such as nuclear power, networks and community initiatives</li> <li>We also hosted a visit to the London Warm Zone and Barkantine Combined Heat and Power Plant</li> <li>Our Climate Commitments-performance outlined in Sustainability Performance Report 2008</li> </ul>
Public, MPs, Local Authorities, Communities, NGOs	New Nuclear	<ul style="list-style-type: none"> <li>Public Exhibitions</li> <li>Dedicated Website</li> </ul>	<ul style="list-style-type: none"> <li>100 completed questionnaires, outlining the issues that concerned them – most notably issues relating to road infrastructure, the generation of new jobs, local investment, training, health and safety and environmental issues all of which we took into consideration We will look at all the issues in detail and report back to the local community when our plans are further advanced</li> </ul>
Government/NGO's	Renewable Obligations	<ul style="list-style-type: none"> <li>Consultation</li> <li>Dialogue</li> <li>Application Process</li> </ul>	<ul style="list-style-type: none"> <li>Consent for Teesside Offshore</li> </ul>

Our Stakeholder(s)	Stakeholder Issue	Communication Channel	2008 Actions, Progress & Achievements
Government, MP's, NGO's, Employees, Stakeholder Advisory Panel	Social inclusion Initiatives Energy Affordability Safety Ethical procurement Diversity	<ul style="list-style-type: none"> <li>• Dialogue</li> <li>• Meetings</li> </ul>	<ul style="list-style-type: none"> <li>• Launch of Our Social Commitments</li> <li>• (Link to Social Commitments)</li> </ul>
Vulnerable customers NGO's Welfare groups Constituency MPs	Winter Risks	<ul style="list-style-type: none"> <li>• Safe Warm and Well Campaign</li> </ul>	<ul style="list-style-type: none"> <li>• Specific annual campaign on winter risks</li> <li>• Mitigation of risks to vulnerable customers</li> <li>• Demonstrates we care for our customers</li> </ul>

## Consulting business stakeholders about our income and spending plans

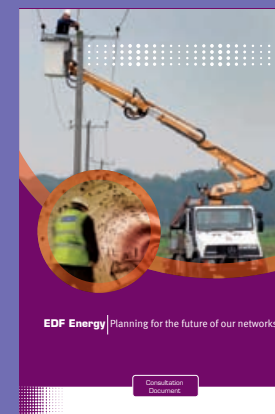
**In support of the fifth Ofgem Distribution Price Control Review (DPCR5), which will set funding levels for distribution network operators during the period 2010-2015, EDF Energy has actively engaged with business stakeholders to explain our plans and ensure that their views are taken into account in our final business plan.**

The DPCR is a process that determines the level of capital investment and operating costs for network companies, while also capping the fees they can charge. The process aims to ensure that distribution network operators (DNOs) use their monopoly privileges appropriately. As part of the DPCR5, which will set funding levels for DNOs from 2010-2015, Ofgem completed an external stakeholder consultation process, which involved environmental groups, trade unions, MP and regional development agencies. In support of this process, EDF Energy produced a comprehensive consultation document: EDF Energy Networks: 'Planning for the future of our networks'.

The three-month consultation process from July to September 2008, focused on business stakeholders because Ofgem had already completed a survey of electricity end consumers. As part of the process, stakeholders were invited to view our investment plans on a DPCR5 consultation website and to share their comments on a range of issues such as safety, sustainability, recruitment and training. EDF Energy also ran three workshops, to share our proposed income and spending plans and to debate issues during a public forum.

At the end of the three month consultation period, feedback from stakeholders was analysed and used to re-shape our final business plan, which was submitted to Ofgem in February 2009. Its response will be made public when they publish their final proposals for all network companies in November 2009.

Our Head of DPCR and consultation workstream lead, Keith Hutton (who hosted our stakeholder workshops) feels that the consultation process was: "an important way for EDF Energy to enter into an informed dialogue with a wide range of companies and organisations on the priorities for electricity distribution." He believes that our actions have helped us to: "build on our knowledge of the distribution networks and the challenges we face, whilst gaining buy in from all our stakeholders."



