

## Important information

- The Energy Discount Plan Version 4 tariff is available to Dual Fuel and Electricity only customers with Standard, Economy 7 and Prepayment meters (available for Prepayment Electricity customers only).
- Energy Discount Plan Version 4 prices are guaranteed to be 2.5% cheaper than our Standard prices until 30 June 2012. As it's a variable tariff, your energy prices could go up or down during this period.
- When the guaranteed price period comes to an end, you'll automatically be transferred to our Standard tariff. We'll notify you and you'll be able to choose from our other available tariffs at the time.
- If you decide to change supplier before 30 June 2012, you may be charged an Early Termination Fee of £25 for electricity, and £25 for gas (£50 for Dual Fuel customers).
- Prepayment customers only: make sure you use your correct key and that you charge it regularly to benefit from these discounted prices.
- This tariff is available for a limited time only and can be withdrawn at any time. Saving money couldn't be easier – so switch today.
- Energy Discount Plan Version 4 full tariff rules apply in addition to EDF Energy's Energy Supply Terms and Conditions, which are available online at [www.edfenergy.com](http://www.edfenergy.com) or on request.

## Full Tariff rules for EDF Energy's Energy Discount Plan Version 4 Tariff

1. All Customers ("You, Your") of EDF Energy ("We, Us or Our") who do not have any outstanding debt and who receive Electricity, Gas or Dual Fuel subject to a Standard or Economy 7 Tariff ("qualifying Tariff") via a standard credit meter or who pay for electricity via a Powerkey Prepayment meter ("qualifying meter"), are eligible to apply to transfer from their existing Tariff(s) onto EDF Energy's Energy Discount Plan Version 4 Tariff. Due to infrastructure limitations, the Energy Discount Plan Version 4 Tariff is not available to gas prepayment customers or electricity token and smart card prepayment customers.

2. We will transfer each of Your existing accounts onto the Energy Discount Plan Version 4 Tariff after We have received and verified Your registration confirming Your desire to join Our Energy Discount Plan Version 4 Tariff. We will write to You (by letter or email, depending on Your chosen communication method) to confirm which account(s) have successfully been transferred onto the Energy Discount Plan Version 4 Tariff. You will not be able to benefit from any Tariff rates connected with the Energy Discount Plan Version 4 Tariff on any account unless and until such confirmation has been provided by Us. If You are an existing Customer, You will remain on Your current Tariff until Your account has been processed and a written confirmation has been provided by Us; if You have not received such confirmation within 60 days of Your application You should contact Us free on 0800 096 9000<sup>†</sup> for further details (0800 015 1733<sup>†</sup> for Prepayment customers). If You are a new Customer, you may be placed onto Our Standard Tariff until

the transfer to Your requested Tariff is processed and a written confirmation has been provided by Us; if You have not received such confirmation within 90 days of Your application You should contact Us free on 0800 096 9000<sup>†</sup> for further details (0800 015 1733<sup>†</sup> for Prepayment customers). If You have a Powerkey Prepayment meter, once Your account has been transferred onto the Energy Discount Plan Version 4 Tariff in Our main systems, We will remotely send Your new price details to Your Paypoint charging outlet. The next time You charge Your Prepayment Powerkey the new prices will be transferred to Your key, and when You next load the credit from Your key to Your Prepayment meter, Your Prepayment meter will be updated with the Energy Discount Plan Version 4 Tariff prices. A successful transfer is dependent upon no other pricing information pending on the Paypoint charging outlet's terminal. As such, it may take a number of charges on successive days for the transfer to complete. You must please make sure that You use the most recent EDF Energy Powerkey that We have sent to You and charge it at a Paypoint outlet to make sure that You get the correct prices. As this is a variable price product We recommend that You charge Your meter regularly to ensure that Your meter is updated with Our latest prices. Please note that if You continue to use Your previous supplier's key, it will not be possible for Us to transfer you to the competitive prices You signed up to. This is a limited offer and We reserve the right to withdraw the Energy Discount Plan Version 4 Tariff from sale at any time by publishing this on Our website. Any applications We receive after this date will not be accepted.

3. The Energy Discount Plan Version 4 Tariff rates are variable and may be subject to price changes in line with Your energy supply terms. However, until at least 30 June 2012 (the 'End Date'), the Energy Discount Plan Version 4 Tariff rates will be maintained at unit rates, (and in relation to prepayment meter customers, fixed daily charges), which are at least 2.5% below the equivalent unit rates (and fixed daily charges for prepayment meter customers) for Standard electricity and gas, Standard Electricity Prepayment and Economy 7 Tariffs. In the case that Your account is not transferred successfully to the Energy Discount Plan Version 4 during the period mentioned in Rule 2 due to Prepayment infrastructure and/or system issues, Your account will be placed onto Our Standard Tariff and We will ensure that we provide You with an appropriate rebate (either as a credit to Your account or through some other method) at the time of the Tariff End Date. The appropriate rebate referred to in (b) above, will be calculated by:

- (i) Identifying the Rebate Period for Your account: this will typically be the intervening number of days between Your Tariff sign-up date and/or contract start date and the Tariff End Date.
- (ii) Identifying a pro-rated consumption volume for the Rebate Period based on a typical annual consumption of 3,300kWh electricity and/or 20,500kWh gas (the "Rebate Consumption")
- (iii) Identifying the difference (in pence per unit) between the unit rates applied to Your account during the Rebate Period and the Energy Discount Plan Version 4 unit rate (the "Rebate Difference"). The rebate will then be calculated by applying the Rebate Difference to the Rebate Consumption.

