

Important information

- Fixed Price 2015 guarantees fixed prices until 30 June 2015. This means the price you pay for your fixed daily charge and each unit of energy you use won't change until this date.
- We will contact you before the product end date to let you know which products we have available at the time, alternatively you can simply choose to go onto our Standard tariff.
- If you decide to leave the tariff or change supplier, you may be charged an Early Termination Fee of £100 for gas and £100 for electricity (a total of £200 for Dual Fuel customers) if you leave before June 2011; an Early Termination Fee of £75 for electricity and £75 for gas accounts (a total of £150 for Dual Fuel customers) if you leave before 30 June 2012; or an Early Termination Fee of £50 for electricity and £50 for gas (a total of £100 for Dual Fuel customers) if you leave before June 2013.
- Fixed Price 2015 tariff rules apply in addition to EDF Energy's Energy Supply Terms and Conditions, which are available online at www.edfenergy.com or on request, by contacting us free on 0800 096 9000[‡].

Full tariff rules for EDF Energy's Fixed Price 2015 tariff

1. All Customers ("You, Your") of EDF Energy ("We, Us or Our") who do not have any outstanding debt and who receive Electricity or Dual Fuel subject to a Standard tariff ("qualifying tariff") via a standard credit meter ("qualifying meter") are eligible to apply to transfer from their existing tariff(s) onto EDF Energy's Fixed Price 2015 Tariff.
2. We will transfer each of your existing accounts onto the Fixed Price 2015 Tariff after We have received and verified Your registration confirming Your desire to join our Fixed Price 2015 Tariff. We will write to You (by letter or email, depending on Your chosen communication method) to confirm which account(s) have successfully been transferred onto the Fixed Price 2015 Tariff, and the date this will take place (Start Date). You will not be able to benefit from any tariff rates connected with the Fixed Price 2015 Tariff on any account unless and until such confirmation of your start date has been provided by Us. If You are an existing Customer and have not received such confirmation within 60 days of Your application You should contact 0800 096 9000[‡] for further details. If You are a new Customer and have not received such confirmation within 90 days of Your application You should contact 0800 096 9000[‡] for further details. This tariff is available on a strictly limited availability basis. We reserve the right to withdraw the Fixed Price 2015 Tariff from sale at any time by publishing this on Our website. Any applications We receive after this date will not be accepted.
3. Whilst You are supplied on the Fixed Price 2015 Tariff You will not receive any further unit rate increases until after 30 June 2015 (the 'End Date').
4. If You sign up to be supplied on Our Fixed Price 2015 Tariff You will be required to transfer all Your qualifying fuel accounts with us onto the Fixed Price 2015 tariff rates. Details of the unit rates for the Fixed Price 2015 Tariff are included in this leaflet or will have been given to You with Your Fixed Price 2015 Tariff supply contract. Alternatively, further copies are available on request by contacting Us free on 0800 096 9000[‡] quoting "AP20".
5. Our Fixed Price 2015 tariff rates will apply to all energy consumed by You from the date We apply the Fixed Price 2015 tariff(s) to Your account(s) and until Your accounts are withdrawn from the Fixed Price 2015 Tariff in accordance with these rules or Your supply terms, for whatever reason. Where the tariff is withdrawn, the following bill received by You will show the charges pro-rated for the period up to the withdrawal date (based on Our Fixed Price 2015 tariff rates) and the period after the withdrawal date (based on the new tariff You are placed on). We shall be entitled to rely on Our own estimated meter readings for Your consumption up to and after such withdrawal date in order to carry out such pro-rating of charges. If after signing up to Our Fixed Price 2015 Tariff, You change energy supplier or (for whatever reason) take a supply on any tariff other than our Fixed Price 2015 tariffs, You will immediately be automatically and permanently withdrawn from the Fixed Price 2015 Tariff.
6. You agree to remain on the Fixed Price 2015 Tariff for each account until at least 30 June 2013. If you change supplier or switch to an alternative EDF Energy tariff at any time before this date, You acknowledge and agree that We may apply an early termination fee to Your energy account(s). This fee will be:-
 - (i) £100 for electricity accounts and £100 for gas accounts (a total of £200 for customers with both gas and electricity accounts) if you withdraw from the tariff before 30 June 2011.
