

Reading your electricity meter

For small to medium sized business customers



Save today. Save tomorrow.



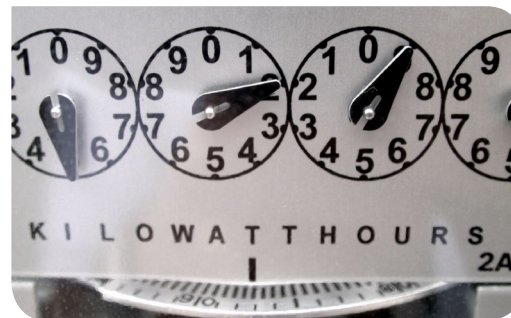
A guide to reading your meter

Your electricity meter records the number of electricity units you have used. Keeping recordings of your readings will allow you to monitor your energy consumption as well as budgeting for your future electricity bills.

Reading your meter

There are three types of electricity meter: dial, liquid crystal display (LCD) and mechanical display. Each meter can have up to three rates.

- A one rate meter is known as '**Standard**'
- A two rate meter is known as '**Economy 7**' or '**Evening/Weekend**'
- A three rate meter is usually known as '**Evening/Weekend/Night**'



To check the meter is for electricity supplied to your business, please match the serial number on the meter to the serial number shown on your business electricity bill.

If your particular type of meter is not covered by this e-guide (i.e. three phase meters) and you require advice on how to read it, please call us free on 0800 096 2255*.

Understanding your electricity meter

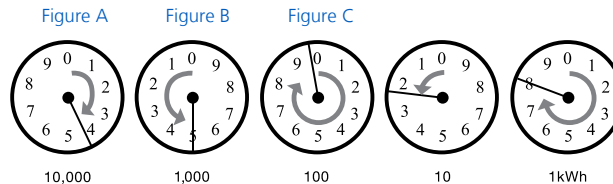


Dial meters

How to read your dial meter correctly:

- If the first dial label shows 10,000 kWh, please read the first five dials (ignore the sixth dial)

Typical dial meter:



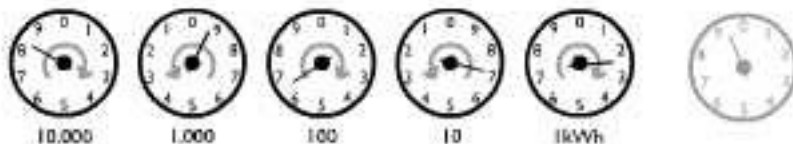
- If the first dial label shows 100,000 kWh, read all six dials on display
- Read the dials from left to right

- If the pointer is between two numbers, always record the lower number, e.g. Figure A - write down number 4



- If the pointer is directly over a number, always record it, e.g. Figure B - write down number 5
- If the pointer is between 9 and 0, reduce the number for the dial to the left by one, e.g. Figure C - write down number 9. For Figure B, reduce to 4
- The reading shown is 44928

Try the interactive test



Click here to start



Submit

Try again

Read the meter above and enter what you believe to be the correct reading. Then select 'submit' to find out how you did.

Submit your readings online at:
edfenergy.com/myaccount-sme
 or call us free on
 0800 096 7361*

Understanding your electricity meter

LCD meters

Here's a typical LCD electricity meter:

46043.5

Single rate meter

To read the meter, do not press any buttons, just read and record the numbers as you see them

Two rate meter

- The display will either cycle through all the readings automatically or require you to press the 'cycle display' button to show your meter readings
- To read the meter, read and record each of the readings shown. One will usually be the total of the other readings
- Enter the two readings separately when submitting your meter readings, excluding the total

LCD cycle display

Some LCD meters have a cycle display button that you press to take readings. This can be used to scroll through various displays.

- 't' displayed is the total number of units used
- 'rate one' is usually the night rate
- 'rate two' is usually the day rate
- 88888.88 is a test pattern and should be ignored
- Please enter both rates separately when you submit your meter readings
- 'end' indicates the end of the reading

Mechanical meter

Here's a typical mechanical electricity meter:

3 2 4 3 6 6

Single rate meter

It's an old style meter that looks like a car milometer

- It has one row of numbers that need to be read from left to right

Two rate meter

LOW
4 6 0 4 3 5

NORMAL
3 2 4 3 6 6

- To read the meter, do not press any buttons, just read and record the numbers as you see them
- Please enter both rates separately when you submit your meter readings

Meters with three phases

A three phase meter will be clearly marked on the meter face as '3ph'. If you require advice on how to read it, please call us on: 0800 096 2255*.

Why submit your meter reading?

By providing us with accurate meter readings we can give you an accurate bill. An accurate bill means you only pay for the electricity you have used.



e-guide - a better way of working

Why an e-guide? At EDF Energy we are committed to using the most sustainable working practices wherever possible and this includes when delivering communications to our customers.

e-guides significantly reduce the volume of printed material we need, reducing our carbon footprint and contributing towards our 2012 Climate Commitment pledges.

Our customers appreciate e-guides because they offer timely delivery of easy to access information in an ideal format for the modern screen based working environment.

edfenergy.com/sme

To view our fuel mix visit edfenergy.com

Why submit your meter reading?

By providing us with accurate meter readings we can give you an accurate bill. An accurate bill means you only pay for the electricity that you have used.

Submit your meter reading online at:
edfenergy.com/myaccount-sme

*Calls to EDF Energy's 0800 numbers may be monitored and recorded as part of our customer care programme and are free from BT landlines but other network operators' may charge for these calls.

EDF Energy is a trading name used by EDF Energy Customers plc. Reg. No. 02228297 whose Registered Office is at 40 Grosvenor Place, London SW1X 7EN, incorporated in England and Wales. The responsibility for performance of the supply obligations for all EDF Energy supply contracts rests with EDF Energy Customers plc.

The official emblems of the London 2012 Games are © 2007 The London Organising Committee of the Olympic Games and Paralympic Games Ltd. All rights reserved.

Save today. Save tomorrow.