4. If You sign up to be supplied on Our Energy Discount Plan Version 4 Tariff You will be required to transfer all Your qualifying fuel accounts onto the Energy Discount Plan Version 4 Tariff rates. Details of the unit rates for the Energy Discount Plan Version 4 Tariff are included in this leaflet or will have been given to You with Your Energy Discount Plan Version 4 Tariff supply contract. Alternatively, further copies are available on request by contacting Us free on 0800 096 9000<sup>†</sup> quoting "Energy Discount Plan Version 4".

5. Our Energy Discount Plan Version 4 Tariff rates will apply to all energy consumed by You from the date We apply the Energy Discount Plan Version 4 Tariff(s) to Your account(s) and until Your accounts are withdrawn from the Energy Discount Plan Version 4 Tariff in accordance with these rules or Your supply terms, for whatever reason. In such circumstances, the following bill received by You will show the charges pro-rated for the period up to the withdrawal date (based on Our Energy Discount Plan Version 4 Tariff rates) and the period after the withdrawal date (based on the new Tariff You are placed on). We shall be entitled to rely on Our own estimated meter readings for Your consumption up to and after such withdrawal date in order to carry out such pro-rating of charges. If after signing up to Our Energy Discount Plan Version 4 Tariff, You change energy supplier or (for whatever reason) take a supply on any Tariff other than our Energy Discount Plan Version 4 Tariff, You will immediately be automatically and permanently withdrawn from the Energy Discount Plan Version 4 Tariff.

6. You agree to remain on the Energy Discount Plan Version 4 Tariff for each account until 30 June 2012. If You change supplier before this date, You acknowledge and agree that We may apply an Early Termination Fee to Your energy account(s) which will be £25 for electricity accounts and £25 for gas accounts (a total of £50 for customers with both gas and electricity accounts). No fees will be applied to Prepayment Gas accounts. Such fee will become a debt on Your energy account(s) and will be recovered through Our normal billing processes. No Early Termination Fee will be applied if the reason You are being withdrawn from Our Energy Discount Plan Version 4 Tariff is because You are moving home.

7. Once the Energy Discount Plan Version 4 Tariff ends ("End Date"), You Customer hereby agree for each of Your energy accounts under the Energy Discount Plan Version 4 Tariff to be automatically transferred onto EDF Energy's Standard Tariff on the End Date. EDF Energy will write to You within 65 working days of the End Date (the "Notice") to confirm this agreed transfer has taken place. If You subsequently change Your mind and wish to be supplied on an alternative EDF Energy product after the End Date You may contact EDF Energy free on 0800 096 9000<sup>†</sup> (0800 015 1733<sup>†</sup> for Prepayment customers) at any time within 28 days of the Notice to request Your energy accounts are transferred onto an alternative EDF Energy product and in these circumstances EDF Energy will update Your account with Your chosen product with effect from the End Date.

8. If You have any account withdrawn from Our Energy Discount Plan Version 4 Tariff, Your unit rate in relation to such account will no longer be tracked as described in Rule 3 of the above terms. From that point on Your prices will be subject to the normal price increase rules as described in Your supply contract terms.

9. If You leave Our Energy Discount Plan Version 4 Tariff You will not be eligible to re-register for Our Energy Discount Plan Version 4 Tariff at any time thereafter without Our express written consent.

10. The Energy Discount Plan Version 4 Tariff is not available to customers who are already participating in any of Our other Capped Price, Fixed or Special Price Tariffs ("Related Products"). Customers who are already on Related Products who wish to participate in the Energy Discount Plan Version 4 Tariff can only do so on the condition that they are automatically permanently withdrawn from their existing Related Product. Customers who are on Related Products should not seek to take up the Energy Discount Plan Version 4 Tariff if this is not acceptable to them.

11. Participation in the Energy Discount Plan Version 4 Tariff is without prejudice to and shall not affect Our ongoing rights and remedies under the terms and conditions of Your relevant gas and electricity supply contracts which shall at all times take precedence over these rules in the event of any conflict.

12. We reserve the right to amend all or any part of Energy Discount Plan Version 4 Tariff terms and conditions at any time by publishing any such amendments on Our website. All such changes shall take effect from the date of publication of such change on Our website. We reserve the right to end the Energy Discount Plan Version 4 Tariff at any time, including if We need to do so for reasons of regulatory or statutory compliance.

13. Registering for the Energy Discount Plan Version 4 Tariff is subject to and will be deemed to be full acceptance of these terms and conditions. Please do not seek to register for the Energy Discount Plan Version 4 Tariff if any of these provisions are unacceptable.

<sup>†</sup> Calls to this number may be monitored and recorded as part of our customer care programme. 0800 calls are free from UK landlines, other network operators' charges may vary.