 - (ii) £75 for electricity accounts and £75 for gas accounts (a total of £150 for customers with both gas and electricity accounts) if you withdraw from the tariff before 30 June 2012.
 - (iii) £50 for electricity accounts and £50 for gas accounts (a total of £100 for customers with both gas and electricity accounts) if you withdraw from the tariff before 30 June 2013.Such fee will become a debt on Your energy account(s) and will be recovered through Our normal billing processes.
No early termination fee will be applied if you withdraw between 1 July 2013 and 30 June 2015 or if the reason You are being withdrawn from Our Fixed Price 2015 Tariff is because You are moving home.
7. Each participating Customer hereby agrees for each of their energy accounts under the EDF Energy Fixed Price 2015 Tariff to be automatically transferred onto EDF Energy's Standard Tariff (or if unavailable a comparable product) on the End Date. EDF Energy will write to the Customer within 65 working days of the End Date (the "Notice") to confirm this agreed transfer has taken place. If the Customer subsequently changes its mind and wishes to be supplied on an alternative EDF Energy product after the End Date they may contact EDF Energy on 0800 096 9000[‡] at any time within 28 days of the Notice to request its energy accounts are transferred onto an alternative EDF Energy product and in these circumstances EDF Energy will update the Customers account with their chosen product with effect from the End Date.
8. If You are withdrawn from Our Fixed Price 2015 Tariff(s) You will not be entitled to any unit rate increase protection described in the above terms. From that point on Your prices will be subject to the normal price increase rules as described in Your supply contract terms.
9. If You leave Our Fixed Price 2015 Tariff(s) You will not be eligible to re-register for Our Fixed Price 2015 Tariff(s) at any time thereafter without Our express written consent.
10. The Fixed Price 2015 Tariff is not available to customers who are already participating in any of Our other continuing Capped Price, Fixed or Special Price Tariffs ("Related Products"). Customers who are already on Related Products who wish to participate in the Fixed Price 2015 Tariff can only do so on the condition that they are automatically permanently withdrawn from their existing Related Product. Customers who are on Related Products should not seek to take up the Fixed Price 2015 Tariff if this is not acceptable to them.
11. Participation in the Fixed Price 2015 Tariff is without prejudice to and shall not affect Our ongoing rights and remedies under the terms and conditions of Your relevant gas and electricity supply contracts which shall at all times take precedence over these rules in the event of any conflict.
12. We reserve the right to amend all or any part of Our Fixed Price 2015 Tariff terms and conditions at any time by publishing any such amendments on Our website. All such changes shall take effect from the date of publication of such change on Our website. We reserve the right to end the Fixed Price 2015 Tariff at any time, including if we need to do so for reasons of regulatory or statutory compliance.
13. Registering for the Fixed Price 2015 Tariff is subject to and will be deemed to be full acceptance of these terms and conditions. Please do not seek to register for the Fixed Price 2015 Tariff if any of these provisions are unacceptable.
14. Remaining on the Fixed Price 2015 Tariff is strictly subject to these rules and will be deemed to be full acceptance of these terms. Customers who have been transferred onto this tariff in accordance with their terms of a previous fixed or capped product, which has ended, should not remain on this Tariff if they do not wish to be bound by these terms or should contact Us free on 0800 096 9000[‡] in accordance with the terms of their previous Tariff. Customers who do not contact Us or remain on this Tariff will continue to be bound by these terms.
15. Each provision of these Tariff Rules shall be a separate provision applying and surviving even if for any reason one or other of the said provisions is ruled by any Court or other competent body having jurisdiction in respect of these Tariff Rules to be unenforceable in any circumstances and the parties agree that an alternative provision may be substituted in place of such the same effect, or as similar an effect so far as is lawfully permissible, to the unenforceable provision.

[‡] Calls to this number may be recorded and monitored as part of our customer care programme. Calls are free from BT landlines but other network operators may charge for these calls.