



edf
ENERGY
networks

**STATEMENT OF
MISCELLANEOUS CHARGES**

Covering all
EDF Energy Networks
Licensed areas

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1. INTRODUCTION

This statement has been produced to inform Suppliers, Generators and Licensed Distribution Network Operators of our transactional based charges for the following companies; EDF Energy Networks (EPN) plc, EDF Energy Networks (LPN) plc, and EDF Energy Networks (SPN) plc, each also referred to herein as “EDF Energy”. These charges are for activities that support the Competitive Supply and Distribution Markets and will be billed by us on an individual basis for any service requested.

2. ENERGISATION, DE-ENERGISATION AND RE-ENERGISATION SERVICES

The following charges apply where the relevant service is required of the distributor rather than the Meter Operator. These charges are based on the energisation, de-energisation and re-energisation being undertaken at the service cut-out/meter position. Other methods of de-energisation, re-energisation (e.g. service cable joint) will be individually quoted.

VISIT TO ENERGISE OR DE-ENERGISE SUPPLY

Each visit made to a premise to carry out an energisation or de-energisation will be charged as follows;

E1	Single Phase or Polyphase (Direct) Installation – Standard Lead Time <i>(Equal to or more than seven full working day’s notice (Monday to Friday, excluding Bank Holidays))</i>	£117.00
E2	Single Phase or Polyphase (Direct) Installation – Short Notice <i>(Equal to or less than six full working day’s notice (Monday to Friday, excluding Bank Holidays))</i>	£280.00
E3	Cancelled Visit, less than 24 hours prior to scheduled visit time (E1 or E2)	£13.00
E4	Low Voltage Polyphase (CT) Installation or High Voltage Installation	£303.00
E5	Cancelled Visit, less than 24 hours prior to scheduled visit time (E4)	£34.00
E6	Abortive Visit <i>(where job cannot be completed due to circumstances beyond EDF Energy’s control)</i>	£100.00

Please Note: The charges shown above for services E1, E2 and E4 apply during Normal Working Hours (Monday to Friday (Excluding Bank Holidays) 09.00 to 17.00 inclusive) only. Services booked to be performed outside of these hours will incur a surcharge of 50% of the specified transactional charge.

3. REVENUE PROTECTION SERVICES

The way in which some ancillary services are provided will depend on site-specific requirements and/or supplier instructions. The charges listed here should therefore be taken as indicative only, and are based on services being carried out during Normal Working Hours.

Standard Revenue Protection Site Visit and Investigation
A charge will be payable by the Supplier irrespective of whether the site visit and investigation was conducted at the instigation of the Supplier, EDF Energy Networks or another person (as described in paragraph 3.1.1. of the Revenue Protection Code of Practice).

R1.1	Category A – visit and make safe within 8 hours; resolve within 20 working days	£235.00
R1.2	Category B – visit within 21 working days and resolve within 40 working days	£165.00
R1.3	Category C – visit and resolve within 90 working days	£165.00

Please Note: Investigation Administration calls will be billed at the category level originally requested, regardless of any subsequent category revision.

Emergency ‘Making Safe’
(Undertaken at the request of a Supplier that uses an alternative Revenue Protection Service provider)

R2.1	During Normal Working Hours - Monday to Friday (<i>Excluding Bank Holidays</i>) 09.00 to 17.00 inclusive	£56.00
R2.2	At all other times	£112.00

Replacement Services (*Carried out in conjunction with Site Visit and Investigation Services*)

R3.1	Replace Prepayment Meter	£61.00
R3.2	Replace Credit Meter	£14.00
R3.3	Replace Polyphase Meter	£120.00
R4	Replace Time/Teleswitch	£37.00
R5	Replace cut-out	Individually Quoted
R6	Fit additional security devices (according to the policy of the relevant Supplier)	Individually Quoted

Please Note: The above charges (R3.1 to R6) apply during Normal Working Hours (*Monday to Friday (Excluding Bank Holidays) 09.00 to 17.00 inclusive*) only. Services booked to be performed outside of these hours will incur a surcharge of 50% of the specified transactional charge.

R7	Obtain Rights of Entry warrant	£329.00
R8	Provide witnesses for any court proceedings	£56.00 per Hour

Other Optional Services
 Where the Supplier requests EDF Energy Networks’ Revenue Protection Service to conduct a site visit which is not directly related to the incidents described in paragraph 3.1.1 of the Revenue Protection Code of Practice, a charge will be levied on the Supplier as set out above.