### Sharing our plans to build two new nuclear power plants at Hinkley Point, Somerset, with local stakeholders

Following our acquisition of British Energy, we want to invest in four new nuclear plants in the UK, using European Pressurised Reactor (EPR) technology – with two new EPRs to be located at Hinkley Point in Somerset. To ensure that local people and other stakeholders understand our plans in full and have the chance to share their views we've held a series of public exhibitions and consultation sessions.

The two new EPRs at Hinkley Plant will be built on newly acquired land alongside an existing reactor. Obtaining the necessary consents and constructing the plants is likely to take at least nine years with the first new reactor in operation by the end of 2017.

To share our plans at Hinkley Point with local stakeholders, we held four public exhibitions in the Somerset area. They were attended by 275 local people, who submitted over 100 completed questionnaires, outlining the issues that concerned them – most notably issues relating to road infrastructure, the generation of new jobs, local investment, training, health and safety and environmental issues.

Simon Dunford, Hinkley Point project manager believes that the exhibitions and public consultations were a valuable part of the preparation process: 'We are really pleased that so many local people took the time to come and talk to us. Most welcomed the potential jobs, investment and regeneration, but local people also wanted reassurance about key issues such as roads and transportation. We will look at all the issues in detail and report back to the local community when our plans are further advanced.'



### Working with local stakeholders in Teesside to promote wind power in the UK

EDF Energy and sister company EDF Energy Nouvelles have teamed up to form a joint venture EDF Energy Renewables, which will spearhead the EDF Group's renewable projects in the UK. In 2008 the new company worked closely with stakeholders to complete the consent and approval process for a new offshore wind farm in Teesside.

EDF Energy Renewables will explore the use of a range of renewable technologies, but its primary focus will be on onshore and offshore wind power. The company already has around 150MW of renewable capacity in place across the UK and consent to complete a further 200MW.

Having completed and received the appropriate consents in 2007 to build a 90MW offshore wind farm in Teesside, with commissioning and building work set to commence in 2010, EDF Energy Renewables worked closely with a wide range of stakeholders throughout 2008. These included NGOs and representatives from local communities to ensure that their concerns and needs were addressed.

Additionally the work carried out with the local media and in providing ongoing support, training and advice to the project's development team including crisis support and management of messages through court proceedings, resulted in a substantial positive shift in the media coverage in relation to this project.



Within our day-to-day business operations and marketplace activities, we have formed a number of associations, affiliations and external memberships. Through other affiliations we can gain the knowledge and skills necessary to maintain our leadership positions in what is a highly competitive marketplace.

We have different types of memberships and affiliations relating to the various technical, professional and managerial activities undertaken throughout the company. In the table outlined below we have summarised some of these which are relevant to our different business functions and those relationships we believe are most material for sustainability performance in our day to day business.



Associations	Affiliations & External Memberships	Membership Role	Business Function Description
Energy Retail Association	Paid Member	Trade Association	All Residential and Small Medium Enterprise areas
Energy Networks Association	Paid Member	Trade Association	Networks only
Association of Electricity Producers	Paid Member	Trade Association	Electricity generation areas
Joint Environmental Programme (JEP) of coal station operators	Paid Member	R&D	Electricity generation environmental impacts
UK Business Council for Sustainable Energy	Paid Member	Trade Association	Energy policy & sustainable development
Carbon Capture and Storage Association	Paid Member	Trade Association	Carbon capture and storage
Emissions Trading Group	Paid Member	Government-Industry Forum	Carbon emissions trading
British Wind Energy Association	Paid Member	Trade Association	Renewable energy
Renewable Energy Association	Paid Member	Trade Association	Renewable energy
National Energy Action Supporters Group	Paid Member	Advocacy	Fuel Poverty
Business in the Community	Paid Member	Advocacy	Sustainability Performance - benchmarking
Corporate Responsibility Group	Paid Member	Advocacy	Sustainability Professionals Learning Network
Energy Technologies Institute	Founding Member – pro-bono and financial	Development support	Sustainability Performance - Research & Development
London Benchmark Group	Paid Member	Advocacy	Community Investment – benchmarking
Forum for the Future	Paid Member	Advocacy	Sustainability Performance – strategic
Accounting for Sustainability	Pro-bono participatory member	Development support	Sustainability Performance – internal measurement
ENDS Report	Paid Member	Trade Association	Environmental
Barbour Index	Paid Member	Trade Association	Health and Safety and Environmental