4. URGENT METERING SERVICES (UMETS)

Replace faulty or damaged: <ul style="list-style-type: none"> • Single phase, single rate credit meter; or, • Single phase, two rate credit meter. <i>(includes administration charge related to sale of meter)</i>	£90.00*
Replace faulty or damaged: <ul style="list-style-type: none"> • Single phase, single rate prepayment meter; or, • Single phase, two rate prepayment meter. <i>(includes administration charge related to sale of meter)</i>	£100.50*
Faulty key. Rectify or provide emergency credit to prepayment meter. <i>(service provided only where called out in error)</i>	£60.50
Provide emergency credit to prepayment meter (extenuating circumstances). <i>(Service provided only where called out in error and outside Ofgem GS1 hours)</i>	£60.50
Remake loose connections on outgoing terminals of cut-out, meter or teleswitch/timeswitch terminals.	£60.50
Re-energise after a de-energisation.	£60.50
Investigate and correct cross polarity on metering equipment	£87.00
Replace faulty double pole isolating switch, if under ownership of the MAP.	£60.50
Isolate/de-energise, as appropriate where overheating and worn-out cables on customer's equipment.	£60.50
Where the DNO has not been able to fix or replace the meter there may be a charge for the investigation of the metering system fault.	£60.50

*PLUS a charge for the replacement meter from the following table:

Single Phase – Single Rate Meter	£12.50
Single Phase – Two Rate Meter	£12.50
Single Phase – Multiple Rate Meter	£30.00
Prepayment Meter (Key Operated)	£54.50
Prepayment Meter (Token Operated)	£66.00
Polyphase – Single Rate Meter	£34.00
Polyphase – Two Rate Meter	£36.00
Polyphase – Multiple Rate Meter	£107.00
MD/CT Meters	£61.00
Radio Telemeters	£82.50
Radio Teleswitch/Timeswitch	£33.00

5. RADIO TELESWITCH SERVICES

EDF Energy may provide Radio Teleswitch Services to those who wish to sponsor Group Codes. The charges for these services will be fixed by agreement in each case and will reflect the level of complexity in the proposed arrangements.

6. DATA TRANSFER SERVICES

EDF Energy is fulfilling its obligation to provide data transfer services through Electralink. Charges and terms and conditions for Data Transfer services will be according to the Data Transfer Agreement. Details of charges and a handbook describing the agreement are available from Electralink, 3rd Floor, Marcol House, 289-293 Regent Street, London, W1R 7PD.

7. CHARGES FOR METERING POINT ADMINISTRATION SERVICES (STANDARD LICENCE CONDITION 18 STATEMENT)

This section sets out the basis upon which charges will be made for the provision of metering point administration services.

Provision of Contact Notice		
per notice	- manual	£21.87
per notice	- electronic	£3.82
Full Refresh <i>(other than one per year through the Data Aggregator)</i>		
per refresh		£439.00
Selective Refresh		
per Supply Number		£10.94
Resend, when an original transmission of data does reach the intended recipient's gateway		
per resend		£21.87
Rejections		
per rejection		£1.70
Reports provided under clauses 27.2 and 27.4 of the Master Registration Agreement		
per report		£38.33
No charge shall be incurred for reports provided in the first 6 months from the date of the first report under clause 27.2 only.		
Report to Data Aggregator detailing last file sequence number		
per report		£38.33
Manual Amendment of Database		
per event	by individual agreement but typically estimated at	£ 300.00

8. ACCOUNTING & ADMINISTRATION SERVICES

EDF Energy reserves the right to impose payment default remedies. The remedies are as set out in DCUSA where applicable or else as detailed in the following paragraph.

If any invoices that are not subject to a valid dispute remain unpaid on the due date, late payment interest (*calculated at base rate plus 8%*) and administration charges will be imposed.

Our administration charges will be set at a level which is in line with the Late Payment of Commercial Debts Regulations 2002;

ADMINISTRATION CHARGES

Size of Unpaid Debt	Late Payment Fee
Up to £999.99	£40.00
£1,000 to £9,999.99	£70.00
£10,000 or more	£100.00